

# Sustainability Fact Book 2024

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Environment

# Sustainability Fact Book 2024 Highlights

We have updated the information on various initiatives and performance data.

# Key Changes from the Sustainability Fact Book 2023

#### Management

Sustainability Management System

· Established Sustainability Discussions and Advisory

#### **Environment**

#### **Environmental Strategy**

 Incorporated GHG emission intensity reduction rates into single fiscal year performance-linked variable remuneration for executives

#### **Climate Change Countermeasures**

 Achieved milestones for fuel efficiency improvements ahead of schedule

#### Natural Capital / Biodiversity

 Added information on initiatives taken prior to the enforcement of the Convention for Recycling of Ships

#### **Human & Community**

#### Human Resources Strategy

- Expanded the eligibility for applications to the open call system for job positions.
- Introduced talent management system

#### Promotion of Diversity, Equity and Inclusion

Expanded various personnel systems

#### **Highly Engaged**

- Established Health Administration Center
- · Renovated employee cafeteria

#### Growing Together with Local Communities

· Revised policy for social contribution activities

#### Innovation

#### Innovation Promotion Structure

 Integrated Technology Innovation Unit and DX Co-creation Unit to establish Headquarters of Technological & Digital Transformation

#### Increasing the Energy Efficiency of Vessels

 Completion of the Second Bulk Carrier Equipped with the Wind Challenger, 'Green Winds'

#### Digital Transformation (DX)

 Introduced dynamic voyage optimization platform, 'Wayfinder'

#### Governance

#### Corporate Governance

 Revised executive remuneration system (strengthened link between remuneration and corporate management plan)

#### **Responsible Procurement**

• Disclosed results of value chain management initiatives

Data

#### Human Rights

- Revised human rights policy (June 14, 2024)
- Updated progress of human rights due diligence
- Disclosed statement relating to UK Modern Slavery Act 2023

#### Compliance

• Established external compliance advisory service desk for human rights

#### Data

#### **Environmental Data**

· Added data on GHG emissions from biofuel used by ships

#### Social Data

 Added data on human rights e-learning attendance rates and passenger fatalities

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# **Editorial Policy**

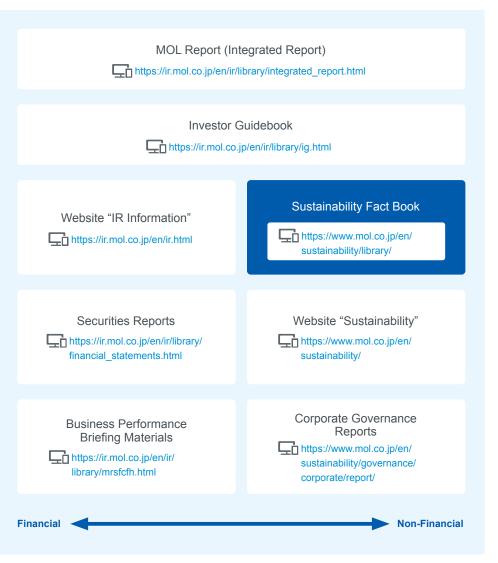
# Policy

The "Sustainability Fact Book" aims to be a comprehensive medium to introduce MOL group's sustainability information to all our stakeholders.

We sincerely hope this book will help our stakeholders to deepen their understanding of our various sustainability initiatives and promote dialogue with them, thereby enabling management to receive better feedback and further enhancing disclosure.

Data Reporting Period	Quantitative data is mainly reported for FY 2023, and some qualitative data is also included for FY 2024.	
Scope of Reporting	Initiatives and cases in the operations of Mitsui O.S.K. Lines, Ltd. ("MOL") and its consolidated subsidiaries, equity-method and other affiliates Note: If the subject of activities or data are limited, this is indicated by notes in the report.	
Reporting Cycle	Published annually	
Third-party Verification	For some environmental and social data for which third-party verification has been obtained, this is noted in the relevant section.	

#### Communication Map



# Message from the CSuO

 Listen Watanaba

 Berufue Officer

 Big Sustainability Officer (CSUC)

 Ditizing sustainability management and building on

 Big Sustainability management and building on

the strengths acquired by the MOL Group over 140 years, we aim to address social issues and increase corporate value

We celebrated MOL's 140th anniversary in 2024. Ever since it was founded, the Group's social responsibility has been supporting people's lives by providing marine transportation services to Japan and the rest of the world. This spirit has remained unchanged even as the scope and scale of Group operations have expanded. Today, amid major changes in business conditions, the demands on us are to develop and sustainably expand a range of social infrastructure businesses going beyond marine transport, while also addressing global environmental, human rights and various other issues.

Developing and expanding in partnership with society is essential for the Group's sustainable growth. Recognizing that engagement with sustainability issues can be a driver of business growth, the MOL Group Corporate Management Plan "BLUE ACTION 2035" starting in FY2023 places its central focus on initiatives to address "Sustainability Issues" (Materiality) as our key issues, leading to further integration of the management of the

business with sustainability. By placing greater importance on "Sustainability Issues" than before, and by reinforcing and accelerating related initiatives, we aim to ensure the Group's business activities have a positive environmental and social impact, which in turn will lead to increases in our corporate value.

Data

In trying to address various social issues through business, it is vital in our view not only to focus on internal initiatives, but also to develop partnerships across the entire value chain, both within the shipping industry and across sector boundaries. A particular part of our environmental strategy is to establish first-mover credentials for the Group in building industry-leading decarbonized supply chain business models to forge a strong position that will help us hone a competitive edge in new markets. Based on our direct connectivity to the global asset of the oceans, we will develop actions to mitigate the effects of climate change and other impacts on natural capital, ensuring our operations continue to support planetary resilience.

The Group believes further promotion of sustainability management across various business opportunities will make us the preferred choice of different stakeholders, including that of future generations. Moreover, we see our contributing to the realization of a sustainable society translating to higher corporate value over time.

Based on the MOL Group Corporate Mission "From the blue oceans, we sustain people's lives and ensure a prosperous future," the MOL Group Vision for 2035 states: "We will develop a variety of social infrastructure businesses in addition to traditional shipping businesses, and will meet the evolving social needs, including environmental conservation, with innovative technology and services. The MOL Group aims to be a strong and resilient corporate group that provides new value to all stakeholders and grows globally." We see the sources of value creation in realizing this Group Vision as the strengths developed by MOL over its 140-year history as a multimodal shipping company, including our track record, technical expertise, talented workforce, and strong partnerships with customers and the public. These will be indispensable assets as we move forward. While leveraging such strengths, to consistently fulfill our corporate obligations as a maritime-centered social infrastructure company, we will build and maintain dialogues with a range of stakeholders — not only customers and suppliers, but shareholders, investors, government bodies, communities, NGOs, and others as well. Our overall aim is to create new value for all Group stakeholders.

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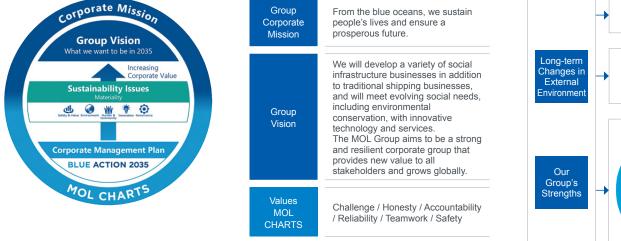
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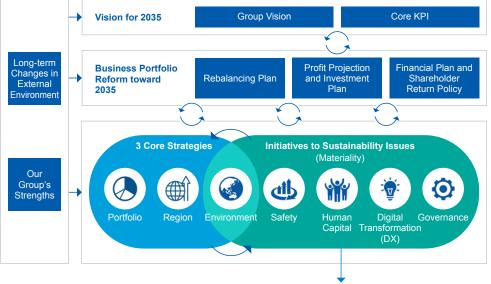
# **MOL Group's Sustainability Management**

MOL Group Sustainability Management is based on a long-term strategy and aims to achieve sustainable growth for society and the group.

In the Group Vision for 2035, we state our intent to "take a leap toward becoming a global social infrastructure company," and we engage in the "BLUE ACTION 2035" group management plan to realize this vision. We are committed to the "BLUE ACTION 2035" in the spirit of the MOL Group Corporate Mission and its values: "MOL CHARTS," and strive to maximize the value we provide to all stakeholders by addressing "Sustainability Issues" (Materiality). "BLUE ACTION 2035" incorporates the elements of management plan and "MOL Sustainability Plan (MSP)," which we have positioned as two core business activities for realization of the Group Vision, to boldly express the group's stance toward sustainability management.

3 core strategies (Portfolio, Region and Environment) and 5 most important items (Environment, Safety, Human capital, DX and Governance) in the "Initiatives to Sustainability Issues" will be placed at the center of BA2035.





More detailed action plan "MOL Sustainability Plan" (MSP)

Data

# Sustainability Issues (Materiality)

Management

The MOL Group identifies "Sustainability Issues" (Materiality) as our key issues for sustainable growth with society through realization of the Group Vision. Based on enhancement of "Governance," which is foundation of MOL Group management, the group addresses issues of "Safety & Value" and "Environment," while "Innovation" and "Human & Community" are closely inter-related.



#### Identification process

In FY2019, we formed the Sustainability Promotion Project Team to identify Sustainability Issues for the first time. This is an internal team with a cross-divisional membership that formulates our positions on social issues after studying both negative and positive social impacts of our business activities. Based on two axes of the importance to stakeholders and the importance to the MOL Group, we combine them under five topics. When identifying Sustainability Issues (materiality), we are aware of two aspects (double materiality) of the impact of our group on the environment and society, as well as the impact of the environment and society on our group.



#### Periodic review

Every year, we confirm whether it is necessary to revise Sustainability Issues in light of changes in the external environment surrounding our business and in the management policies. In FY2021, we reviewed Sustainability Issues while referring to the opinion of external stakeholders (external experts and investors, etc.), considering the changes in the business environment around the MOL Group, in addition to changes in the social environment, such as climate change, human rights issues (this review was approved by the Board of Directors in September 2021). In FY 2022-2023, we reviewed some of our initiatives, such as human capital and DX, in line with the formulation of the new management plan.



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**Sustainability Issues** 

#### MOL Sustainability Plan

In order to accelerate its efforts to resolve Sustainability Issues, we have set targets, KPIs, and action plans for each of these issues, and formulated the MOL Sustainability Plan.

From FY2023, we reviewed the positioning of the "MOL Sustainability Plan" in the establishment of the "BLUE ACTION 2035" management plan and incorporated it as part of the "BLUE ACTION 2035" as an action plan to realize the Group Vision by resolving Sustainability Issues, thus further integrating the Sustainability Plan with the management plan. Accordingly, we made a partial revision of initiative focus, targets and KPIs, and

changed the Action Plans to correspond with the content of the three-year plan for FY2023 to FY2025 in line with the management plan.

Through the steady implementation of MOL Sustainability Plan, we will strengthen our efforts to resolve Sustainability Issues, measure the effectiveness of our efforts, and implement appropriate improvement activities.

'MOL Sustainability Plan' FY2023 Results

https://www.mol.co.jp/en/sustainability/management/pdf/mol\_sustainability\_plan\_fy2023\_results.pdf

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Sustainability Fact Book 2024

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Safety & Value Provide added value through safe transportation and our social infrastructure business	Environment Conservation for marine and global environment	Human & Community Contributing to the growth and development of people and communities	Innovation Innovation for development in marine technology	Governance Governance and compliance to support businesses
MOL aims to promote sustainability and prosperity in people's everyday lives and in industries around the world, by transporting energy, commodities, and finished products safely, reliably, and cost-effectively. The MOL Group continuously aims to expand its social infrastructure business, centered primarily on marine transport.	MOL aims to minimize the negative impacts of its business activities (marine environmental pollution, air pollution, reduction of biodiversity, climate change, etc.) and to ensure a sustainable world for everyone.	MOL aims to achieve successful coexistence among everyone involved in the MOL Group businesses and the sustainable growth and development of communities through its activities as a corporate group that respects diverse personalities and that can maximize the capabilities of every employee.	MOL aims to enhance its business through advanced technologies using clean energy and ICT, and to help address various social issues. This will also help the Group provide added value through safe transportation and our social infrastructure businesses and achieve its goal of conservation for marine and global environment.	Through enhancement of corporate governance and thorough compliance, MOL aims to ensure transparency in Group wide management, build foundations for its initiatives on social issues through business activities, and establish sustainable value chains based on consideration for human rights, safety, and the environment.
Initiative Focus         • Value through Our Core Business       • Creation of New Added Value         • Safety Levels	Initiative Focus  Climate Change Countermeasures Preservation of Marine Environments Prevention of Air Pollution	Initiative Focus         Diversity, Equity       Highly Engaged         & Inclusion       Growing Together         Mutually       with Local         Empowered       Communities	Initiative Focus • Groupwide Adoption of Clean Energy Increasing the Energy Efficiency of Vessels	Initiative Focus         • Management Transparency       • Respect for Human Rights         • Information Security       • Fair Trade         • Responsible Procurement       • Bribery Prevention
SDGs to contribute through initiatives	SDGs to contribute through initiatives	SDGs to contribute through initiatives	SDGs to contribute through initiatives	SDGs to contribute through initiatives
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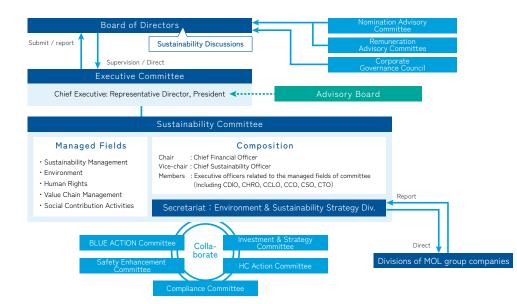
Environment

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# Sustainability Management System

The MOL Group has established a management system with the President & CEO responsible for pursuing sustainability management on a group-wide scale. Key sustainability management issues are mainly discussed by specific committees (Sustainability Committee, BLUE ACTION Committee, Investment Strategy Committee, Safety Enhancement Committee, HC Action Committee, and Compliance Committee), which are subordinate to the Executive Committee. The Board of Directors oversees all sustainability-related initiatives. Particularly important policies, strategies, and other matters are decided after deliberation by the Executive Committee and each committee, followed by a resolution by the Board of Directors.



#### Sustainability Committee

This is a cross-functional organization that meets about once a month to deliberate on the group's sustainability strategy (identification and review of materiality, formulation of sustainability plans, confirmation of progress, and so on) and other initiatives such as the environment, human rights, value chain management, and social contribution activities.

#### Main agenda items for Sustainability Committee

#### FY2023

- Value chain management initiatives (Selection of ship recycling yard)
- Response to EU ETS (European Union Emissions Trading System)
- Report on GHG emissions and emissions intensity
- Report on Decarbonization in the Shipping Industry: Long-term Transition Scenarios (External Environment Outlook)

#### **Sustainability Discussions**

Apart from general resolutions and reports, the Board of Directors will also discuss sustainability. This is intended to strengthen the board's involvement in reviewing sustainability management policies and strategies.

#### Advisory Board

We believe it is important to respond appropriately to changes in global situations, social values, and technology, and to strategically optimize the balance of our business portfolio. Therefore, we have established an Advisory Board consisting of outside experts under the President & CEO, with the objective of obtaining opinions on prioritized areas from the perspective of updating and enhancing our management strategies and risk management.

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# **Stakeholder Engagement**

#### Policy

As one of the world's leading multi-modal companies actively involved in a variety of social infrastructure businesses around the world, the MOL Group aims to provide new value to all stakeholders through the increase of corporate value.

With that aim, the group states highly transparent dialogue with all of our stakeholders in "MOL Group Three Basic Principles of Corporate Governance (Article 3)" (  $\square$  P.95) and has established a policy for dialogue with our main stakeholders listed below in "MOL Group Corporate Governance Policy (Article 3)" (  $\square$  P.95).

The group develops business activities in line with social needs by expanding opportunities for dialogues, mainly with our stakeholders listed below, and making use of the valuable insights gained through dialogues in our business management. And then, through these efforts, we will contribute to solving various social issues.

Main stakeholders	Responsibility fulfilled by MOL	Main dialogue methods (frequency)*
Shareholders/ investors	We expand corporate value by sustainable growth and return appropriate profit. We disclose financial and non-financial corporate information in a fair and equitable manner, through a wide variety of communication methods, so it can be properly evaluated by our shareholders and investors.	<ul> <li>Annual General Meeting of Shareholders (once a year), financial results briefing sessions (4 times a year)</li> <li>IR meetings in Japan and overseas (about 200 times/year), SR/engagement meetings (about 20 times/year)</li> <li>Exhibit at IR events for individual investors (irregular: held in Sep. 2022, Sep. 2023, Nov. 2023)</li> <li>Small meetings with president (general version: 2 times/year)</li> <li>Small meetings of ESG Directors (once a year)</li> <li>Small meetings with outside directors (irregular, held in January 2023)</li> <li>Sponsorship and presentation at overseas ESG conferences (irregular)</li> <li>Various reports (Securities Report, Corporate Governance Report, MOL Report, Investor Guidebook, etc.) (once a year)</li> </ul>
Customers	We comply with laws and international rules, make relentless efforts to improve our technological capabilities, and offer high-quality, environmentally conscious services. We provide necessary information for customers in a timely and appropriate manner, and strive to improve services and build sustainable value chains for our customers, based on requests we receive from them.	<ul> <li>Business activities (routine)</li> <li>Web site (corporate site/marketing web site)/ Inquiry desk (routine), SNS (routine)</li> <li>Ship visits (Cargo handling tours etc.) (anytime)</li> <li>Various seminars/exhibitions/international conferences (irregular)</li> </ul>

Main stakeholders	Responsibility fulfilled by MOL	Main dialogue methods (frequency)*
Business partners	We procure in consideration of fair trade, legal compliance, the environment, human rights, safety, and so on, and build sustainable value chains. In asking our business partners for their cooperation in the MOL Group's initiatives, we strive to expand communication methods with them to further deepen our partnerships.	<ul> <li>Shipowners meeting (once a year)</li> <li>Safe operation liaison meeting with shipowners (once a year)</li> <li>Agency/stevedore meetings (one-twice a year)</li> <li>Various seminars/exhibitions (irregular)</li> </ul>
Employees/ Seafarers	We strive to develop workplace environment in consideration of industrial safety and health and human rights, and cultivate corporate culture that every employee and seafarer can fully demonstrate their capabilities and play active roles. We lead to growth of both company and them, by providing opportunities of diverse education and challenge, and exchanging opinions about direction of management for all employees and seafarers.	<ul> <li>Personnel evaluation meeting (several times a year)</li> <li>Engagement Survey (more than once a year)</li> <li>Labor-management consultation (any time)</li> <li>Advisory service desks (any time)</li> <li>In-house magazines (printed, web site, etc.) (any time)</li> <li>Business performance/management workshop (times/year)</li> <li>Dialogue between management and employees (more than 10 times/year)</li> <li>Seafarer Family Day (once a year)</li> <li>Safety Conference (4 times/year)</li> <li>Safety Campaign (annual)</li> </ul>
Administrative organs	We fulfill obligations as good corporate citizen for legal compliance and tax payment, and contribute to smooth administrative operation and development of maritime industry. We make deeper understandings of policies and measures through opportunities to exchange opinions with countries and local governments to reflect them to our business activities in an appropriate manner, and proactively continue to involve in formulation of transport policies, which contribute to reduction of the environmental impact and sustainable growth.	<ul> <li>Exchange opinions with government offices and local governments (any time)</li> <li>Cooperate for various surveys and questionnaire (any time)</li> </ul>
Local communities/ NGOs	As a globally growing corporate group, we strive on sustainable growth and promotion of local communities in which the MOL Group involves. We provide opportunities for two-way communication with communities and NGOs to promote businesses and social contribution activities that meet their needs.	<ul> <li>Exchange opinions with NGOs and external organizations (several times per year)</li> <li>Social contribution activities in Mauritius (full yea</li> <li>Beach cleanup activity (several times a year)</li> <li>Cargo loading/terminal tour (irregular)</li> <li>Accept students' workplace visit, event to introduce business (any time)</li> <li>Send instructors to lectures and training program (any time)</li> </ul>

\* Currently, some of our activities are suspended or held online in consideration of the need to prevent COVID-19 infection.

