

MOL Group Declaration on Responsible AI Use

The Mitsui O.S.K. Lines Group (the “MOL Group”), under its corporate mission of *“From the blue oceans, we sustain people’s lives and ensure a prosperous future,”* uses AI to enhance management and business operations and improve operational efficiency while ensuring safe operations, environmental preservation, and stable transportation services. At the same time, the use and development of AI involve risks such as potential infringements of human rights and privacy, information leakage, unclear accountability, and erroneous decision-making.

To actively promote the use and development of AI while appropriately managing these risks, the MOL Group has established the MOL Group AI Governance Policy (the “Policy”). MOL Group Declaration on Responsible AI Use (“Declaration”) sets out the MOL Group’s fundamental approach to AI based on the Policy.

1. Scope

The MOL Group AI Governance Policy applies to the use and development of AI within Mitsui O.S.K. Lines, Ltd. and its group companies. In addition to those covered by the Policy, the MOL Group also expects all business partners involved in its business activities to understand this Declaration and to develop, provide, and use AI in a manner consistent with the principles outlined herein.

2. MOL Group Declaration

The MOL Group will maintain appropriate oversight throughout the entire lifecycle of AI systems, from planning and development through to implementation and operation, to ensure the following principles are upheld for each AI system.

(1) Explainability

We will use AI as a tool to support decision making and business operations. For important decisions and actions, we will ensure appropriate human review and oversight, as well as maintaining records of the decision-making process.

We will also promote explainability through proper monitoring of AI use and decision-making processes, and manage AI appropriately considering its capabilities, limitations, and intended use.

In addition, for decisions that are critical to vessel operations, safety assurance and quality enhancement, we will conduct appropriate risk assessments and ensure that decisions are made in a manner that does not compromise safe operations, environmental preservation, and stable transportation services.

(2) Fairness and Respect for Human Rights

In the use and development of AI, we will respect fairness and human rights and strive to prevent unjust discrimination or bias based on race, nationality, gender, age, religion, or any other attribute.

(3) Security

We will implement appropriate security measures to protect against unauthorized access to AI systems and related data, information leaks through AI systems, tampering, and other cybersecurity threats.

(4) Privacy and Data Protection

For data input into AI systems and data generated by AI, we will comply with applicable laws, regulations, contractual obligations, and internal rules, and protect personal and confidential information as appropriate.

(5) Compliance

We will use AI responsibly and for appropriate purposes, in compliance with the laws and regulations of each country and region. We will not use, develop, or deploy AI systems that manipulate or unduly influence individuals, exploit human vulnerabilities, conduct social scoring, or perform biometric surveillance that is not permitted under applicable laws and regulations.

3. Governance Structure

To ensure the effectiveness of this Declaration, the MOL Group has established the AI Governance Office to oversee the planning and implementation of AI governance initiatives centrally. Its role includes the planning and execution of education on AI literacy and the responsible use of AI for officers and employees, as well as the assessment of safety, reliability, and other relevant considerations relating to the development and use of AI.

The Chief Digital & Information Officer (CDIO) serves as the executive Responsible Officer for AI Governance and bears ultimate responsibility for AI governance within the MOL Group.

4. Dialogue with Stakeholders

The MOL Group will strive to disclose information to stakeholders regarding the various impacts that AI may have, to the extent that such disclosure is considered socially reasonable and appropriate.

Established in September 2026
Mitsui O.S.K. Lines, Ltd.