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#### Stakeholder Engagement

#### Initiatives

#### Communication with shareholders and investors

#### IR meeting/SR meeting

MOL holds IR meeting with investors and analysts about 200 times a year, and SR/ engagement meetings with persons of our major shareholders in charge of investment about 20 times a year. In addition, we hold a regular annual event to discuss issues with MOL executives overseeing ESG matters. We also hold IR meetings overseas where the management themselves hold direct dialogue with investors-about twice a year mainly in Asia and Europe. Based on opinions from investors and shareholders, we carry forward shifting to management, which weighs more on capital cost and cash flow, review measures for shareholders return, eliminate parent-child listing, strength the governance, reduce cross-shareholdings, and so on.

We are also working to enhance disclosure along with shareholders' opinions, such as disclosure along with TCFD and disclosure of skill matrix ( $\square P.98$ ).

#### Climate Change Countermeasures/Task Force on Climate-related Financial Disclosures (TCFD) https://www.mol.co.jp/en/sustainability/environment/tcfd/

#### **Communication with customers**

#### Web marketing

MOL operates a marketing website to provide information on our group's services and is committed to providing solutions that meet our customers' interests and needs. We also proactively disseminate information via SNS posts and newsletters. Through our web marketing, we not only provide widespread knowledge about our ocean transport services but also about our technology and new business areas. In addition to this, we receive various forms of contact from customers in Japan and overseas, including inquiries and feedback about our initiatives, as well as requests writing for academic journals. Thus, this is an opportunity for our business partners to recognize MOL as "trusted partner."

Mitsui O.S.K. Lines, Ltd. Solutions https://www.mol-service.com/en/

#### **Communication with business partners**

#### Shipowners' meeting

MOL holds "Shipowners' meeting" annually as a place of dialogue and social gathering.

In FY2023, in addition to a lecture by an outside expert on world affairs, we gave presentations on the Wind Challenger Project, one of our environmental initiatives, and had meaningful exchanges of opinions.

#### Communication with employees and seafarers

#### Business performance/management workshop

MOL quarterly holds a workshop for Group executives and employees to explain the business environment and performance, and management policy for fiscal year. At the workshop, we explain details of business environment and performance and also explain results of questionnaire to executives and employees. We also explain focus field and business we picked up based on the times at every workshop.

In addition, this workshop is an opportunity that employees can directly communicate with management including the president. The president himself frankly answers questions and comments from employees.

#### Labor-management communication

Through proactive dialogue with labor unions (at sea/on land), MOL engages in workstyle reforms and provision of good benefits for employees, and so on.

During the spring labor-management negotiations of 2024, in addition to wage improvements such as (1) raising annual salary levels to attractive standards, (2) stabilizing annual income, and (3) introducing an allowance calculation formula based on the ROE target, we also implemented measures to enhance job satisfaction such as revising travel expense regulations and expanding support for fertility treatments for employees on overseas assignments or their spouses.

In accordance with the three principles of "Diversity, Equity & Inclusion," "Mutually Empowered" and "Highly Engaged" declared in the HC Vision, we have been working on areas including personnel system reform and workstyle reform (reduction of working hours), while maintaining close communication with labor unions.

#### Stakeholder Engagement

#### Safety Conference

MOL has been holding "MOL Safety Conference," targeting the seafarers who are responsible for the safe operation of our vessels, in the group's major seafarer manning base including Japan every year since 2007.

It held the "MOL Safety Conference 2024" from January through March at four locations (please refer to the chart below) for seafarers responsible for the MOL Group's safe operation. In all, 753 seafarers participated in the event.

In 2024, as in the One MOL Safety Campaign in 2023, the theme was "MY GOAL, ZERO HARM," and through exchanges of opinions based on case studies of actual accidents, participants renewed their commitment to preventing the recurrence of accidents and achieving the 4 ZERO goals.

In addition, MOL introduced utilization of its information and communication technology (ICT) and digital transformation (DX) initiatives (introduction of Starlink, FOCUS, etc.) and exchanged opinions on safe operations from various perspectives.

MOL Group continues its efforts under the Safety Vision to pursue the world's highest level of safety.

Date	City (Country)	No. of participating
January 21/22	Mumbai (India)	225
February 21	Manila (The Philippines)	307
February 14	Tokyo (Japan)	89
March 6	Dubrovnik (Croatia)	132

☐ Safety Conference ► P.29

#### Communication with local communities and NGOs

#### Social contribution activities in Mauritius

MOL supports local NGOs and educational institutions, focusing on the conservation of the natural environment and development of local communities in the Republic of Mauritius, through two funds. With the aim of fostering collaboration among organizations and facilitating the acquisition of knowledge, we regularly hold workshops and discussion forums with supporting groups on-site. This initiative is being implemented in close collaboration

with local stakeholders, ensuring that it is harmoniously integrated with the local communities.

Data

Furthermore, the authorized public trust "MOL Mauritius International Fund for Natural Environment Recovery and Sustainability" conducts Project Outcome Reporting Session annually to widely share the progress and results of the projects which the fund aids.

In March 2024, we held an employee on-site training program in Mauritius, with 20 employees selected from Head Office and group companies in 9 countries and regions in Japan and around the world. Visits to local NGOs and private companies provided an opportunity to deepen interactions with the local communities.

On "MOL for Mauritius," our company's permanent website featuring our activities to protect and restore the natural environment in the Republic of Mauritius, we are expanding the disclosure about our initiatives in Mauritius.

MOL will continue to contribute to the local communities with utilizing the opinions received from NGOs and experts.

#### Collaboration with local governments

Working in collaboration with various local governments, MOL is actively involved in the sustainable development and promotion of the regions.

Holding a seminar on the employment of overseas human resources for local manufacturers in Higashi-Osaka City — Contributing to the revitalization of local industry through the utilization of human resources from overseas —

https://www.mol.co.jp/info/article/2024/0327.html

- MOL Signs Collaboration Deal with Nagasaki Prefecture for Shipbuilding-Related Industries and Renewable Energy Projects — Raising Nagasaki Prefecture's Profile/Creating New Value for Local Companies through Public-Private Collaboration https://www.mol.co.jp/en/pr/2023/23011.html
- MOL Concludes MoU to Revitalize Regional Industries by Utilizing Overseas Personnel in Oarai-machi, Ibaraki Prefecture https://www.mol.co.jp/en/pr/2022/22095.html
- Social Contribution Activities ► P.81–83

☐ Support activities for Republic of Mauritius ► P.83

# **Sustainable Finance**

# Initiatives

MOL is actively involved in sustainable finance to capitalize on growing awareness of the environment and sustainability in terms of financing.

#### 1. Framework

- O Formulation of Sustainable Finance Framework
- In December 2023, MOL formulated a comprehensive framework for green finance and transition finance.

#### Sustainable Finance Framework

https://www.mol.co.jp/en/sustainability/management/finance/pdf/sustainable\_finance\_framework.pdf

#### O Formulation of Blue Bond Framework

 In December 2023, we formulated a framework for Blue Bonds, which is a type of green bonds and is issued with the use of proceeds limited to projects related to the prevention of marine pollution, sustainable marine resources, and so on.

#### Blue Bond Framework

https://www.mol.co.jp/en/sustainability/management/finance/pdf/blue\_bond\_framework.pdf

#### 2. Funding Initiatives

#### Green finance

- O Financing via Blue Bond issuance
- In January 2024, we issued ¥20 billion in blue bonds.

MOL Issues Blue Bond (26th Series Unsecured Corporate Bonds) https://www.mol.co.jp/en/pr/2024/24008.html

#### O Financing via Green Loans

• In December 2019, we signed a green loan agreement to finance the construction of one of the world's largest LNG bunkering vessels, which we own and manage.

Data

# MOL to raise funds as Green Loan — MOL finances World's Largest LNG bunkering vessel for Total with Green Loan — https://www.mol.co.jp/en/pr/2019/19086.html

O Financing via Green Bond issuance

• In Aug–Sep 2018, we issued ¥10 billion in green bonds.

Fund allocation report

Sub-groups	Projects categories	Amount (100 million yen)
Regulation response	Ballast Water Treatment System	55
Regulation response	SOx Scrubber	22
LNG related	LNG Bunkering Vessels	14
	LNG-fueled Vessels (Tugboat)	7
Upgraded PBCF and Wind Challenger Project	Upgraded Propeller Boss Cap Fins	2
	Wind Challenger Project	0
Total		100

MOL to Issue Japan's 1st Green Bonds Aimed at Individual Investors "MOL Blue Ocean Environmental Bonds" https://www.mol.co.jp/en/pr/2018/18053.html

#### Transition finance

#### O Financing via Transition Loans

 In December 2023, we signed transition loan agreements to finance the construction of LNG dual-fueled ferries, LNG dual-fueled pure car and truck carrier (PCTC), and bulk carrier equipped with Wind Challenger.

MOL Establishes Sustainable Finance Framework; Using it for 5 Loan Deals — Part of Ongoing Environmental Strategy Initiatives https://www.mol.co.jp/en/pr/2024/24011.html

#### Sustainable Finance

#### O Funding via Transition Linked Loans

- In March 2024, we signed a loan agreement for LPG dual-fueled very large gas carrier (VLGC).
- In December 2023, we signed a loan agreement for LNG dual-fueled very large crude carrier (VLCC).
- MOL Decides to raise funds through Transition Linked Loan Using Sustainable Finance Framework — Steadily Pursuing Environmental Strategy Initiatives https://www.mol.co.jp/en/pr/2024/24047.html
- MOL Establishes Sustainable Finance Framework; Using it for 5 Loan Deals Part of Ongoing Environmental Strategy Initiatives https://www.mol.co.jp/en/pr/2024/24011.html
- In March 2023, we signed a "global credit facility agreement" (also known as a "commitment line contract") with MUFG Bank, Ltd.
- MOL Expands Financing Base through Transition Linked Loan to Promote Environmental Strategies https://www.mol.co.jp/en/pr/2023/23040.html
- In December 2022, we signed a commitment line agreement with Sumitomo Mitsui Banking Corporation. This is Japan's first global commitment line agreement using a transition-linked loan.
- Japan's First: MOL Concludes Global Commitment Line Agreement through Transition Linked Loan — Expanding Financing Base and Promoting Environmental Strategies https://www.mol.co.jp/en/pr/2022/22148.html
- In October 2022, we signed a transition linked loan agreement with Sumitomo Mitsui Banking Corporation to finance the construction of the Shofu Maru, the world's first bulk carrier equipped with the Wind Challenger jointly leaded the development with Oshima Shipbuilding Co., Ltd.

MOL Finances Second Ship through Transition Linked Loans — ESG Financing for Bulk Carrier SHOFU MARU, Featuring Wind Challenger Sail System https://www.mol.co.jp/en/pr/2022/22111.html • In November 2021, we signed a transition linked loan agreement to finance the construction of the Gas Vitality, the second in a series of world's largest LNG bunkering vessels.

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MOL Concludes a Transition linked loan to finance for TotalEnergies — Chartered LNG Bunkering Vessel, "Gas Vitality" https://www.mol.co.jp/en/pr/2021/21096.html

- In September 2021, we signed a syndicated "Transition Loan" for Japan's first LNG fueled ferries, which will be operated on the Osaka-Beppu route by our group company MOL Sunflower Ltd.
- MOL Concludes 'Transition Loan' Contract for 2 LNG-fueled Ferries First Use of Transition Loan in Japan, Selected as Model for METI Climate Transition Finance https://www.mol.co.jp/en/pr/2021/21078.html

#### Sustainability finance

O Financing via Sustainability Bond issuance

• In June 2019, we issued ¥20 billion in sustainability bonds.

#### Fund allocation report

Sub-groups	Projects categories	Amount (100 million yen)
Social-Related	Establishment of Philippine University of Merchant Shipping	44
	Workplace Reform	2
Degulation response	Ballast Water Treatment System	40
Regulation response	SOx Scrubber	92
LNG related	LNG Bunkering Vessels	20
LING Telated	LNG-fueled Vessels (Tugboat)	1
Unanadad DDOE and Wind Oballan and Daviest	Upgraded Propeller Boss Cap Fins	1
Upgraded PBCF and Wind Challenger Project	Wind Challenger Project	0
Total		200

MOL Sets Conditions for Issue of 'Sustainability' Bonds https://www.mol.co.jp/en/pr/2019/19041.html

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Sustainable Finance

#### Positive impact finance

O Financing based on agreement through Positive Impact Finance

• In April 2023, we signed a commitment line agreement through "Positive Impact Finance" with Mizuho Bank, Ltd. The KPIs based on MOL's sustainability issues were evaluated by Mizuho Bank, Ltd. as having an impact on the achievement of the SDGs. MOL was deemed eligible for the loan and the contract was concluded.

MOL Signs Positive Impact Finance Loan Deal with Mizuho Bank — Addressing Sustainability Issues by Expanding Fundraising Base — https://www.mol.co.jp/en/pr/2023/23058.html

**Environment** 

**First Movers Coalition** 

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# **Participation in Initiatives**

It is an initiative launched by the US government at

COP26 in collaboration with the World Economic Forum.

We joined the CDR (Carbon Dioxide Removal) sector as



the first Japanese company in May 2022, and in January 2023, we became the first Japanese company to participate in the shipping sector. In September 2023, we became a "Sector Champion" to represent the shipping sector and lead the discussion on promoting zero-emission fuels.

MOL Appointed as "Sector Champion" of First Movers Coalition — Leading the Discussion to Promote Zero-Emission Fuels https://www.mol.co.jp/en/pr/2023/23113.html

#### **Getting to Zero Coalition**

It is an international syndicate that aims for ship operation with zero carbon energy power sources, and establishment of zero carbon energy source production/ distribution/ storage/ bunkering systems by 2030. In addition to its membership, MOL is also a signatory to the Coalition's call for "Call to Action for Shipping Decarbonization."

# MOL signs "Call to Action for Shipping Decarbonization" toward decarbonization of international shipping https://www.mol.co.jp/en/pr/2021/21081.html

#### MAKING NET-ZERO AMMONIA POSSIBLE

MOL signed the Sector Transition Strategy "Making Net-Zero Ammonia Possible," prepared by a public-private partnership "Mission Possible Partnership" aimed at promoting decarbonization in industry involving the WEF.



MOL Signs "Making Net-Zero Ammonia Possible" Proposal from Public-Private Partnership for Decarbonization in which World Economic Forum Participates https://www.mol.co.jp/en/pr/2022/22106.html

#### NextGen CDR Facility

MOL is one of the founding buyers in the NextGen CDR Facility, an initiative led by leading Swiss-based global climate change solutions provider South Pole to purchase technical **NextGen** 

CDRs (carbon dioxide removal) with third-party verification, which aim to proliferate and promote CDR technologies.

#### **Global Maritime Forum**

It is an international NPO seeking to address ESG issues including decarbonization centered on the shipping industry to increase sustainable long-term economic development and human wellbeing.



#### TCFD (Task Force on Climate-related Financial Disclosures) Consortium

It provides a forum for discussions between companies that agree with TCFD Recommendations, which aim to ensure companies factor in climate-related risks and opportunities in their disclosures to investors.

MOL to Join Consortium on TCFD (Task Force on Climate-related Financial Disclosures) — Aims at Effective Disclosure of Climate-related Risks and Opportunities — https://www.mol.co.jp/en/pr/2019/19029.html

#### Japan Climate Initiative

It is a network committed to strengthening communication and exchange of strategies and solutions among companies, local government bodies, NGOs and other entities that are implementing climate actions in Japan.

#### Japan Hydrogen Association

It is a cross-sectional organization with a wide range of business sectors, to address various issues in the establishment of a hydrogen society.



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#### **Participation in Initiatives**

#### **Clean Fuel Ammonia Association (CFAA)**

The Japan Science and Technology Agency established the CFAA to further technology development/assessment, economic feasibility studies, policy proposals, and international cooperation. CFAA's goal is to develop a value chain for CO<sub>2</sub>-free ammonia from supply to use.

#### Methane Abatement in Maritime Innovation Initiative (MAMII)

It is an environmental initiative led by the NPO Safetytech Accelerator Limited whose aim is to reduce methane emissions across the global shipping industry.

# MOL to Participate in the Methane Abatement in Maritime Innovation Initiative (MAMII) toward reducing maritime methane emissions https://www.mol.co.jp/en/pr/2023/23050.html

#### Global Centre for Maritime Decarbonisation (GCMD)

In August 2023, we joined GCMD, a Singapore-based NPO promoting decarbonization of shipping industry, as an Impact Partner.



# MOL Joins GCMD as Impact Partner to Accelerate Decarbonisation in Maritime Industry https://www.mol.co.jp/en/pr/2023/23100.html

#### **Blue Visby Consortium**

It aims to reduce GHG emissions from vessels by developing a digital technology-based platform "Blue Visby Solution" to optimize vessels' arrival times at their destinations.

MOL Joins Blue Visby Consortium — Utilizing Digital Technology to Reduce CO<sub>2</sub> Emissions from Vessels — https://www.mol.co.jp/en/pr/2022/22107.html

#### GX League

METI established the GX League as a forum for cooperation between a group of companies and the government, universities, and academic institutions in order to meet GHG reduction targets and increase industrial competitiveness by using Japan's goal of carbon neutrality by 2050 as an opportunity for economic growth, social reforms and develop new markets.



#### MOL Joins Ministry of Economy, Trade and Industry's "GX League" https://www.mol.co.jp/en/info/article/2023/0612.html

#### **TNFD Early Adopter**

The Task Force on Nature-related Financial Disclosures (TNFD) is a global initiative to construct a framework for the appropriate assessment and disclosure of risks and opportunities linked to natural capital and biodiversity. We registered as a "TNFD Early Adopter," a commitment to disclose in accordance with the TNFD recommendations and aim to disclose FY2024 information.



MOL Registers as "TNFD Early Adopter" — Aiming for a World in Harmony with Nature — https://www.mol.co.jp/info/article/2024/0119.html

#### 30by30 Alliance for Biodiversity

MOL is one of 17 founding members of this alliance, which includes Japan's Ministry of the Environment and other organizations in the public and private sectors. The goal is to make effective



progress on achieving the "30by30" target to preserve 30% of the land and sea by 2030.

Participation in the "30by30 Alliance for Biodiversity" https://www.mol.co.jp/en/pr/2022/22063.html

#### International Society for Mangrove Ecosystems (ISME)

As an institutional member, we support this organization's efforts to promote restoration and conservation of mangroves forests worldwide.

Management

Safety & Value

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#### **Participation in Initiatives**

#### "Plastics Smart" Forum

It is a platform for promoting dialogue and exchanges between companies and organizations interested in addressing the issue of marine plastic waste by promoting smart ways to deal with them.



The Alliance for a Diverse.

Equitable, and Inclusive Maritime Industry

#### Keidanren Initiative for Biodiversity Conservation

Initiative led by the Japan Business Federation (Keidanren) and the Keidanren Nature Conservation Fund, aiming for harmony between natural cycles and business activities, with the goal of coexisting with nature.

# Social

#### All Aboard Alliance

This alliance of business partners working in the shipping industry is cooperating on initiatives aimed at promotion of diversity, equity, and inclusion (DE&I) across every shipping-related occupation at sea and land to

ensure the sector can be sustainable, innovative and attractive for future generations.

ALL

ABOARD

#### Women's Empowerment Principles (WEPs)

The WEPs are a set of seven principles for promoting women's advancement that were jointly developed by the UN Global Compact and the UN Development Fund for Women (UNIFEM, now UN Women).



UN Global Compact Office

In support of

MOL Signs 'Women's Empowerment Principles (WEPs)' https://www.mol.co.jp/en/pr/2022/22117.html

MOL Supports Women's Active Engagement on a Global Scale with Donations through WEPs https://www.mol.co.jp/en/pr/2024/24093.html

#### #Here We Go 203030

This Keidanren-led initiative aims to raise the proportion of female executives\* within Japanese company to at least 30% by 2030. \* Based on officers under the Companies Act of Japan (may include executive officers and the equivalent).



女性の活躍を加速す

男性リーダーの会

#### "Male Leaders Coalition for Empowerment of Women"

It is a gathering of business executives and others to promote initiatives in line with the "Declaration of Action" to promote gender equality and women's advancement, which was formulated at the direction of the Cabinet Office, and to accelerate corporate efforts by building a network among participants and sharing initiatives and issues.

MOL CEO Joins Japanese Government-led 'Male Leaders Coalition for Empowerment of Women' https://www.mol.co.jp/en/pr/2022/22116.html

#### **Governance**

#### Maritime Anti-Corruption Network (MACN)

A global business network aiming to identify the root causes of corruption in the shipping industry and work towards its mitigation, in collaboration with key stakeholders such as government officials and international organizations, to achieve a corruption-free shipping industry.



# **External Recognition**

# Sustainability

- Selected for FTSE4Good Index Series for 22 consecutive year
- Selected to FTSE Blossom Japan for eight consecutive year
- Selected for FTSE Blossom Japan Sector Relative Index for three consecutive year
- Selected for S&P Global "Dow Jones Sustainability Asia/Pacific Index" for two consecutive year
- Selected for "Yearbook Member" of S&P Global "The Sustainability Yearbook 2024"
- Certified as 4.0 Stars in the Fifth Nikkei SDGs Management Survey
- Selected for "Sompo Sustainability Index" in FY2023 for thirteen consecutive year





# Safety/Quality

 Sunflower Kurenai' wins Grand Prize in '2023 Nikkei Excellent Products and Services Awards'

Japan's 1st LNG-fueled Ferry, the 'Sunflower Kurenai', Wins Grand Prize in '2023 Nikkei Excellent Products and Services Awards' https://www.mol.co.jp/en/pr/2024/24002.html

Sustainable

- 'Sunflower Kurenai' and 'Sunflower Murasaki' win Good Design Award 2023
- Japan's 1st LNG-fueled Ferries, MOL Group's 'Sunflower Kurenai' and 'Sunflower Murasaki,' Win Good **Design Award 2023** https://www.mol.co.jp/en/pr/2023/23125.html
- 'LNG Venus' recognized for Excellence in Weather Observation and Reporting for eight Consecutive Year
- MOL Group-managed Vessels Recognized for Excellence in Weather Observation and Reporting for eight Consecutive Year - LNG Venus Receives 2023 Director-General Award from Japan Meteorological Agency https://www.mol.co.jp/en/pr/2023/23073.html
- Shofu Maru' and 'Sunflower Kurenai' win awards in 'Ship of the Year 2022'
- MOL Group Earn 2 Awards in 'Ship of the Year 2022' World's 1st Coal Carrier Equipped with Wind Challenger, Shofu Maru, Named Ship of the Year 2022; Japan's 1st LNG-fueled Ferry Sunflower Kurenai Wins in Large Passenger Ship Sector https://www.mol.co.jp/en/pr/2023/23065.html
- 'LNG SATURN' and 'TAIYO' earn 2021 'Best Quality Ship Awards'
- 🖵 2 MOL-operated Vessels Earn 2021 'Best Quality Ship Awards' Japan Federation of Pilots' Association Honors Safe Operation Measures https://www.mol.co.jp/en/pr/2022/22083.html
- 'LNG EBISU.' 'LNG MARS' and 'EMINENT ACE' earn awards from Minister of Land. Infrastructure, Transport and Tourism and Director-General of Japan Meteorological Agency
- 3 MOL Group-managed Vessels Recognized by Japan's Ministry of Land, Infrastructure, Transport and Tourism and Meteorological Agency — For Contributing to the Development of Meteorological Service through Ongoing Efforts to Report Ocean and Weather Data https://www.mol.co.jp/en/pr/2022/22073.html

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#### **External Recognition**

# Environment

- Certified as "A" in CDP Climate Change Report 2023
- Selected as a "CDP2022 Supplier Engagement Leader" in the Supplier Engagement Rating (SER) by CDP
- Selected for S&P/JPX Carbon Efficient Index



 Won the Special Award at the 5th ESG Finance Awards Japan by Japan's Ministry of the Environment (2024)

https://www.mol.co.jp/en/pr/2024/24024.html

- GUINNESS WORLD RECORDS<sup>™</sup> title awarded in 2021 to Propeller Boss Cap Fins (PBCF) as Best-selling Energy-Saving Ship Appendage Brand (Cumulative)
- A GUINNESS WORLD RECORDS™ title for Best-selling Energy-Saving Ship Appendage Brand (Cumulative) was certified for Propeller Boss Cap Fins (PBCF) https://www.mol.co.jp/en/pr/2021/21120.html
- PBCF receives Environmental Technology Award recognizing environmental impact reduction in 2020
- Propeller Boss Cap Fins (PBCF) Wins Environmental Technology Award from Japan Association for Logistics and Transport — 3% to 5% Energy Saving Reduces Merchant Ships' Environmental Impact https://www.mol.co.jp/en/pr/2020/20032.html
- Ishin, Sunflower Kurenai and Sunflower Murasaki all top-rated for energy efficiency for coastal ships in 2020
- LNG-fueled Ishin, Sunflower Kurenai and Sunflower Murasaki Earn Top Energy Conservation Rating for Japanese Coastal Ships https://www.mol.co.jp/en/pr/2020/20036.html

# Diversity/Health and Productivity Management

- Awarded NADESHIKO Brand for four consecutive year
- Selected for FY2024 "MSCI Japan Female Empowerment (WIN) Index"\*
- Designated as Certified Health & Productivity Management Outstanding Organization (Large Enterprise Category) for six consecutive years, and recognized as 'White 500,' one of the top 500 enterprises in the program by Nippon Kenko Kaigi, for two

#### consecutive years.

\* The inclusion of Mitsui O.S.K. Lines, Ltd. in any MSCI index, and the use of MSCI logos, trademarks, service marks or index names herein, do not constitute a sponsorship, endorsement or promotion of Mitsui O.S.K. Lines, Ltd. by MSCI or any of its affiliates. The MSCI indexes are the exclusive property of MSCI. MSCI and the MSCI index names and logos are trademarks or service marks of MSCI or its affiliates.



**2024** CONSTITUENT MSCI日本株 女性活躍指数 (WIN)



DX 🔵

- Selected as a "Noteworthy DX Company"
- Selected as DX-certified business operator in 2021



#### ntroduction

Safety & Value

Environment

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# Safety& Value

Provide added value through safe transportation and our social infrastructure business



# **Core Objective**

MOL aims to promote sustainability and prosperity in people's everyday lives and in industries around the world, by transporting energy, commodities, and finished products safely, reliably, and cost-effectively. The MOL Group continuously aims to expand its social infrastructure business, centered primarily on marine transport.

Contributing to SDGs:

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Initiative Focus	Targets / KPIs		Fiscal 2024-2025 Action Plans
Value through	Target Provide sustainable value through marine transport and social infrastructure business		<ul> <li>Implement strategies set forth in the management plan</li> </ul>
Our Core Business	Transport volume (ton-mile)	-	
	Target Ensure that the MOL Group can a people, property, and the environ		
	<ul> <li>Group-wide KPIs for the MOL Group</li> </ul>		
	<ul> <li>Number of fatal accidents</li> </ul>	0	
	<ul> <li>Number of serious accidents*1</li> <li>LTIF (Lost Time Injury Frequency)*1</li> </ul>	0	
	Safe Operations		
	· 4 ZEROS		
	Serious marine incidents	0	<ul> <li>Promote the active participation of human capital to help ensure sa</li> <li>Development of safety infrastructure centered on technology</li> </ul>
Safety Levels	Serious cargo damage Oil pollution	0 0	Preemptive management of risk and danger
	Fatal accidents	0	Reform safety awareness through mutual enlightenment
	<ul> <li>SPI (Safety Performance Indicator) LTIF (Lost Time Injury Frequency)*<sup>2</sup></li> </ul>	Less than 0.50 (FY2025) Less than 0.40 (FY2030) Less than 0.30 (FY2035)	<ul> <li>Pursuit of the ideal organizational structure and business process</li> </ul>
	Average downtime (hours per ship per year)* <sup>3</sup>	Less than 24.00 (FY2025) Less than 22.00 (FY2030) Less than 20.00 (FY2035)	
	Downtime frequency rate (incident per ship per year)*4	Less than 1.00 (FY2025) Less than 0.80 (FY2030) Less than 0.60 (FY2035)	
	Target Create services that meet social	needs	
Creation of New Added	<ul> <li>Track record of new services that cater to society's sustainability-related needs</li> </ul>	-	<ul> <li>Steadily promote existing projects and explore new service opportunities</li> <li>Global HR consulting, Blue carbon Project, businesses of MOL PLUS Co., Ltd., etc.</li> </ul>
Value	<ul> <li>Number of projects commercialized through the MOL Incubation Bridge, system for employee-inspired proposals for new businesses</li> </ul>	_	<ul> <li>Continuously commercializing new businesses proposed by employees</li> </ul>

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# **Safety Levels**

#### Strategy

#### **Establishment of Safety Vision**

The Safety Vision was established to both support "Safety & Value" as one of the sustainability issues for the MOL Group and to reinforce the 'S (for Safety)' aspect in the 'MOL CHARTS,' which sets out our values.

Moving forward, we will develop various social infrastructure businesses, primarily in the shipping business, with the aim of ensuring stable provision of services and delivering new growth. Safety will remain at the core of what we do. This Vision sets out the blueprint for safety in the MOL Group, under which we will undertake efforts to further reinforce our safety-related initiatives.

"Leading in Safety" embodies our commitment to driving forward safety levels across all industries by having each company within the MOL Group strive to ensure the world's highest level of safety and quality in their respective business fields. Moreover, it signifies how our executives and employees will actively lead on safety issues, rather than adopting a passive stance.

Details of Safety Vision:

https://www.mol.co.jp/en/pr/2024/img/MOLGroup\_Safety\_Vision.pdf



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#### Safety Levels

#### Safety Action 1.0

What we ought to be for safety is to continue to support people's day-to-day fundamentals as part of our safety-focused operations as a responsible custodian of our social infrastructure businesses.

In addition, what we ought to be is subdivided into people (executives, employees), work (working environment, processes), and organization (systems, functions), which are the components of the company, and each state of goal achievement is defined (see the figure on the previous page).

We define initiatives to make ourselves what we ought to be as "safety measures" and

efforts to promote group-wide measures as "safety infrastructure" (collectively, Safety Action 1.0).

Specifically, we are committed to "promote the active participation of human capital to help ensure safety," "development of safety infrastructure centered on technology," and "preemptive management of risk and danger" as part of our safety measures. Additionally, we are dedicated to "reform safety awareness through mutual enlightenment" and "pursuit of the ideal organizational structure and business processes" as part of our safety infrastructure. We are engaged in a range of activities toward these objectives.



#### Safety infrastructure Efforts to promote group-wide measures

	Visualization and personalization of safety awareness through pulse surveys
Reform safety awareness through mutual enlightenment	Enhancement of safety awareness activities
Pursuit of the ideal organizational structure and business processes	Organizational change to promote safety and encourage mutually complementary relationships
	Consideration of cross-organizational investigation systems

#### Primary action plan up to 2025

Management

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#### Safety Levels

#### Indices and Targets

#### **KPIs**

We have set KPIs (and leading indicators) for the safety goals under the Safety Vision and KPIs for what we ought to be. This is predicated on the idea that our safety goals will ultimately be achieved by aiming to achieve KPIs for leading indicators and what we ought to be.

As KPIs for safety goals, group-wide KPIs for MOL group and safe operations KPIs are set respectively.

What we ought to be is also made up of the three elements of people (executives, employees), work (working environment, processes) and organization (systems, functions), which are the components of the company, and each with its own KPIs under the action plan.

#### Historical data "MOL Sustainability Plan" FY2023 Results

https://www.mol.co.jp/en/sustainability/management/pdf/mol\_sustainability\_plan\_fy2023\_results.pdf

	①Safety goal	(protecting precious people, property, and the e	nviro	onment) KPIs
<b>КРІ</b> ①	Group-wide KPIs for the MOL Group	1) Number of fatal accidents       : 1         2) Number of serious accidents*1       : 0	<b>∢</b> …	Leading indicators 1) Lost-time injury frequency (LTI *1)
	Safe operations KPI = 4 ZEROS	1) Number of serious marine incidents : 0         2) Number of ocean oil pollution : 0         3) Number of fatal accidents : 0         4) Number of serious cargo damage : 0	<b>-</b>	Leading indicators = SPI*2 1) Lost-time injury frequency (LTIF) 2) Average downtime 3) Downtime frequency rate
	②Thinking an	d approach to KPIs for what we ought to be: Up	to th	e end of FY2025
	People Executives, employees	<ul> <li>All executives and employees feel a sense of responsibility with regard to safety and are able to take the initiative</li> <li>A plan for improving work environments has been formulated and is being rolled out</li> </ul>		Safety Awareness Indicator: 95%     Environment-improvement trial runs: 3 or more     (e.g., improvements to on-board accommodation     environment)
KPI ②	Work Working environment, processes	<ul> <li>Key advanced technologies have been introduced to reduce remaining risk</li> <li>The impact of planned operations (conclusion of new projects, etc.) on safety is clarified and understood</li> </ul>		Trial runs of advanced technologies: 10 or more (e.g., engine diagnostic system)     Establishment of systems driven method for visualizing risk     Dissemination of visualized risk to the relevant departments and discussion of responses
	Organization Systems, functions	<ul> <li>Inter-business safety management systems have been built</li> <li>A system for investigating accidents has been put in place, and an accident prevention cycle that includes planning operations has been implemented</li> <li>Response scenarios for major risks have been prepared, a system for evaluating our response to emergency situations has been established</li> </ul>		<ul> <li>Organizational restructuring and completion of Group-wide emergency management system</li> <li>Completion of the expansion of preliminary inspection and accident investigation system</li> <li>Completion of scenario planning for responding to anticipated high-risk incidents</li> <li>Completion of emergency response evaluation indicators</li> </ul>

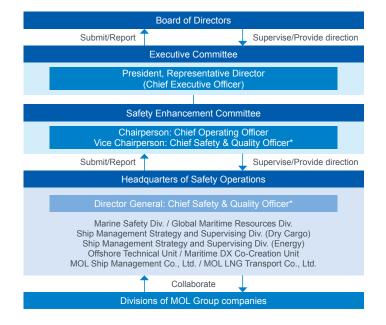
#### System

#### **Organization to Support Safe Operations**

The Headquarters of Safety Operations, consisting of six in-house divisions and two group companies, plans, instructs, and supervises measures for all MOL group-operated vessels for ensuring safety and quality.

To ensure the various measures instituted by the Headquarters of Safety Operations are valid, they are reviewed and discussed by the Safety Enhancement Committee, a subordinate under the Executive Committee.

The Chief Safety and Quality Officer (CSQO), who oversees the strategic planning and promotion for ensuring safety and quality throughout MOL group, serves as the Director General of Headquarters of Safety Operations and the Vice Chairperson of Safety Enhancement Committee to strive to achieve safe operations with consistency.



\* Mitsuhisa Tanimoto, Chief Safety & Quality Officer, currently serves as Vice Chairperson of Safety Enhancement Committee and Director General of Headquarters of Safety Operations. (As of April 2024)

\*1 Define and set for each business segment in the MOL Group

\*2 Safety Performance Indicator. The current targets (FY2025, FY2030, FY2035) are as follows: 1) 0.5 or less/0.4 or less/0.3 or less; 2) 24 or less/22 or less/20 or less; 3) 1.0 or less/0.8 or less/0.6 or less.

Safety & Value

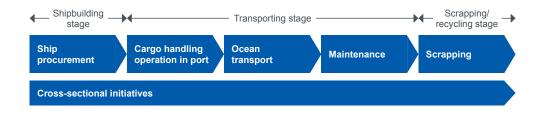
Environment

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#### Safety Levels

## Initiatives

To achieve the world's highest level of safety and quality, our group is undertaking a range of safety initiatives throughout the entire value chain from upstream to downstream, focused on marine transportation.



#### Ship procurement initiatives



#### Shipbuilding

#### Vessel specifications

We have set three types of specifications for vessel procurement to own and operate vessels of higher safety and quality.

#### O MOL Safety Standard Specifications

MOL Safety Standard Specifications are common standards required for all types of vessels to ensure safe operations. The specifications, which were established to draw upon the lessons of serious marine incidents in 2006, are applicable to long-term chartered vessels over a certain period of time, in addition to owned vessels. We set the specifications unique to MOL that go beyond regulations in laws and international treaties, aiming to prevent incidents with particularly large social impacts: "collision and grounding," "fire," "flooded and loss of stability," "oil leakage at sea and environmental pollution," and "workplace accidents."

#### O Vessel-Specific Standard Specifications

In addition to the MOL Safety Standard Specifications, Vessel-Specific Standard Specifications summarize the items required for each type of vessels and is applied to our newly built vessels. We have set items related to "prevention of cargo damage," "requests from shipowners and charterers," and "handling for cargo operations," etc., according to the characteristics of each type of vessel, aiming to ensure transportation quality and efficiency.

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#### O MOL Design Practice (MDP)

The MDP is standard specification for vessels that we have developed based on many years of technical know-how acquired from marine shipping operations. We apply it to newly built vessels after conducting technical or economic studies. Specifically, we have systematically compiled items such as countermeasures for inferior quality oil, which inhibits ship operation, maintenance of asset value, and policies that contribute to life saving, security, and environment.

#### **Shipyard Initiatives**

Vessels used in our group's business are procured from domestic and overseas shipyards. For shipyards to be selected for the first time, we conduct a questionnaire based on our unique evaluation criteria and carry out shipyard inspections, in order to select the appropriate shipyard.

During construction, we send highly experienced supervisors from our 100% subsidiary MOL Ship Tech Inc. to check the shipbuilding process is fully consistent with the contracted specifications, approved drawings and relevant manuals. As well as checking the vessel complies with ship classification rules and safety standards, shipbuilding supervisors oversee the process to ensure workers can operate safely.

They also focus on process control to check the construction is progressing as scheduled, managing any unforeseen issues that could affect the delivery plan. In occupational health and safety management, they check before construction if each shipyard's safety guidelines differ from the MOL checklist and ensure the supervisors dispatched to the site are aware of safety.

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#### Safety Levels

#### Charter Vessel Procurement

Our group has fleets of nearly 900 vessels, more than half of which are chartered. To ensure safe operation, we have formulated safety quality standards for chartered vessels that we check during the procurement process. We have also established our ship maintenance policies to maintain the long-term quality of chartered vessels. Our seafarers undertake regular inspections and discuss with chartered vessel shipowners and ship management companies to confirm that charters are being managed in accordance with policies and standards, aiming to maintain and improve safety and quality.

#### Responsible Procurement > P.111–114

#### Initiatives Related to Cargo handling operations in port



#### Loading/Discharging

Based on international rules, those made by industry bodies for each type of vessels, and information about incidents, we formulate and update various rules to support the safety of cargo and its loading/discharging.

We also formulate cargo loading plans to support safe loading/discharging of cargo and vessels with the systems, and cargo management plans for LNG carriers to manage tank temperature during voyages. In addition, we carry out cargo loading/discharging based on the shipboard operating procedures.

#### **Fuel Supply**

In the procurement of marine heavy oil, and also the LNG and other low- or zero-carbon marine fuels that we are proactively introducing, our main strategy is to ensure not only the meeting of quality standards but also a stable supply, so as not to disrupt the ship's safe operation and schedule. To manage fuel suppliers based on performance records and evaluations, we also review contracts on a regular basis.

MOL's practice is to propose fully optimized fuel supply plans based on international rules and the latest information gathered in each area. Particularly regarding fuel quality, since the supply of low-quality oil is highly likely to cause serious issues, we have set our own standards, which are higher than general standards, and purchase preferentially from suppliers who can meet them.

#### **Ocean Transport Initiatives**



#### **Operational Support**

To ensure the safe operation, land staff, maritime operators and ship management companies provide daily support to our operated vessels.

#### Safety Operation Supporting Center (SOSC)

The SOSC supports all MOL-affiliated vessels, with the motto, "Don't leave the captain alone."

Since its establishment in 2007, the SOSC has provided operational support on a 24/7 basis by on-duty personnel including experienced captains. In March 2023, the facility was renovated with the installation of a large video wall system and is now operating as the center of safety operations and crisis management for our fleet.

We keep track of the latest locations of all our affiliated vessels, weather and sea conditions, and other risk information related to safe operations, such as piracy and terrorism, and provide them to relevant

parties in a timely manner.

The support provided by the SOSC is encouraging for captains, who are sometimes forced to make difficult decisions under the constantly changing conditions, and for operators giving instructions to vessels.

Use of ICT, DX and new technologies ► P.30–31



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#### Safety Levels

#### Responses to Security Risks

Maritime security risks, such as piracy, terrorism, and conflict, are changing in complex ways and vary widely.

To respond appropriately to such situations, we are taking various measures in cooperation with risk consulting companies. These include setting operational rules based on objective risk assessment, formulating our navigation guidelines, establishing action guidelines for crews in emergencies, and conducting emergency drills.

When our operated vessels navigate through high-security risk areas, we share the latest information from the SOSC to alert them, and pay special attention and constantly monitor the movements.

#### **Maintenance Initiatives**



We maintain our ship maintenance policies and quality standards based on changes in international rules and incident information to achieve safety of operations, seafarers and cargo by maintaining the quality of vessels. In cooperation between vessels and the ship management companies, we formulate and review maintenance plans based on the priorities and deadlines for each vessel, and share them with the relevant parties in a timely manner. In addition, maintenance work is done based on vessel operating procedures and results are shared appropriately.

#### Ship Inspections

We conduct regular ship inspections, targeting all MOL group-operated vessels, regardless of whether they are owned or chartered.

These inspections are carried out to check that the vessels are properly maintained and can operate safely. With chartered vessels, we communicate closely with the shipowners and assigned ship management companies, to make



sure they have a full understanding of the safety standards we require. We also cooperate with them to pursue safety measures while building mutually trusting relationships.

Two ship inspectors, who have a thorough knowledge of MOL's safety standards through onboard experience as captains or chief engineers, personally visit ships and conduct detailed investigations based on a checklist of about 600 items, such as the vessels' operational and maintenance status of the vessel, ship management status, and so on. If they spot an unsafe or non-conforming condition, they make sure the vessel and its ship management company take appropriate corrective measures so the ship meets

MOL's strict safety standards. In the case of chartered vessels, the shipowner receives any corrective guidance through the business division. Their completed report, which covers the entire inspection and is illustrated with photographs, is circulated among relevant divisions including the responsible business division. Thus, the quality of the vessel is confirmed.



#### **Scrapping Initiatives**



Vessels to be scrapped are dismantled at a ship recycling yard. After dismantling, around 90% of a vessel can be recycled or reused in an appropriate form as scrap steel, non-ferrous metals, fixtures, marine equipment, pumps, engines, generators, etc. Ships are part of the economic and social infrastructure, but their dismantling involves many potential risks to safety, the environment, and human rights. We are aware of our responsibility when selecting a ship recycling yard to dismantle a ship. Accordingly, we not only ensure compliance with related treaties and regulations certified by a trusted and experienced third party, but we also set our own standards, using documentary and on-site inspections to select yards whose disassembly operations meet these standards, and review the selection regularly. By using only the selected recycling yards for disassembly, we work to minimize risk in terms of occupational health and safety, environmental pollution, human rights, and corruption, while also contributing to the development and improvement of the industry and local communities.

#### ☐ Initiatives for ship recycling ► P.113–114

Management

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#### Safety Levels

#### **Cross-sectional Initiatives**



#### Top-quality Seafarers Recruitment and Training

Manning our vessel with top-quality seafarers is a critical element for safe operations. Based on a long-term plan for securing and training crew, we select and recruit talented seafarers and students and develop them using our own educational programs.

#### MOL Magsaysay Maritime Academy (MMMA)

We inaugurated a new maritime academy, MOL Magsaysay Maritime Academy Inc. (MMMA), in Dasmariñas City, Cavite State, in August 2018. Filipino seafarers serve as the core of the workforce serving aboard our operated vessels, and we expect them to play an even more critical role as technology advances. The academy provides continuous training programs to develop top-quality seafarers who can hit the ground running through a four-year curriculum that encompasses basic education as well as practical placements on a cadet training vessel (CTV, as described later).

MMMA is the first in the Philippines to introduce the Ship in Campus, which simulates an actual vessel. Equipped with the latest ship equipment and systems, it offers a realistic and practical training environment.

We also adopt a coaching-style education at MMMA to instill the attitude of top-

quality seafarers, enabling the students to think, understand, and take proactive actions. In addition, we focus on education that cultivates leadership and a sense of contribution by students themselves participating in local contribution activities.



#### Six Seafarers Training Centers Worldwide

We have training centers around the world, which provide a variety of training, ranging from classroom lectures on theory to practice using real engines and various simulators.



#### Safety Training

#### O BRM/ERM Training

We have Bridge Resource Management (BRM) training for Master / Navigation Officer and Engine Resource Management (ERM) training for Chief Engineer / Engineers. The purpose of these trainings is to cultivate the abilities such as full utilization of available resources and teamwork, besides technical knowledge and skills. Nippon Kaiji Kyokai (Class NK) has accredited our BRM training and ERM training as conforming to the IMO\* model course.

\* IMO: International Maritime Organization

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#### Safety Levels

These courses are offered at our training centers worldwide and taken periodically by seafarers. They are also open to seafarers from outside our group.







Bridge Simulator with 360-degree view

Engine simulator replicating the actual environment (engine room, control room)

• MOL Rank Skill Training & Evaluation Program (MOL Rank STEP) We have established the "MOL Rank Skill Training & Evaluation Program (MOL Rank STEP)," a training and education program that sets skill and knowledge requirements

for every front-line seafarer according to his/ her position. Every MOL group seafarer must work through this program as a requirement for promotion. The efficacy of this proprietary program was recognized, receiving certification from Norway's Det Norske Veritas AS (DNV) for conformance to the standards of its Competence Management System (CMS).



• On-the-job Training (OJT) Instructor System The system involves experienced captains and chief engineers who understand MOL safe operation standards traveling onboard ships to identify unsafe practices and latent risks only discoverable on the ships in service, and order immediate improvements.



Employees are instructed on handling mooring ropes.

• New Cadet Training Program We developed a program that uses our actual operated vessels as cadet training vessels with the objective of training officers who will be ready to work immediately. Under this program, called "Cadet Actual Development for Education with Tutorial (CADET Training), dedicated instructors provide guidance to cadets aboard vessels that are actually in service. As the number of cadets is small, they receive detailed guidance from the instructors. The aim of the program is to pass on the practical navigation and marine engineering skills required by MOL as well as the spirit of dedication toward safety. By interacting with the crew, cadets can visualize themselves performing the job in the future, and at the same time crew members can mentor the cadets, with whom they will share responsibility for safe operation in the future.





Management

Data

#### Safety Levels

#### Incident Response

#### Accident Response Drills

#### On land

We conduct emergency response drills regularly in anticipation of serious marine accidents. The drills provide a valuable opportunity to strengthen the emergency response capabilities of the entire company, including the assumption of worst-case scenarios in an accident, the prioritization of responses, and the review and improvement of the cooperation system among related departments and group companies headed by the CEO.



Crisis Response Room during the drill

#### On board

Given the limited means of response in an emergency at sea, we regularly conduct emergency response drills for fire, flooding, piracy and terrorism, to maintain and improve crisis response capabilities.

MOL group companies that operate ferries and cruise ships conduct regular emergency response drills including evacuation guidance in case of an emergency, as they put the highest priority on ensuring customer safety in both normal and emergency situations.



Evacuation drill on board

Press conference simulation

#### Cultivating a Safety Culture

We are working to raise safety awareness and cultivate safety culture throughout our group, pursuing the world's highest level of safety culture.

#### Safety Conferences

"MOL Safety Conferences" is annually held in Japan, the Philippines, Croatia and India, which are major manning bases. We exchange opinions with seafarers through reviewing accidents occurred on our operated vessels and introducing our safety initiatives.



#### Safety Campaign

Safety Campaign is an annual event in which crew members serving aboard MOL Group-operated vessels and shore-based employees exchange opinions. In 2023, under the catchphrase "My Goal: Zero Harm," it is held in person by visiting ships and online.

#### **Operational Safety Workshops**

We hold regular Operational Safety Workshops for land-based executives and employees. By reviewing accidents occurred on our operated vessels and exchanging opinions, we provide an opportunity for each employee, regardless of their department, to be reminded that they are involved in safe operation.

#### ☐ Historical data ► P.133 "Social Data"

#### Safety Levels

#### Beach Cleanup at Kashima-nada

To keep the memory and lessons of the serious marine accident that occurred in 2006 at Kashima-nada beach, we conduct an annual beach cleanup by executives and employees of our group. This effort is meant to share our safety consciousness, raise awareness of marine and global environmental protection, and contribution to the sustainable growth of the community.



#### E-learning of Safety Culture

We conduct e-learning of safety culture for all executives and employees of our group. This provides the opportunity to learn initiatives such as current status of our safety operation, the lessons learned from past serious incidents and the measures to prevent any recurrence.

#### Training by Career Level

We give lectures on "Cultivating a safety culture" at trainings for new employees and at trainings by career level for promotions. By discussing past accident cases and explaining the current status and importance of safe operations, we aim to raise participants' safety awareness.

#### Use of ICT, DX and New Technologies

#### Advancing Safety Operation through FOCUS Project

The core of FOCUS project, which effectively utilizes big data related to navigation and engines of MOL group-operated vessels, is data collection, analysis, and advice through monitoring of vessels equipped with FOCUS.

Data

The aim is to reduce problems and minimize downtime by early detection of abnormalities. We constantly improve the system by FOCUS, with the ultimate goal of achieving automatic alerts without human intervention.

#### ☐ FOCUS Project ► P.89

#### Vessel Movement Monitoring System "SPIRIT"

We released the vessel movement monitoring system "SPIRIT (Sustainable Platform with Intellectual Resource and Innovative Technology)" in January 2021 to strengthen support and monitoring of vessels.

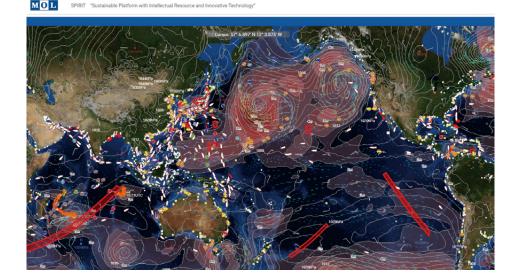
This system can show where our operated vessels are around the world and in what kind of weather and sea conditions, and furthermore, by overlaying navigation plans, pirates information, military exercises, high risk areas (HRA), and other information, users comprehensively assess risks while monitoring vessel movements. In addition to monitoring at SOSC, the system is also used by operators and related personnel to support the vessel.

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Safety & Value

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#### Safety Levels



# Navigational Risk Monitoring System: "Fleet Intelligence Navigational Risk Monitoring" At the end of January 2022, we introduced a system called "Fleet Intelligence Navigational Risk Monitoring" to detect vessels' grounding risk at an early stage.

This system combines a number of data sources, such as ship position, water depth, and chart information, to alert SOSC operators when a vessel is judged to be entering an area with a high risk of grounding. We aim to reduce the risk of grounding accidents by utilizing this system appropriately.

☐ Safe Operation Supporting Center (SOSC) ► P.25

#### Safety Initiatives at MOL Group Companies

#### Initiatives: MOL Sunflower Ltd.

MOL Sunflower Ltd., which operates a ferry and coastal roll-on/roll-off (RORO) vessel

business in Japan, has a wide range of safety precautions in place, including onboard fire prevention measures and rescue drills based on emergency scenarios.

Data

In 2019, Sunflower ferries on the Hokkaido route began operating a new firefighting plan using vehicles equipped with the compressed air foam system (CAFS) approved by the Maritime Bureau of the Ministry of Land, Infrastructure, Transport and Tourism. In addition to exercises based on the new firefighting plan, ferries on the Hokkaido route has strengthened its fire prevention strategy in several other ways, including adopting effective mobile firefighting apparatus to further enhance its firefighting facilities and equipment and conducting education and training with the cooperation of specialist external organizations. Preventing fires in refrigeration power supply vehicles is another focus: crews carry out inspection and maintenance of the ship's power supply equipment and use thermographic cameras during onboard patrols to detect heat and confirm normal operation. Workshops on the handling of refrigeration power supplies are also held under the guidance of the manufacturer to improve the knowledge of staff on land and at sea.

In October 2023, Sunflower Shiretoko was the object of a joint towed rescue drill with the 1st Regional Coast Guard Headquarters. The drill simulated an engine failure onboard that leaves the ferry unable to navigate under its own power and requesting rescue from the coast guard. Four patrol boats and one helicopter from the Japan Coast Guard and one special fire-fighting helicopter from the Hokkaido Disaster Prevention Air Squadron participated in the exercise, which, besides the towed rescue drill, also covered water-based firefighting, medical rescue at sea, airlift rescue, and other scenarios.

In recent years, there has been an increasing number of onboard fire outbreaks caused by electric vehicles (EVs). In April 2024, we responded by installing fire blankets, a first-line firefighting tool effective in extinguishing EV fires in the early stage, on all our ships including ferries serving the Kansai region and RORO vessels on routes to Kyushu, and conducted workshops on their handling. EV fires take a long time to extinguish completely due to their thermal runaway. In the event of an EV fire, which is more dangerous than a normal fire, covering the vehicle with a fire blanket prevents the flames from spreading and facilitates their extinguishment.

Management Safety & Value

#### Safety Levels



CAFS equipped vehicle



Workshop on fire blanket handling



Sunflower Shiretoko



Fire-fighting training drill



Towed rescue training drill (Provided by Japan Coast Guard)

#### Initiatives: MOL Cruises, Ltd.

MOL Cruises, Ltd., which operates the cruise ship Nippon Maru, maintains a high level of hygiene control in line with the United States Public Health (USPH) standard.

Specifically, it follows guidelines in the Vessel Sanitation Program (VSP) that was compiled at the US Centers for Disease Control (CDC) for cruise ships to maintain the onboard health and safety of passengers,

staff and crew. The VSP institutes standards for every aspect of everyday life, including managing the safety of food, drink and water; the sanitation in passenger cabins, bathrooms, pools, and facilities; the air-conditioning systems; sickness controls for people onboard; and OHS management relating to other facilities.



Data

Nippon Maru



DAIBIRU Corp., which operates real estate businesses, is pursuing disaster-resilient buildings.

In addition to meeting legal standards for earthquake resistance, some of Daibiru's buildings have a high level of earthquake resistance by adopting vibration control structures. Yaesu Daibiru, which is currently being rebuilt. uses an intermediate seismic



Vibration control structure in Shin Daibiru under construction

isolation structure that is designed to significantly dampen shaking felt in an earthquake. Emergency power supplies are also being upgraded: emergency back-up power lasts 72 hours at Midosuji Daibiru, and has been designed to extend to a full seven days at Yaesu Daibiru.

# **Creation of New Added Value**

# Policy

Not only does the MOL Group add value continuously via the core marine transportation and social infrastructure businesses, but we are also striving actively to create new businesses that will add new value for society by leveraging the strengths and resources we have cultivated in shipping business. We aim to be a strong and resilient corporate group that grows globally, meeting the evolving social needs.

#### Initiatives

#### **Global HR Consulting**

Based on our extensive experience and knowledge in developing foreign seafarers, we are building an HR consulting business to service companies trying to hire non-Japanese workers or expand recruitment across a wide range of sectors other than seafaring. Recruitment introductions typically derive from two sources: migrant workers from the Philippines, Myanmar, and Indonesia, and foreign residents of Japan.

Osaka Gas Network Co., Ltd.	
Personnel type	Technical intern trainees from overseas
People recruited	Filipino technical intern trainees (piping)
Background	Business partners (piping sector) facing HR issues Responding to the request of stable supply of human resources for long-term (10Y) projects

#### Tokyu Hotels & Resorts Co., Ltd.

Personnel type	Technical trainees/cooks from overseas (skilled visa), Highly skilled foreign residents of Japan (Engineers/Specialist in Humanities/Intl. Services visa)
People recruited	Filipino technical intern trainees (accommodation), chefs, varied nationalities with language abilities (Japanese/English/Chinese)
Background	Demand of HR for resort and HR with language capabilities for urban hotels

#### MOL Logistics Co., Ltd.

	e
Personnel type	Highly skilled foreign residents of Japan (Engineers / Specialist in Humanities/Intl. Services visa)
People recruited	Refugees from Democratic Republic of Congo fluent in French/English
Background	Recruiting HR to expand operations in India/Africa





Data

Japanese language lessons for technical intern trainees

Secure and recruit Diverse HR is possible

Other initiatives

- MOL and Sawayama Marine Establish Joint Venture to Recruit Global Human Resources https://www.mol.co.jp/en/pr/2023/23105.html
- MOL Concludes MoU to Revitalize Regional Industries by Utilizing Overseas Personnel in Oarai-machi, Ibaraki Prefecture https://www.mol.co.jp/en/pr/2022/22095.html
- MOL Signs Service Agreement with NPO WELgee for Recruiting and Staffing Services https://www.mol.co.jp/en/pr/2022/22132.html
- Business Alliance Agreement on Support for Global Human Resources for Hotel Business between MOL and Tokyu Hotels https://www.mol.co.jp/en/pr/2022/img/22140.pdf

Business Alliance Agreement on Support for Foreign Human Signed between MOL and NCB Research & Consulting https://www.mol.co.jp/en/pr/2022/img/22119.pdf

MOL Group Launches 1st Global HR Consulting Project — Training Filipino Plumbers for Osaka Gas Subcontractor https://www.mol.co.jp/en/pr/2021/21040.html

MOL Establishes Human Resources Consulting Company MM Empower Corp. — Joint Operations in Global HR Consulting with Long-term Partner https://www.mol.co.jp/en/pr/2020/20063.html

1st Group of Technical Intern Trainees and Chefs arrived in Japan

— MOL and Tokyu Hotels & Resorts' Recruitment Alliance Begins in Full Force https://www.mol.co.jp/en/pr/2024/24051.html Safety & Value

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**Creation of New Added Value** 

#### Ocean Thermal Energy Conversion (OTEC) and Secondary Use of Deep Ocean Water

To help realize a decarbonized society and regional circulating and ecological system, we are involved in an OTEC power generation project on Kumejima, Okinawa Prefecture. OTEC is a form of renewable energy, where the temperature difference between warm surface ocean water heated by solar energy and cold deep ocean water circulating in the ocean is converted into electricity through turbine generators. Moreover, the deep ocean water can also be utilized for secondary purposes such as aquaculture, agriculture or air-conditioning due to its combination of low temperature, rich nutrients and cleanliness. In addition, OTEC could help to create jobs and stimulate economic activity.

In FY2023, we continued the demonstration project from FY2022 for the commercialization of electric power generation via ocean thermal energy conversion using deep ocean water on the island of Kumejima in Okinawa Prefecture.

MOL aims to promote the utilization of stable natural energy using the untapped potential of deep ocean water. Additionally, we aspire to build communities and foster a circular society centered around deep ocean water as a foundation.



Ccean Thermal Energy Conversion Project in Mauritius Moves Toward Commercialization — Selected as METI Program; Aiming for Swift Practical Implementation of Marine Renewable Energy — https://www.mol.co.jp/en/pr/2024/24005.html

Cocean Thermal Energy Conversion Demonstration Project in Okinawa Selected by Japan's Ministry of the Environment — Aiming to Commercialize World's 1st Ocean Thermal Energy Conversion by around 2026 — https://www.mol.co.jp/en/pr/2023/23038.html

Ccean thermal energy generation project (Blue Action MOL) https://www.mol.co.jp/en/bam/005/

#### **Blue Carbon Project**

Since January 2022, MOL has teamed up with YL Forest Co., Ltd. and participated in a blue carbon project aimed to restore and protect mangroves in South Sumatra, Indonesia.

Over the course of 30 years, the project aims to remove/sequester CO<sub>2</sub> through afforestation of mangroves on approximately 9,500 ha of wasteland.

As of March 2024, the project had planted a total of about 2,230,000 mangroves over an area of about 866 ha while focusing on building relationships with locals.

In addition to further expansion of the afforestation area, we will jointly engage in mangrove restoration and conservation activities, and also adopt "the Silvofishery" to improve the livelihoods of local residents through sustainable fishery and forest management, aiming to create a society where people live in harmony with nature. Through this project, we will contribute not only to address climate change but also to other co-benefits, such as the protection of biodiversity and the improvement of livelihood of local communities.

MOL to Join Mangrove Restoration/Conservation Project in Indonesia — Aiming to Become a Nature positive Company for Protecting Marine Biodiversity https://www.mol.co.jp/en/pr/2022/22002.html



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#### **Creation of New Added Value**

#### MOL PLUS

We established MOL PLUS in 2021 as the only corporate venture capital (CVC) fund in the Japanese shipping industry. Operating with a broad domestic/global investment

perspective with a mission of "PLUS new value to the ocean shipping industry and society," the fund support start-ups to gain a social foothold. The portfolio ceiling of ¥4.0 billion enables MOL PLUS to target a wide range of investments, from early-stage (Series A financing round onwards) to mid-stage start-ups. As of June 2024, the fund had made investments in 16 start-ups and four venture capital funds.

#### Three Domains and Examples



#### Other initiatives

Decision to invest in Emulsion Flow Technologies Ltd.— Aiming to address the social issues of rare metal shortages and realizing a circular economy for resource https://en.molplus.net/blog/mol-plus-to-invest-in-emulsion-flow-technologies

MOL's CVC MOL PLUS, Daibiru Join Forces — MOL Group's Collective Strengths — https://www.mol.co.jp/en/pr/2023/23132.html

AMOGY, MOL, MOL PLUS Sign MoU on Ammonia-To-Power System for Ships and Establishment of Ammonia Supply Chain — Promote the Spread of Environmentally Friendly and Efficient Power Source https://www.mol.co.jp/en/pr/2023/23036.html

Note: MOL PLUS Co., Ltd. was conceived and realized through the system to solicit ideas for new businesses, "MOL Incubation Bridge" (see top right of this page).

#### Column "MOL Incubation Bridge:" System to solicit ideas for new businesses

We launched the "MOL Incubation Bridge" as a program for MOL Group employees to submit their own ideas for new businesses or services, as well as being involved in analyzing the commercialization potential when their ideas pass the screening. The portal has now been operating for six years since it was established in FY2019. As of FY2023, five business ideas have been commercialized and a further three are under verification.

We aim to improve the corporate value of the MOL Group and realize the MOL Group vision by providing employees with opportunities to fully utilize their abilities and actively take on challenges voluntarily.

## **KiliMOL**

https://www.mol.co.jp/en/pr/2021/21035.html

Blue Carbon project https://www.mol.co.jp/en/pr/2022/22002.html

MOL PLUS

https://www.mol.co.jp/en/pr/2021/21003.html









Local demonstration by KiliMOL

GHG emissions<sup>\*1</sup>

Initiative Focus

Targets / KPIs

Target Achieve net zero GHG emissions for the entire Group by 2050

▲ 23%

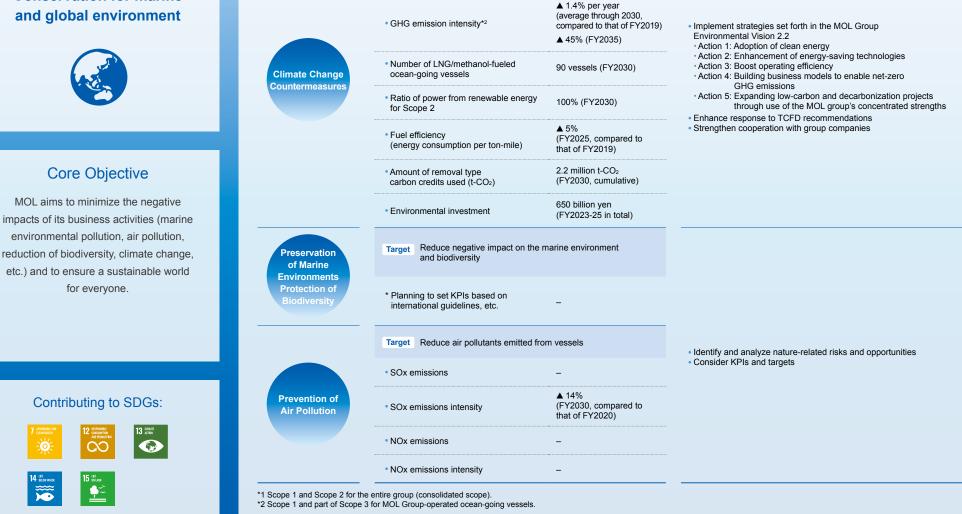
that of 2019)

(FY2030, compared to

Fiscal 2024-2025 Action Plans

# Environment

### **Conservation for marine** and global environment



# **Environmental Strategy**

### Policy

The MOL Group established the "MOL Group Environmental Policy Statement" for preservation of marine and global environment, which is common issue facing the group and society as a whole.

The contents of the policy statement shall apply to all business activities, including due diligence, M&A, and so on. We ask all our group employees to comply with the statement, and request the cooperation of our business partners, including our suppliers. The MOL Group Environmental Policy Statement has been approved at our Executive Committee.

#### **MOL Group Environmental Policy Statement**

#### Philosophy

As one of the world's leading multi-modal companies actively involved in a variety of social infrastructure businesses in addition to its traditional shipping businesses, the MOL Group is committed to protecting and enhancing the health of our marine/global environment for future generations, and consequently promotes and supports the following policies:

#### Policy

- 1. Protect all aspects of the marine/global environment in all our business activities and foster safe transportation.
- 2. Comply with all environmental legislation and regulations required by law, and establish an environmental management system and set environmental protection measures based on our framework for setting and reviewing environmental objectives and targets. Take corrective action through active dialogue with internal and external stakeholders.
- 3. Be aware of the impact of our business on the ecosystem and seek to conserve the environment by taking measures against climate change, prevention of marine and atmospheric pollution, and protection of biodiversity, such as; energy conservation, resource conservation, recycling, reduction of waste, reduction of greenhouse gas emissions, effective effluents management and treatment, and control of toxic substances emissions.
- Procure products, materials, ships, and ship recycling (shipbreaking) that take the environment, safety, and human rights into consideration.
- 5. Develop and use marine/global environmentally safe technology.
- 6. Educate and encourage group employees to focus on the protection of the marine/global environment through enhanced publicity efforts, and communicate our Environmental Policy to all group employees.
- 7. Publish our Environmental Policy Statement, monitor the proper disclosure of our environmental data and information is taking place, and regularly disclose environmental matters.
- Always strive to ensure that our business practices contribute to and adequately support environmental protection activities, and build relationships of trust with stakeholders.

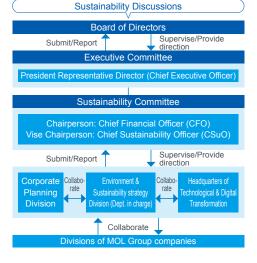
Established in September 2000 Revised in March 2003 Revised in April 2022 In addition, we have established "Supplier Procurement Guidelines," which include the perspective of environmental conservation.

#### Supplier Procurement Guidelines > P.111

### System

#### **Environmental Management System**

The MOL Group has established an environmental management system with the President and CEO as the highest authority. 'The Sustainability Committee' (formerly 'the Environment and Sustainability Committee,' renamed in FY2024), which operates under the supervision of the Executive Committee, serves as the main deliberative body on environmental initiatives, including climate change countermeasures. The Board of Directors is responsible for the oversight of environmental initiatives and making decisions on particularly important matters.



Additionally, to strengthen the involvement of the Board of Directors in reviewing the policies and strategies of sustainability management, we have instituted 'Sustainability Discussions' separate from the Board's general resolution and reporting agenda.

#### Incorporation of Climate Change Factors into Executive Remuneration

MOL's executive remuneration system includes a mechanism for linking remuneration to climate-change related performance. The status of our measures to counter climate change and the degree of progress on other sustainability-related initiatives are reflected in part of the evaluation for determining the long-term contribution variable compensation portion (20% of the total) of remuneration for each executive director, including the CEO.

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#### **Environmental Strategy**

Additionally, the single fiscal year performance-linked remuneration (20% of the total) also incorporates an evaluation of the Core KPIs set out in 'BLUE ACTION 2035' (such as the reduction rate of greenhouse gas emissions intensity).

Executive Remuneration > P.100–102

#### **Environmental Audit**

Under our group's environmental management system "MOL EMS21," which has been in operation since 2001, the division in charge of the environment conducts internal audits every year, and all offices and divisions within the scope of ISO 14001 certification are subject to the audits\*. This system defines the roles, authorities, and responsibilities of the Chief Executive Officer (President) and the person responsible for environmental management (the chairperson of Sustainability Committee), and defines methods to comply with laws, regulations, and requirements in ISO14001 standards, and so on.

It also uses the Plan-Do-Check-Action (PDCA) cycle to

promote continuous improvement, and the audit results are reported to the Sustainability Committee, which confirms that this system is functioning effectively.

In addition, to confirm the appropriateness of the environmental management system, DNV Business Assurance Japan K.K., an external third-party auditing organization, has been conducting regular audits once a year and renewal audits once every three years since 2003, and we maintain ISO 14001 certification, the international standard for environmental management systems.

\* Scope of certification: Management of Ship's Safe Operation and Environmental Technology Support, and Management of Ship Management Company (ships and ship operational activities are excluded.)

Apply to Headquarters of Dry Bulk Business (including MOL Drybulk Ltd.), Headquarters of Energy Business, Headquarters of Product Transport Business and Corporate Organization

#### Acquisition Status of ISO 14001 (FY2023)

The seven MOL Group companies listed in the table on the right have acquired ISO 14001 certification, accounting for approximately 62% of our group-wide revenues.

#### Company name

- Mitsui O.S.K. Lines, Ltd.
   Utoc Corporation
- MOL LNG Transport Co., Ltd.
- MOL Ship Management Co., Ltd.
- MOL Kosan Co., Ltd.
- MOL Drybulk Ltd.
  - · Japan Hydrographic Charts & Publications Co., Ltd.

#### **Risk Management**

Our company, which operates a wide range of businesses around the world, is exposed to various risks. As a company-wide risk management response system, each risk type has its own department in charge, and in accordance with prescribed rules and regulations, we take risk reduction measures, including identifying the amount of risk, reducing exposure through hedging, and transferring risk through insurance, etc. The status of risk management by each division is regularly reported to the Management Committee, and information is centrally managed and necessary decisions and actions are made.

Since climate change is positioned as one of the major risks, the Environment & Sustainability Division classifies and evaluates climate change-related risks identified by each department and conducts risk management on a group basis in accordance with the above process.

#### ■ Risk Management ► P.103–108

Task Force on Climate-related Financial Disclosures (TCFD) ► P.39

#### Environmental communication

The MOL Group proactively disseminates information on the status of environmental impact reduction, environmental conservation activities, and other initiatives, and communicates with internal and external stakeholders. Feedback from stakeholders is reviewed internally and used to improve our initiatives.

Stakeholder Engagement ► P.9–11

#### **Communication Examples**

- Integrated Report "MOL Report"
- https://ir.mol.co.jp/en/ir/library/integrated\_report.
- Exchange opinions with NGOs and external organizations
- · ESG small meetings for investors
- · Exchange opinions with government agencies, etc.
- Participation in environment-related initiatives
   ( ) P.15 –17)
- Sustainability Committee (Results in FY2023: 6)
- In-house study meetings (Results in FY2023: 18)



#### **Environmental Strategy**

#### Strategy/Indices and Targets

Climate change and other environmental issues are our top priorities in order to enhance our corporate value and realize our group vision. MOL has formulated the MOL Group Environmental Vision, a comprehensive policy for addressing environmental issues, and has become the first in the shipping industry to set a goal of net zero emissions by 2050 and disclose a specific roadmap in line with the Paris Agreement's 1.5-degree target.

As one of the first movers in marine transportation, which is indispensable to the global economy, we will contribute to the sustainable development of society and establish a competitive advantage in a low-carbon and decarbonized society by being among the first to provide transportation services with reduced GHG emissions.

#### Task Force on Climate-related Financial Disclosures (TCFD)

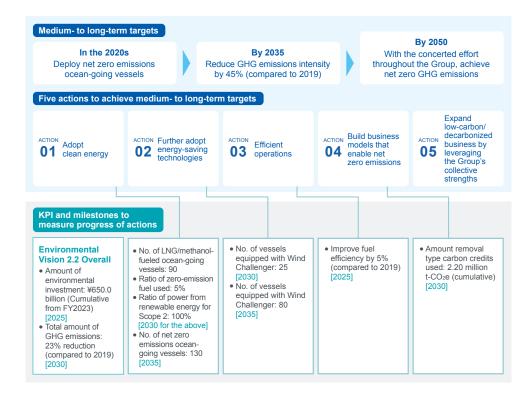
We are conducting scenario analysis using the TCFD framework for the ultra-long-term range up to 2050, and are striving to understand a range of possible risks and opportunities posed by climate change as well as proactively disclose information.

Climate Change Countermeasures/Task Force on Climate-related Financial Disclosures (TCFD) https://www.mol.co.jp/en/sustainability/environment/tcfd/

#### **Overview of Environmental Vision 2.2**

In our Environmental Vision, we have set five actions to achieve our mid- to long-term targets and are steadily reducing GHG emissions and emissions intensity.

In April 2023, the MOL Group Environmental Vision 2.2 was updated to include the development of interim milestones and specific emission reduction pathways, and the progress of each action is quantified and visualized to enhance the effectiveness of our efforts.





Le Details of MOL Group Environmental Vision 2.2

https://www.mol.co.jp/en/sustainability/environment/vision/pdf/vision22/mol\_group\_environmental\_vision 2.2.pdf?v=230428

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#### **Environmental Strategy**

#### Clarifying the "Pathway to Net Zero Emissions"

The Environmental Vision 2.2 has the resolution of the GHG emissions reduction pathway toward 2050 Net Zero improved from the previous version, and the contribution of each action is quantified.

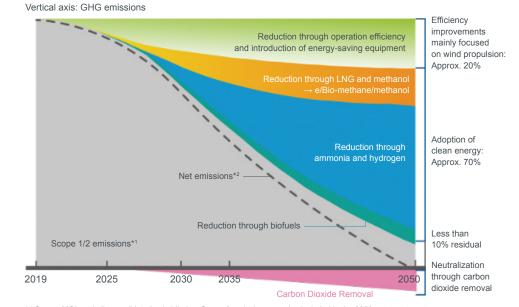
#### Efficiency improvements mainly focused on wind propulsion:

We are using wind, a clean and inexhaustible energy source, to help drive our ships. The Wind Challenger, a wind-powered auxiliary propulsion device developed by MOL, was expected to reduce emissions by approximately 5% to 8% on the first ship to be fitted with it, a 100,000-ton bulk carrier, although the effect varies depending on the size of the ship. The technology does not interfere with the underwater energy-saving devices that have been the mainstream up to now, and its effects can be maximized for GHG reduction by utilizing it in conjunction with measures to improve operational efficiency and fuel conversion. 18 months have passed since the first ship was completed, and it has been confirmed that it achieves fuel saving of up to 17% a day and an average saving of 5-8% per voyage, as expected before completion. The second vessel was completed in July 2024 and we aim to equip 80 vessels with Wind Challenger by 2035.

#### Wind Challenger ► P.85

#### Adoption of clean energy

The adoption of clean alternative ship fuels plays the most significant role in reducing GHG emissions. There is an upper limit to the amount of GHG emissions that can be emitted globally to limit temperature rise to a certain level, and there is not much carbon budget left to achieve 1.5 degrees. On the other hand, a stable global supply system for future zero emission fuels such as ammonia and hydrogen has not yet been established to meet the demand in oceangoing shipping, which requires a large amount of fuel. In order to be carbon budget conscious and reduce cumulative GHG emissions by 2050, we will not postpone measures, but will aggressively shift to LNG and methanol fuels, which are low emission marine fuels that can be utilized immediately, from the ground up to ensure emissions reductions until zero-emission fuels become widely available. (See previous page for clean energy deployment milestones.) In addition, we expect that promoting a quick transition to low-emission fuels will reduce the financial impact of carbon pricing, which is anticipated to spread further in the future.



\*1 Scope: MOL and all consolidated subsidiaries. Scope 3 emissions are also included in the 2050 net zero target. \*2 For the calculation of emissions for years prior to the target year of 2050, emissions will not be offset with carbon dioxide removal.

#### Neutralization through carbon dioxide removal

We aim to contribute to the removal of a cumulative 2.2 million tons of CO<sub>2</sub> from the atmosphere by 2030 by promoting negative emissions initiatives that remove and store CO<sub>2</sub> from the atmosphere through both nature-based approaches that increase CO<sub>2</sub> absorption by the nature, such as mangrove regeneration and conservation, and technology-based approaches that use chemical engineering techniques to remove CO<sub>2</sub> from the atmosphere. Furthermore, in accordance with the framework presented in the SBTi Corporate Net-Zero Standard, the Group will not offset emissions with carbon dioxide removal when calculating emissions in the years leading up to the net-zero target year (2050), but we will give priority to reducing our own emissions.

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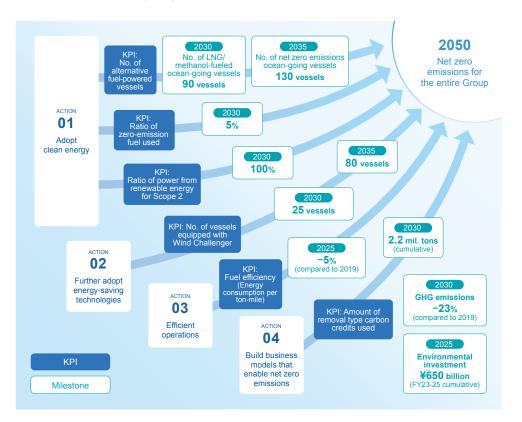
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#### **Environmental Strategy**

#### Establishing KPI & Milestones to achieve net-zero emissions

To ensure the achievement of net-zero emissions, we have set quantitative KPIs and milestones for measuring progress for each action.



#### Approach to Natural Capital and Biodiversity

Recognizing the impact of our business on nature, we regard not only climate change but also biodiversity, air pollution, and the marine environment — which is closely tied to marine transportation, our primary business — as broad environmental issues.

Pollutant emissions (soil, air, water) OUTPUT · Built and procured in accordance with MOL safety Vessel standard specifications procurement · Joint development of alternative fuel-powered vessels, etc. Energy resources / Natural resources INPUT Promote efficient operations Main value chain for marine · Introduce energy-saving equipment, etc. transportation Vessel Vessel Pollutant emissions (air) GHG, SOx, NOx, etc. OUTPUT disposal operation Introduce clean energy · Procure low-sulfur fuel · Install NOx removal systems, etc. Pollutant emissions (water), ballast water, Pollutant emissions (soil, air, water) OUTPUT ship bottom paint, etc. OUTPUT · Create inventory lists of hazardous substances, · Properly treat ballast water · Select yards that comply with the Ship · Avoid use of designated substances in ship bottom paint Recycling Convention, etc. · Properly dispose of waste oil and other waste, etc. Created by MOL with reference to the "Business & Biodiversity Interrelationship Map®" developed by the Japan Business Initiative for Biodiversity (JBIB)

Map of the Relationship Between MOL Group and Biodiversity (marine transportation)

Our efforts to achieve net zero will not only contribute to GHG reductions, but also, for example, the introduction of alternative fuels will reduce SOx emissions, and improvements in fuel efficiency will lead to the efficient utilization of natural resources (fuels). We have set guantitative milestones relating to natural capital and biodiversity.

Reduction of air	Reduce SOx emissions intensity by 14% by 2030 (compared to 2020) KPI: SOx emissions per ton-mile (g-SOx/ton-mile) SOx emissions intensity results ► P.126			
pollutants	<ul> <li>In addition to complying with international regulations, we have voluntarily set a milestone for reducing air pollutants.</li> <li>We aim to achieve this by promoting the reduction of fuel consumption through efficient operations and by shifting to fuels with low sulfur content, such as LNG and ammonia.</li> </ul>			
Resource use and	Improve fuel efficiency by 5% by 2025 (compared to 2019) KPI: Fuel efficiency (energy consumption per ton-mile) □ Fuel efficiency results ► P.46			
energy use efficiency	<ul> <li>Recognizing that marine fuel is a valuable energy resource, we aim to effectively utilize fuel as an energy resource and improve energy efficiency through operation efficiency ( from P.46–) and introducing energy-saving equipment ( from P.45–46).</li> </ul>			
Biodiversity Index	<ul> <li>We manage the ratio of vessels equipped with a ballast water management system and disclose the progress on our website.</li> <li>As of FY2022, 97% of MOL Group-owned vessels were equipped. We plan to complete the installation on all our vessels in 2024.</li> </ul>			
	□ Ballast water management system installation results ► P.57			

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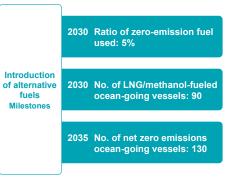
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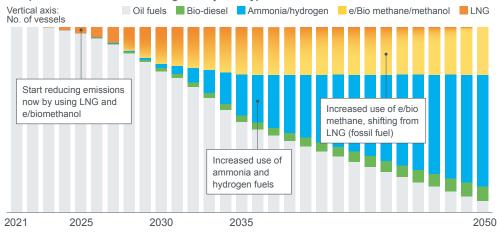
# **Climate Change Countermeasures**

#### Initiatives

Action 1 Adopt clean energy Aiming at adopting clean energy, we will phase out the usage of heavy oil, which is highly carbon-intensive, and shift to lowcarbon and decarbonized fuels. Based on the premise that the optimal fuel differs depending on the type of vessel and shipping route, we have begun considering adopting a variety of fuels. In addition to preparing alternative fuelpowered vessels, we will take measures to procure clean-energy fuels.



Composition of MOL's Ocean-Going Fleet by Fuel Type



# Shift to Alternative Marine Fuels — Development and Introduction of Alternative Fuel-Powered Vessels —

For a general shipping company such as MOL, which operates various types of vessels, there is no single solution for vessel fuel. We will promote the adoption of optimum fuels for each business on the premise of achieving net zero in 2050 and our interim milestones.

#### • LNG-fueled vessels

We engage in the use of LNG as an alternative fuel, which is available immediately.

As of June 2024, we operate 37 LNG-fueled ocean-going vessels, including car carriers and large bulk carriers (including those under construction). In terms of coastal ships, one tugboat, two LNG-fueled ferries and one coastal cargo vessel have commenced operation. We plan to enter two more LNG-fueled ferries into service in the future.

Data

#### Fleet Status of LNG-Fueled Vessels by Ship Type (as of Jun. 2024)

	Ship type	No. of vessels
Ocean- going	Bulk carrier	13 Capesize bulk carriers (2 already in service) + 2 other bulk carriers (1 already in service)
	Car carrier	14 (3 already in service)
going	Tanker	4 VLCCs + 4 chemical tankers
Coastal	Tugboat	1 (already in service)
	Ferry	4 (2 already in service)
	Coastal cargo vessel	1 (already in service)
	Total	Ocean-going: 37, Coastal: 6

#### LNG bunkering vessels

To encourage the spread of LNG fuel, we are also promoting the ownership of LNG bunkering vessels.

• Two LNG bunkering vessels for TotalEnergies

MOL and French oil major TotalEnergies signed a long-term charter contract for two 18,600m<sup>3</sup>-class LNG bunkering vessels. The first vessel delivered in April 2020 serves in Northern Europe, and the second one delivered in October 2021 is now in service in France.



TotalEnergies and Mitsui O.S.K. Lines Officiate Naming Ceremony of France's First LNG Bunker Vessel, "Gas Vitality" https://www.mol.co.jp/en/pr/2021/img/21091.pdf nent Safety & Value

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#### **Climate Change Countermeasures**

 One LNG bunkering vessel for Pavilion Gas Pte Ltd. MOL signed a long-term charter contract for a 12,000m<sup>3</sup>-class LNG bunkering vessel with Singapore's state energy company Pavilion Gas Pte Ltd., a wholly-owned subsidiary of Pavilion Energy Pte Ltd. The vessel provided LNG bunkering services to large LNG-fueled bulk carriers in the Port of Singapore for the first time in February 2024.



(Image courtesy of Pavilion Energy Singapore Pte. Ltd.)

#### LNG-Bunkering Vessel "Brassavola" Carries out First LNG Bunkering Service to the LNG-Fueled Bulk Carrier https://www.mol.co.jp/en/pr/2024/24025.html

#### Reducing methane slip

We are making multiple efforts to further reduce a trace amount of unburned methane emitted from LNG-fueled engines (methane slip). Together with Japanese companies, we are developing engines that can reduce the amount of methane slip itself and catalysts that can decompose methane slip with high efficiency. We plan to start on-water field testing on large coal carriers operated by MOL in the fall of 2024. In addition, we are a member of The Methane Abatement in Maritime Innovation Initiative, a group which promotes the development of methane slip reduction technology through collaboration among global companies.

Achieved a 93.8% Methane Slip Reduction Rate in Onshore Tests and Received the Statement of Fact for the First Time in the World https://www.mol.co.jp/en/pr/2024/img/24053.pdf

#### Methanol-fueled vessels

We are working to utilize methanol fuel, which can reduce emissions of CO<sub>2</sub>, sulfur oxides (SOx), and nitrogen oxides (NOx) compared to conventional heavy oil. Besides owning one of the world's largest fleets of methanol-fueled transport vessels (5 vessels), we are also expanding into other types of vessels with the conclusion of a basic agreement on time charter for a newbuilding methanol dual fuel bulk carrier.

#### Use of biodiesel

Plans to introduce biofuels for powering vessels are well advanced. In November 2023, MOL became the first carrier in Japan to use a biofuel made from waste cooking oil on a domestic coastal shipping route. As a short-/medium-term measure for GHG reduction, we position biodiesel fuel as a promising option that fits the current marine fuel infrastructure without requiring



MOL completed the first biodiesel bunker operation for a vehicle carrier in Singapore.

engine modifications. As part of the related initiatives, we are looking into ways to introduce biofuels while collecting information on their properties and characteristics.

TotalEnergies Marine Fuels and MOL Group Complete First Biofuel Bunker Operation of a Vehicle Carrier in Singapore https://www.mol.co.jp/en/pr/2022/img/22080.pdf

#### Ammonia-fueled vessels

We are developing multiple types of ammonia-fueled vessels. One of them is scheduled to be completed and put into operation in the 2020s as the first net zero emissions ocean-going vessel.

#### ☐ Innovation/Ammonia ► P.86–87

#### Hydrogen-fueled vessels

Hydrogen is also attracting attention as an alternative marine fuel, and MOL is carrying out studies of its use, including the entry into service of a coastal passenger ship propelled by hydrogen and biofuels and operational demonstration of hydrogen-fueled marine engine.

#### ☐ Innovation/Hydrogen ► P.87–88

#### Electric vessels

MOL is also moving ahead with research into electric vessels as another next-generation energy source. We have forged ahead with projects to develop the world's first EV tanker and promote its widespread use.

#### ☐ Innovation/Electric Vessels ► P.88

MOL Drybulk, Kambara Kisen Sign Basic Agreement on Time Charter for Newbuilding Methanol Dual Fuel Bulk Carrier — Moving Steadily toward KPI: '90 LNG/Methanol-Fueled Vessels' by 2030 https://www.mol.co.jp/en/pr/2023/23114.html

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**Climate Change Countermeasures** 

#### Shift to Alternative Marine Fuels — Efforts to Procure Alternative Fuels —

In addition to working on the development and operation of vessels from the perspective of fuel users, we will work with diverse partners to urge upstream players of the fuel supply chain to join our efforts to expand the use of new fuels.

#### e/Bio-methanol

With our long-standing partnership with Methanex, the world's largest methanol supplier, we conducted the world's first net-zero voyage of a methanol dual-fuel vessel fueled by bio-methanol. We will also pursue the viability of e-methanol in the future.

#### Methanex and MOL Complete First-Ever Net-Zero Voyage Fueled by Bio-Methanol https://www.mol.co.jp/en/pr/2023/23021.html

#### e/Bio-methane

We promote efforts to procure e/bio-methane produced in Japan and overseas. In June 2023, based on an MoU signed with a Japanese firm, Air Water, we successfully conducted a sea trial of a coastal LNG-fueled vessel for use of liquefied biomethane as marine fuel.

Successful Sea Trial on a Domestic LNG-Fueled Vessel for Use of Liquefied Bio-Methane as Marine Fuel — Achieving Net Zero Emissions in Ocean Transport https://www.mol.co.jp/en/pr/2023/23082.html

#### Ammonia

Together with ITOCHU Corporation, Total Energies, Pavilion Energy, and Vopak, we are involved in a joint development project on the ammonia fuel supply chain in Singapore.

MOL Acquires AIP for Ammonia Bunkering Vessel — Toward Realizing Ammonia Bunkering Business in Singapore — https://www.mol.co.jp/en/pr/2022/22003.html

MOL Joins Joint Development Study on Ammonia Fuel Supply Chain in Singapore https://www.mol.co.jp/en/pr/2021/21041.html

#### Participation in First Movers Coalition

In May 2022, MOL participated in the First Movers Coalition (FMC), which was established to boost demand for decarbonization technology. We are the first Japanese company to join FMC, a platform aimed at helping



governments and major global companies cooperate to launch technologies needed to achieve "net zero emissions by 2050" and enhance cost competitiveness. As a member of the CDR sector of the FMC, we have committed to purchase at least 50,000 tons of technology-based CDR derived carbon credits in 2030.

In January 2023, we became the first Japanese company to join the shipping sector of the FMC. Member shipping companies have set a target of using zero-emission fuels for at least 5% of their deep-sea shipping by 2030. In addition, we became a "Sector Champion" to represent the shipping sector and lead the discussion on promoting zeroemission fuels in September 2023.

#### Utilization of Clean Energy Outside of Marine Shipping

We are also promoting the use of clean energy in businesses such as real estate and logistics.

#### Utilization of power derived from renewable energy

We will promote the use of renewable energy for power through the introduction of renewable energy generation systems, CO<sub>2</sub>-free power, the acquisition of environmental certificates, etc.

Power from renewable energy Milestone KPI: Ratio of power from renewable energy for Scope 2 to 100% by 2030 KPI: Ratio of power from renewable energy for Scope ement Safety & Value

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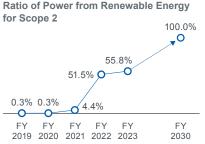
### **Climate Change Countermeasures**





Solar power system at Tokyo International Container Terminal

Daibiru office building with solar power generation and CO<sub>2</sub>-free electricity



#### Utilization of hydrogen fuel for port cargo handling equipment

Working with government, we are conducting trials of port cargo handling equipment powered using alternative energy sources in anticipation of the proliferation of hydrogen supply infrastructure in the future as ports seek to develop carbon-neutral operations. For example, MOL has introduced a "Near Zero Emission Transtainer<sup>®</sup>" and a rubber-tired gantry crane (RTG), port cargo handling machines that can achieve zero emissions by changing the power source from diesel engines to hydrogen fuel cell power units.



Image of "Near Zero Emission Transtainer®", installed at the Kobe International Container Terminal and the Minami Honmoku Pier Container Terminal in Yokohama Port (Photo: Minami Honmoku Pier in Yokohama Port)

#### Action 2 > Further Adopt Energy-saving Technologies

We have worked to improve operational efficiency and reduce CO<sub>2</sub> emissions by adopting various types of energy-saving equipment to achieve zero GHG emissions by vessels.

#### Wind Challenger

We will focus on wind, a clean and inexhaustible form of energy that we can begin utilizing immediately. Under the banner of Wind Challenger, we aim to be the leader in the use of wind power for vessels.

#### Wind Challenger > P.85



#### **Innovative Sails for a Sustainable Future**

Wind power utilization Milestone No. of vessels equipped with Wind Challenger 2030: 25 vessels 2035: 80 vessels





We are considering installation on various sizes of bulk carriers, LNG carriers, tankers, and clean energy carriers.
 In addition to the Wind Challenger, we introduced optimal technology that includes other wind power devices such as rotor

sails, taking into account the characteristics of each vessel.

#### Rotor Sail

The Rotor Sail<sup>™</sup> is a wind propulsion system of Norsepower Oy Ltd., for which MOL Techno-Trade has an agency contract.

#### What is Rotor Sail?

- Pressure differential is converted into thrust
- as the wind blows on the turning rotor • Fuel savings of 5–20% achievable
- depending on conditions
- August 2024: world-first installation on existing Capesize bulk carrier owned by Vale





The Magnus effect, which creates a pressure difference around the spinning cylindrical rotor when wind conditions are favorable

The pressure difference causes a lift (thrust) force perpendicular to the wind direction.

World's 1st Installation of Rotor Sails on a Capesize Bulk Carrier for VALE https://www.mol.co.jp/en/pr/2024/24095.html

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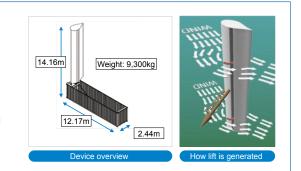
#### Climate Change Countermeasures

#### Ventofoil

Ventofoil is a wind propulsion device developed by Econowind.

#### What is Ventofoil?

- Sails shaped like an airplane wing are installed on the deck, generating lift that helps to power the vessel when the wind blows
- Installation contracted on multipurpose vessel due for delivery in 2025
- Installation of two Ventofoils on this vessel is expected to cut fuel consumption by about 2%



↓ Wind Propulsion Systems Will Be Installed on 7 Vessels Operated by MOL Drybulk — Steadily Pursuing to '25 Wind Challenger-Equipped Vessels' by 2030 https://www.mol.co.jp/en/pr/2024/24070.html

#### Action 3

#### > Efficient Operations

Successfully finding ways to further reduce fuel consumption in its operations, MOL achieved the FY2023 milestone ahead of schedule. We will further improve fuel efficiency by promoting operation efficiency (the DarWIN project) and pursue measures to reduce GHG emissions.

Improve fuel efficiency Milestone

#### Improve fuel efficiency by 5% as of 2025 (compared to 2019) KPI: Fuel efficiency (unit: megajoules/ton-miles)

Progress toward the milestone

#### Changes in Fuel Efficiency Improvement Index Progress with FY2019 as 100



#### Pursuit of optimal operations through the DarWIN Project

In 2022, we established the GHG Digital Management Team to exclusively handle initiatives for efficient operation (the DarWIN project). In addition, we will utilize our partnership with Akishima Laboratory Inc., MOL Techno-Trade, Ltd, and EcoMOL Inc., which was newly established in the Philippines, to promote safe and efficient operations and GHG reduction activities, pursuing optimal operations based on the three pillars of system, framework, and process. EcoMOL was renamed MOL Enterprise (Philippines) Inc. in April 2024 and integrated with MOLBulk-PH operations in June 2024 to form a new company.

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#### **DarWIN Project Overview**

#### Digital Approach to Reduce GHG With Integrated Network

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This project was named after Darwin's theory of evolution in reflection of how our initiatives are constantly evolving and adapting to an environment that is dramatically changing.

#### Specific initiatives

**Systems** 

**FOCUS Project** 

Visualize vast amounts of fleet data □ FOCUS Project ► P.89

Pursuit of optimal operations

Obtain high-granular data through the

- Active investment in and installation of energy-saving technologies and equipment
- Steady promotion through collaboration with other companies
- Participation in Consortiums (Blue Visby Consortium)

#### Structures

In addition to a dedicated team, MOL Enterprise (Philippines) Inc. is in charge of the project.

Analyze data and secure resources to put efficient operations into practice



**DarWIN** 

#### Processes

Processes for achieving optimal operations

Promptly share and request action by the vessel to ensure optimal route and output



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Climate Change Countermeasures

• Active investment and installation of energy-saving technologies and equipment Combining a wide variety of measures that are expected to reduce GHG emissions by 1% to 10%, we are implementing optimal improvement measures for each vessel. By 2025, we will invest approximately 10 billion yen in energy-saving technologies and equipment to reduce GHG emissions.

Example of measures	Hull attitude optimization during navigation	Fuel-efficient and environmentally friendly hull coatings
	Replacement with energy-saving propellers "Example 1"	Devices to improve propeller propulsion performance "Example 3"
	Improved propulsion performance via hull surface blasting treatment "Example 2"	Energy-saving steering system "Example 4"
	Improved propulsion performance by cleaning the vessel bottom and propellers	Other energy-saving propulsion equipment





#### Example 3 PBCF (Propeller Boss Cap Fins)

PBCF is a device that saves fuel by helping to improve propeller efficiency. Developed jointly with an external partner, it is currently sold by MOL Techno-Trade, Ltd.

#### Features of PBCF

- Recovers energy normally wasted by propellers to improve energy efficiency
- Holds Guinness World Record for cumulative installation base among branded energy savings devices used in shipping sector
- Upgraded model jointly developed in 2017 that helps reduce underwater radiated noise (URN)

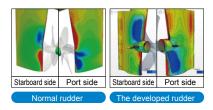
A GUINNESS WORLD RECORDS<sup>™</sup> Title for Best-Selling Energy-Saving Ship Appendage Brand (Cumulative) Was Certified for Propeller Boss Cap Fins (PBCF) https://www.mol.co.jp/en/pr/2021/21120.html

#### Example 4 Energy-saving bulb-fin rudder

The bulb-fin rudder is a device for improving the efficiency of the propeller by recovering some of the energy lost in the hub vortex behind it. We are currently conducting field tests as part of a joint research project with an external party with the aim of commercializing this technology.

#### What is Bulb-Fin Rudder?

- Drag due to the vortex is reduced and converted into forward thrust to boost efficiency
- Energy savings of over 5% confirmed for a single unit, targeting PBCF synergy



Data

Pressure distribution of starboard side and port side by CFD (blue indicates negative pressure, red indicates positive pressure)

Joint Development of Energy-Saving Rudder — Recovering the Rotation Loss of the Propeller, Reducing GHG —

https://www.mol.co.jp/en/info/article/2020/0709.html

#### • Steady promotion through collaboration with other companies

Utilizing the strengths of each company, we are systematically introducing and evaluating energy-saving equipment to help improve fuel efficiency and steadily reduce GHG emissions.



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#### **Climate Change Countermeasures**

#### Participation in Consortium

Contributing to the realization of a low-carbon/decarbonized society by working to reduce GHG emissions, we participate in the Blue Visby Consortium, which comprises 33 organizations (as of July 2024) from industry, government, academia, NGOs, NPOs, etc., in order to support the development of a system to optimize vessels' arrival times at their destinations.

By adjusting (slowing) the sailing speed of vessels, we aim to optimize and disperse the arrival times of vessels heading to the same destination port, thereby reducing fuel consumption and GHG emissions.\* \* Analyzing 150,000 voyages made by 13,000

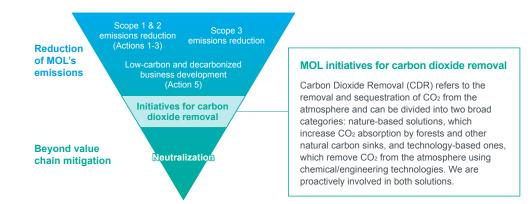
vessels in 2019, the Consortium found that waiting time could be reduced for approximately 87% of the voyages by adjusting (slowing) the sailing speed.

AS SALED FRI DEC 06 2019 25 IN ANCHORAGE SIN ANCHORAGE (BYS)

Arrival times not optimized Arrival times optimized

In order for society as a whole to achieve net zero, CDR needs to be significantly scaled. Our direct involvement in CDR ensures the neutralization of our future residual emission\*<sup>2</sup> and contributes to the broader adaptation of CDR projects across our society. \*1 Abbreviation of Beyond Value Chain Mitigation

\*2 MOL aims to reduce those emissions to less than 10% of those of 2019, the base year.



\* Created by MOL with reference to the "Corporate Net Zero Standards (Mitigation Hierarchy)" presented by SBTi

#### Action 4

#### Build Business Models That Enable Net Zero Emissions

In addition to making every effort to reduce the Group's emissions (See Actions 1, 2 and 3.), creating mechanisms which enable net zero is highly meaningful for the purpose of enhancing the effectiveness of those actions. For this reason, we are pursuing a variety of initiatives for Action 4.

#### Initiatives for Carbon Dioxide Removal (CDR)

In addition to reducing emissions from the value chain, including MOL, we engage with CDR to contribute to the mitigation actions beyond the value chain (BVCM<sup>\*1</sup>).

Given the limited remaining carbon budget, we believe it is important to engage with CDR from now, without delay, in order to support the scaling of



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CDR. Therefore, we have set an interim milestone to achieve by 2030 and will promote related initiatives.

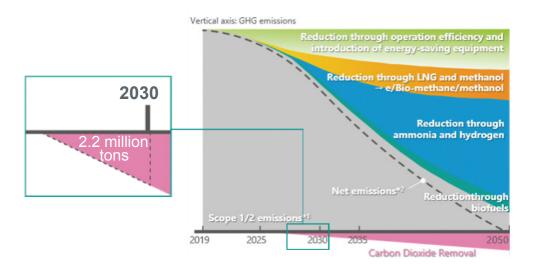
We will reduce our emissions based on the scientific abatement-curve. Additionally, we take the initiatives to contribute to the society's mitigation actions and do not use them to counter-balance our own emissions.

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#### **Climate Change Countermeasures**



#### Nature-Based Solutions

By supporting projects such as forest and mangrove restoration, we will contribute not only to decarbonization but also to other co-benefits, such as the protection of biodiversity and the improvement of livelihood of local communities.

#### Mangrove Restoration & Conservation Project

Since January 2022, we have been participating in a blue carbon project aimed at restoring and conserving mangroves in South Sumatra, Indonesia. The project aims to reduce  $CO_2$  emissions by about 5 million tons through forest conservation activities and to absorb/store another 6 million tons of  $CO_2$  through afforestation of mangroves and other plants on about 9,500 ha of bare land in the next three decades.

#### ☐ Blue Carbon Business ► P.34

#### Technology-based Solutions

By engaging with CO<sub>2</sub> removal technology projects now, we will contribute to innovation and cost reduction of underfunded elements of nascent technologies.

#### Effort to scale up and catalyze the market

In May 2022, we participated in the NextGen CDR Facility, which aims to proliferate and promote carbon removal technologies, as a founding buyer. We are committed to purchasing at least 50,000 tons of CO<sub>2</sub> removals utilizing CDR technologies by 2030.

# NextGen

NextGen Establishes World's Largest Diversified Portfolio of Permanent Carbon Dioxide Removals to Scale the Market https://www.mol.co.jp/en/pr/2023/23057.html

#### Policymaker engagement and activities through industry organizations

With regard to the formulation of common rules for the shipping industry by the International Maritime Organization (IMO), which is a policymaker for international shipping, MOL is continuously working to promote the decarbonization of the entire industry through the Japan Shipowners Association and the International Chamber of Shipping, such as by sharing opinions on the early introduction of an effective carbon price system and the introduction of strict fossil fuel regulations. We are also participating in global initiatives such as the Global Maritime Forum and Getting to Zero Coalition, which aim to realize early net zero emissions from shipping, and the First Movers Coalition of the World Economic Forum (WEF), which pioneered efforts to address climate change. Besides expressing a clear intention to decarbonize, we are making the highest level of commitment in the industry to promote decarbonization technologies. Our CEO and others attend the WEF's annual meeting in Davos, where they discuss various topics with world leaders and corporate executives, including decarbonization, and continuously communicate our messages.

In FY2023, we exhibited the "Wind Challenger," its next-generation wind-propelled sail, and the green hydrogen-producing vessel "Wind Hunter" at the Japan Pavilion, which was hosted by the Ministry of the Environment at the 28th Conference of the Parties (COP28) to the United Nations Framework Convention on Climate Change (UNFCCC) held in Dubai,

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Global economic

development driven by

Data

Increased LNG use particularly in emerging countries / Increased use of renewable energy /

Popularization of electric vehicles / Increased use of hydrogen / Higher percentage of electric furnaces

#### **Climate Change Countermeasures**

United Arab Emirates (UAE). CEO Takeshi Hashimoto and other senior MOL Group executives also led various Blue Zone events hosted by companies and organizations at the conference.

When such various industry organizations make decisions on climate change-related policies, etc., we express our opinions in line with our corporate policies and strategies, including our environmental vision.

#### Appropriate Response to Carbon Pricing

#### Internal Carbon Pricing (Introduced in FY2021)

By quantitatively evaluating the impact of carbon prices and incorporating them into management decisions such as investments, we are promoting low-carbon and decarbonization projects as well as low-carbon/decarbonized services.

#### • EU ETS (EU Emissions Trading System) Compliance

We quantitatively evaluate the financial impact of the introduction in January 2024 of the EU ETS and disclose the results within the TCFD framework. In addition, we are collaborating with local subsidiaries in Europe to progress practical actions.

#### ☐ Disclosure based on TCFD recommendations ► P.39

#### Action 5

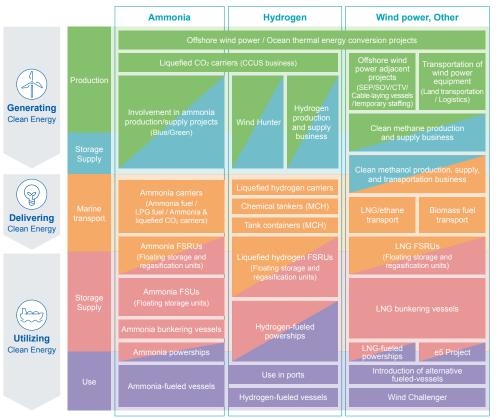
# Expand low-carbon/decarbonized business by leveraging the Group's collective strengths

In addition to steadily reducing MOL Group's emissions (Actions 1, 2 & 3) and creating mechanisms to improve the effectiveness of those actions (Action 4), we will also contribute to the reduction of emissions in society through our business.

Responding to and leveraging the global shift in energy sources, we aim to realize a "Green Ocean Shift" and contribute to clean energy supply chains from upstream to downstream.

fossil fuels	and rise in hydrogen-reduced iron / Spread of carbon dioxide removal technologies					
Global shift in energy sources						
"Green Ocean Shift" of MOL						
Existing marine transportation, etc.	New business domains — Ocean Clean Energy Business	Building Ammonia & Hydrogen supply chains / Offshore win power business / Involvement in CCS/CCUS projects / LNG powerships / Ocean thermal energy conversion, etc.				

#### Overview of Ocean Clean Energy Business



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Environment

planned Louisiana clean hydrogen-ammonia

transport signed with world's

MOL Signs Time Charter Contract

with Yara, World's Largest Nitrogen

Ammonia Carrier Green Pioneer

https://www.mol.co.jp/en/

pr/2024/24003.html

Newbuild LPG-fueled LPG/

ammonia carrier delivered

Newbuilding LPG-fueled 'LPG &

Ammonia Carrier' for GYXIS.

https://www.mol.co.jp/en/

pr/2024/24061.html

ammonia supply chain for

AMOGY, MOL, MOL PLUS Sign

Establishment of Ammonia Supply

Chain - Promote the Spread of

Environmentally Friendly and Efficient Power Source -

MoU on Ammonia-To-Power

System for Ships and

marine power generation

Aquamarine Progress II.

MoU signed to create

Delivered

systems

largest nitrogen fertilizer

Fertilizer Manufacturer, for

manufacturer

production facility

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**Climate Change Countermeasures** 

#### Constructing Supply Chains for Ammonia & Hydrogen

MOL participates in supply and transportation projects of clean alternative fuels such as ammonia and hydrogen. Also, MOL contributes to the upgrade of the clean energy supply chain from upstream to downstream.



#### Alliances signed with partners worldwide on MOL invests in US-based clean ammonia offshore wind and green hydrogen projects production/export project MOL and EDF Renewables partner up for offshore Mitsui O.S.K. Lines, Ltd. (MOL) makes strategic

wind and green hydrogen opportunities investment in Ascension Clean Energy Leading global shipping company latest shareholder in

L D https://www.mol.co.jp/en/pr/2023/23123.html		https://www.mol.co.jp/en/pr/2023/23080.html		
Participation in joint project Start of full-		Start of full-so	cale project for	Time charter for ammonia

**Clean Energy Precinct** 

- Cooperating in Ocean

Construction Project in Australia

Transport of 'Green Hydrogen

#### to study transport of liquefied marine transport of hydrogen for construction hydrogen/ammonia from of Asia supply chain Australian port MOL to Join Port of Newcastle's

MOL Teams up with Australian Energy Company Woodside, South Korean Shipbuilder HD KSOE and Shipping Firm Hyundai Glovis to Study Transport of Liquefied Hydrogen

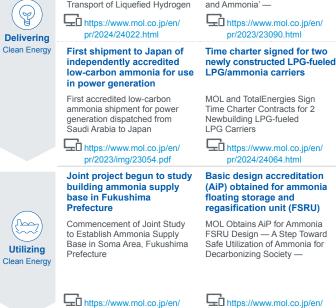
pr/2024/24013.html



Delivering Clean Energy

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Utilizing



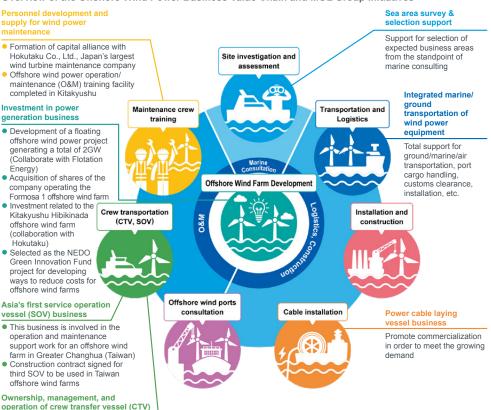
https://www.mol.co.jp/en/ pr/2023/23154.html

#### ι https://www.mol.co.jp/en/ pr/2023/23036.html

#### Offshore Wind Power-Related Business

The value chain for offshore wind power generation consists mainly of the development and operation of power generation projects, and the MOL Group provides a wide range of services in peripheral business fields, from project startup to maintenance and operation. While refining the advantages we have cultivated through our long history in the shipping industry, we will strive to be recognized as an essential partner by the diverse players in this industry through our group-wide efforts in offshore wind power generation-related businesses.

Overview of the Offshore Wind Power Business Value Chain and MOL Group Initiatives



Provide engineer transportation services adapted to sea and weather conditions unique to Japan

CTV operation for offshore wind farm at Ishikari Bay New Port

Environment

Climate Change Countermeasures

#### Involvement in CCS/CCUS Projects

Carbon dioxide Capture, Utilization and Storage (CCUC) is a business that collects CO<sub>2</sub> exhausted from power plants and other sources and then stores or uses it effectively. It is considered a key element in achieving a decarbonized society, so we have worked on the CCUS business from different aspects, examining ways to ship liquefied CO<sub>2</sub>, developing related technologies and collaborating to build CCUS value chain.

#### • Move into Ocean Shipping of Liquefied CO2

- MOL to Move into Ocean Shipping of Liquefied CO<sub>2</sub> Ocean Transport Business through Investment in Norway's Larvik Shipping AS https://www.mol.co.jp/en/pr/2021/21020.html
- MOL, Idemitsu, HIF Team up to Develop e-fuel/e-methanol Supply Chain, Including Marine Transport of CO<sub>2</sub> https://www.mol.co.jp/en/pr/2024/24035.html
- Cooperation with Companies to Establish a CCS Value Chain
- MOL Working with Multiple Corporate Partners from Japan, Australia, and Europe on Offshore CCS Hub Project "CStore1" to Store CO<sub>2</sub> in Australia (deepC Store Pty Ltd. web site) https://www.deepcstore.com/cstore1-partners
- MOL, PETRONAS, and MISC Set the Stage for the Development of Liquefied CO<sub>2</sub> Carriers https://www.mol.co.jp/en/pr/2023/23115.html
- Chevron and MOL to Study CO<sub>2</sub> Shipping from Singapore to Australia https://www.mol.co.jp/en/pr/2022/img/22127.pdf
- MOL to Study Liquefied CO<sub>2</sub> Transport by Vessel in JOGMEC Call for Advanced CCS Projects https://www.mol.co.jp/en/pr/2023/23103.html
- MOL and Cosmo Oil Sign MoU to Study Ocean Transport for Development of CCS Value Chain https://www.mol.co.jp/en/pr/2023/23137.html
- MOL and KEPCO Sign Service Agreement on Development of Liquefied CO<sub>2</sub> Carrier Design for CCS Value Chain https://www.mol.co.jp/en/pr/2023/23142.html

The European Commission Grants PCI Status to CO<sub>2</sub> Value Chain Project Developed by MOL with Partners https://www.mol.co.jp/en/pr/2024/24065.html

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- MOL and JX Sign MoU for Development of Cross Border CCS Value Chain https://www.mol.co.jp/en/pr/2024/24019.html
- MOL and Bapco Energies Sign MoU for Development of Cross Border CO<sub>2</sub> Transport and Sequestration https://www.mol.co.jp/en/pr/2023/23147.html
- Technology Initiatives on Liquefied CO<sub>2</sub> Carrier
- MOL and Mitsubishi Shipbuilding Acquire AiP for LCO<sub>2</sub> Carrier from DNV under Joint Development https://www.mol.co.jp/en/pr/2022/22099.html
- MOL Acquires AiP for Design of Large-Scale Liquefied CO<sub>2</sub> Carrier through Research and Development Project from NEDO https://www.mol.co.jp/en/pr/2022/22093.html
- MOL, PETRONAS, and SDARI Acquire AiP for LCO<sub>2</sub> Carriers and FSO from Major Classification Societies https://www.mol.co.jp/en/pr/2023/23085.html
- Australian Japanese Partners Execute R&D Project Agreement to Develop Safe and Efficient Solutions for Industrial-Scale Shipping of CO<sub>2</sub> https://www.mol.co.jp/en/pr/2023/23102.html
- MOL, ITOCHU, HIF, and JFE Steel Sign MoU on Establishing Supply Chain for Synthetic Fuel and CO<sub>2</sub> Marine Transport Using Green Hydrogen https://www.mol.co.jp/en/pr/2024/24027.html

#### **Diverse Ocean Clean Energy Business**

We are involved in various ocean clean energy projects to contribute to reduce emissions from society through our business.

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**Climate Change Countermeasures** 

#### Ocean Thermal Energy Generation Project

Together with our partners, we are participating in the operation of an ocean thermal energy conversion (OTEC\*) demonstration test facility on the island of Kumejima, Okinawa Prefecture. OTEC is characterized by the fact that the deep ocean water used for power generation can be reused for purposes other than power generation, such as fisheries and agriculture. In addition to deploying the Kumejima Model, which combines OTEC with the reuse of deep ocean water, to the world, we aim to start operation of the world's first commercialized OTEC on a 1 MW scale by around 2027.

\* A method by which power is generated using the difference in temperatures between upper and lower layers of seawater

#### ☐ OTEC Technology ► P.34

#### LNG Powership

MOL has partnered with Turkish firm Karpowership to deploy an LNG powership business. LNG powerships supply gas to powerships through FSRU<sup>\*1</sup> and provide power generated at sea to land facilities. Taking advantage of the mobility of these vessels, we will contribute

to the supply of low-environmental impact power sources to regions where it is difficult to build onshore power plants, etc. through LNG power generation.

In partnership with US-based Delfin Midstream Inc., we are also developing FLNG\*<sup>2</sup> operations as part of strengthening the offshore component of our social infrastructure business.



KARMOL LNGT POWERSHIP AFRICA Deployed to Senegal LNG Powership Project

\*1 Floating LNG Storage Regasification Unit \*2 Floating LNG production facility

KARMOL Secures \$71 Million Loan from Japanese Banks for SENEGAL FSRU https://www.mol.co.jp/en/pr/2023/23005.html

#### Wind Hunter Project

The Wind Hunter project is the ultimate zero-emission project that can create hydrogen from water on board and convert it into propulsion for the ship by sail technology, using offshore wind energy on the Wind Challenger ( $\square P.85$ ).

With this project, we aim to achieve zero-emission business that does not emit any GHGs.

Wind Hunter ► P.87–88



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Mitsui O.S.K. Lines Enters Strategic Investment Agreement with Delfin — Will Enhance MOL's Offshore and Global Social Infrastructure Capability; MOL to Make a Strategic Investment in Delfin, Join Board of Directors — https://www.mol.co.jp/en/pr/2023/23074.html

# Natural Capital / Biodiversity

## Initiatives

We have begun implementing initiatives to reduce impacts on nature in our value chain. We will continue improving and deepening our efforts while referring to the AR3T framework<sup>\*1</sup> provided by SBTN<sup>\*2</sup>, etc.

\*1 A series of actions put forward by SBTN for companies to take to first avoid damages to the natural environment (Avoid), reduce these when these damages cannot be avoided (Reduce), contribute to restoring and regenerating nature (Restore and Regenerate), and transform fundamental systems (Transform)

\*2 Science Based Targets Network. Initiatives to develop methods for setting science-based targets for a sustainable global system.

#### Avoid

• Promote the adoption of clean energy including zero-emission fuels

- Strengthen systems to prevent oil spills
- Dialogue with shipyards to prevent environmental pollution in the ship-recycling process (impact avoidance/reduction program for the value chain).

#### Reduce

- Introduce energy-saving equipment
- Promote efficient operations
- Properly manage ballast water

Properly manage biofouling on vessels

- Install onboard SCR (selective catalytic reduction) systems
- Install onboard EGR (exhaust gas recirculation) systems

#### **Restore & Regenerate**

- Participate in mangrove restoration and conservation project (South Sumatra, Indonesia)
- Purchase "J Blue Credits" to support seagrass restoration and conservation (Japan: Port of Yokohama, Port of Tokuyama Kudamatsu, Hyogo Canal)
- Coastal cleanup activities (offshore of Kashima, Japan)

#### Transform

- Participate in initiatives (TNFD Forum, 30by30 Alliance for Biodiversity established by the Ministry of the Environment, etc.)
- Contribute to the development of meteorological service by continuously providing maritime meteorological data to the Japan Meteorological Agency, etc.
- Contribute to an environmental restoration and conservation project and local communities in Mauritius
- Have dialogue with shipyards, ship owners, customers, etc. to promote the adoption of alternative fuel-powered vessels

#### **Overview of Air Pollutants Regulations and Companywide Initiatives**

Nitrogen oxides (NOx), sulfur oxides (SOx) and particulate matter (PM) contained in the exhaust gas of ships cause acid rain and air pollution. So, in the international shipping industry regulations have been put in place by the International Maritime Organization (IMO) to control air pollutants in exhaust gases.

#### **Overview of Regulations**

#### NOx

NOx in exhaust gas from engines is controlled in a step-by-step manner. Tier I regulates emission levels by rated engine rpm, targeting vessels built between 2000 and 2010. Tier II requires vessels built in 2011 or later to reduce a further 15.5-21.8% from the Tier I level. In the ECAs (Emission Control Area), Tier III applies to vessels built in 2016 or later, requiring reduction of 80% from the Tier I level.

#### SOx and PM

Sulfur content in fuel oil is controlled to reduce SOx and PM in exhaust emissions. Sulfur limits have been gradually tightened. The sulfur limit is 0.1% in the emission in the ECAs from 2015, and 0.5% in general sea area from 2020. It is required to take measures such as using fuel oil that complies with regulations (compliant fuel oil), introducing SOx scrubbers, and switching to alternative fuels.

In addition to complying with these regulations, we have voluntarily set a milestone for reducing air pollutants.

Reduction of air pollutants

 Reduce SOx emissions intensity by 14% by 2030 (compared to 2020)
 □ SOx emissions

 KPI: SOx emissions per ton-mile (g-SOx/ton-mile)
 □ intensity results ▶ P.126

In addition to complying with international regulations, we have voluntarily set a milestone for reducing air pollutants.
 We aim to achieve this by promoting the reduction of fuel consumption through efficient operations and by shifting to fuels with low sulfur content, such as LNG and ammonia.



SBTN AR3T

• Develop green spaces in Daibiru buildings

Install Seabin, a floating garbage collection

device (Hiroshima Port, Japan)

Collect marine debris (Indonesia)

Install microplastic collection devices on vessels

(Osaka, Japan)

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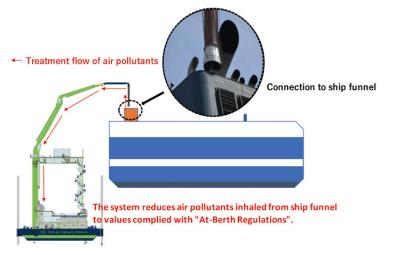
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Natural Capital / Biodiversity

#### Air pollution prevention initiatives in California

The state of California in the United States is taking an advanced approach to air pollution control, requiring the reduction of air pollutants (PM: diesel fine particles, NOx: nitrogen oxides, etc.) emitted during port docking. Regulations began for container ships in 2007, and automobile carrying ships will be added to the regulations in 2025.

MOL signed an agreement with Clean Air Engineering Maritime, a marine power generator exhaust treatment company, to develop a new treatment system that can reduce air pollutants emitted by automobile ships docked in port, including funding for its development, and to start commercial operation in 2025.



New treatment system for air pollutants

MOL and CAEM signs a contract for development and use of new Marine Exhaust Treatment System for car carriers in California — Contributing air pollution control in California — https://www.mol.co.jp/en/pr/2022/22060.html

#### **Preservation of Marine Environments**

The double-hull structure is required for fuel tanks and tankers by international laws. The MOL group complies with the relevant treaties and laws.

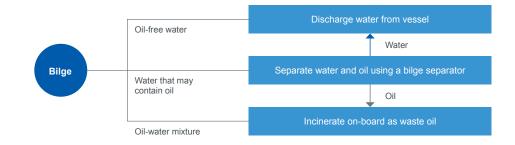
- On a vessel, which is also a home for seafarers, the same type of garbage is generated as with land-based households, in addition to various waste products unique to ships such as loading and packing materials. On our operated vessels, based on the MARPOL Convention, we draw up on-board waste management plans requiring separation, collection, storage and disposal of on-board waste. Waste management officers supervise this process, and work to build thorough awareness of the plan among officers and crew members. Food waste and other biodegradable trash are ground into small particles and disposed of in specified areas of the open sea, and plastic waste is disposed of appropriately on land.
- Fuel oil for vessels contains many impurities. Water and other contaminants are extracted by pre-treatment before the fuel is used in engines and other equipment.
   Waste oil containing water and impurities from pre-treatment is heated in a special tank to remove water and then incinerated in conformity with environmental regulations.
- In a vessel's engine room, bilge water (waste water containing oil) is generated by leakage from seawater pipes and equipment and during maintenance work. We have introduced a bilge source separation system that categorizes bilge water in three stages according to the presence of oil, which is then collected and disposed of properly.

We are also undertaking a range of safety initiatives across the MOL Group to prevent environmental pollution from oil spills.

#### ☐ Safety & Value Initiatives ► P.24–32

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### Natural Capital / Biodiversity

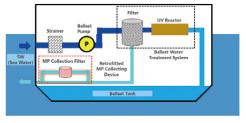


#### Collection and investigation of marine microplastics (MP)\* and marine debris

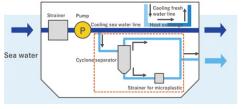
Marine plastic waste, generated every day all over the world, remains in the sea for an extended period of time, causing grave concerns about global-scale environmental pollution. MOL has jointly developed a MP collection device with Miura Co., Ltd., and completed installation on a total of 5 vessels since testing began in 2020. We have also developed a second-generation centrifugal-type MP collection device which can continuously collect MPs while a vessel is underway, was installed on the MOL-operated car carrier EMERALD ACE in 2022 for a demonstration test. In addition, the second-generation collection device has received Innovation Endorsement certification from Nippon Kaiji Kyokai (Class NK) in November 2023.

Looking ahead, we are considering the collaboration with universities and research institutes to identify the amount and types of MP collected during navigation, analyzing the distribution such as areas, properties of MP in the ocean.

\* Microplastic is 5mm or smaller micro-size plastic particles.



1st generation of MP collection device



2nd Generation of MP collection device

(1st generation device) Microplastic Collection Device to be Installed on Marusumi Paper's Newbuilding Wood Chip Carrier — Accelerating Ocean/Global Environmental Conservation Using Merchant Vessels https://www.mol.co.jp/en/pr/2021/21023.html

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(2nd generation device) Test Installation of New Microplastic Collection Device That Can Collect Microplastics Continuously While a Vessel is Underway — Protecting the Marine Environment in a Broad Range of Sea Areas by Collecting Microplastics https://www.mol.co.jp/en/pr/2022/22084.html

(2nd generation device) 'HQ,' a New Onboard Microplastic Collection Device that Can Constantly Gather Microplastics while Underway, Earns Class NK Innovation Endorsement https://www.mol.co.jp/en/pr/2023/23145.html

In addition, as a part of our marine environmental preservation efforts, we take various initiatives including collection and research of marine debris.

Installation of Automated Marine Debris Collection Device at Hiroshima Municipal Pier — Contributing to Marine Environmental Conservation/Growth of Local Community https://www.mol.co.jp/en/pr/2022/22120.html

MOL, Team Eco Trinity Successfully Convert Microplastics Collected from Seawater into Energy — Initiative on Marine Environmental Protection and Circular Economy https://www.mol.co.jp/en/pr/2021/21105.html

MOL to Cooperate in JAMSTEC Marine Plastic Survey — Examining Japan-Palau Yacht Race Course — https://www.mol.co.jp/en/pr/2019/19047.html

MOL Unveils Marine Debris Collection Ship and Demonstrates Coastal Debris Collection Device on the coast of Bali, Indonesia — Promoting Marine Environmental Protection through Commercialization of Marine Debris Collection https://www.mol.co.jp/en/pr/2023/23023.html

MOL Survey on Establishment of a Marine Debris Collection System by Marine Debris Collection Ships Selected for JICA Assistance Program — Contributing to a Preservation of Marine Environment https://www.mol.co.jp/en/pr/2022/22049.html Management Safety & Value

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#### Natural Capital / Biodiversity





The marine debris collection ship



The coastal debris collection device (right) with a tractor

Seabin installed at Hiroshima Municipal Pier

#### Management of ballast water

Ballast water is seawater taken onboard a vessel to add weight and stabilize the hull. The water is taken on when discharging cargo from a vessel, and discharged overboard when loading cargo.

Ballast water carries marine organisms around the world and can have a negative impact on marine ecosystems and biodiversity, so Ballast Water Management Convention came into effect in September 2017, which requires installation of equipment to ensure appropriate treatment of ballast water.

We developed a ballast water treatment system in cooperation with manufacturers and other companies and began preparations for its installation in FY2014, ahead of the convention taking effect. We plan to complete the installation on all our vessels in 2024.

#### Ship recycling

The Ship Recycling Convention (Hong Kong International Convention for the Safe and Environmentally Sound Recycling of Ships, 2009), which regulates mainly the environmental and safety-related aspects of ship disassembly, will come into force in June 2025.

Shipping supports not only business but also people's lives. However, the disassembly of ships that have reached the end of their service life poses significant risks to safety and the environment. Unfortunately, the response to these risks remains inconsistent and varies between regions and individual disassembly yards. This can result in contamination of seawater with oil and contamination of both seawater and soil with hazardous substances.

Some ship disassembly yards coexist with residential areas or fishing grounds.

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Ahead of the enactment of the Ship Recycling Convention, we are taking steps to ensure that ship disassembly operations do not have negative impacts on the surrounding area in terms of environmental pollution, safety, human rights, or other aspects. Using documentary and on-site inspections, we identify disassembly yards that take appropriate countermeasures. By commissioning only selected yards for disassembly, we are working to manage those associated risks.

#### Responsible Procurement P.111–114

#### Mangrove Restoration / Conservation Project

MOL has participated in a blue carbon project in Indonesian mangrove restoration and conservation together with YL Forest Corporation (YLF).

Mangroves are the cradle of life that not only captures and stores CO<sub>2</sub>, but also protects the diversity of living organisms that live together with mangroves. It is also very important as an adaptation measure to climate change, protecting people's livelihoods from high waves.

Through this project, MOL aims to create a society in which people and nature coexist by supporting the improvement of the livelihoods of local residents by sustainable fishery and forest management through the introduction of silvofishing as well as mangrove restoration and conservation activities.

#### □ Blue Carbon Project ► P.34

#### Daibiru's initiatives for ESG-friendly architecture

Daibiru Corporation is actively installing green spaces in its buildings. As a result of analyzing the contribution of green space on a wide scale for the Daibiru Main Building, Nakanoshima Daibiru, Shin Daibiru, and Tosabori Daibiru, we found that it contributes to the revitalization of ecosystems so as not to disrupt the network of green space for woodland birds such as the great tit.

Furthermore, the 'Midosuji Daibiru,' completed at the end of January 2024, has achieved high Business Continuity Plan (BCP) response capability and environmental performance, and these efforts earned the highest rank of 'S' in the 'CASBEE-Smart Wellness Office' certification.

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#### Natural Capital / Biodiversity

We will work to stabilize its management by strengthening non-shipping business such as the real estate business, while at the same time promoting environmental strategies throughout our group.

### Shin-Daibiru Building Dojima-no-mori

A green area of approximately 1,000 tsubo (about 3,300m<sup>2</sup>) has been developed using trees mainly of native species under the concept of "A friendly forest not only for people but also for other living things." Through these efforts, the building became the first in western Japan to earn the top "AAA" rating in the Japan Habitat Evaluation and Certification Program (JHEP).



In FY 2016 and FY 2020, biological monitoring surveys were conducted by external organizations to ascertain the degree of contribution to ecosystems. As a result, it was confirmed that a

certain food chain was established in the Dojima-no-mori. For birds and insects, these habitats are valuable in urban areas and highly valued for their contribution to ecosystems.

#### **Initiatives in Mauritius**

Since the 2020 oil spill incident by WAKASHIO, a vessel chartered by MOL, we have been carrying out activities to restore and conserve the environment in the Republic of Mauritius and to contribute to local communities.

We will continue to support long-term environmental conservation activities and the development of local communities through the two funds established for the purpose of supporting the resolution of societal issues.

Support for the Republic of Mauritius > P.83

See the "MOL for Mauritius" website for further details. https://www.mol.co.jp/en/formauritius/

# Human& Community

Contributing to the growth and development of people and communities



# Core Objective

MOL aims to achieve successful coexistence among everyone involved in the MOL Group businesses and the sustainable growth and development of communities through its activities as a corporate group that respects diverse personalities and that can maximize the capabilities of every employee.

### Contributing to SDGs:

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10 REDUCED RECOVARIES	17 MATCHESSNIPS FOR THE GAALS	

Initiative Focus	Targets / KPIs	Fiscal 2024-2025 Action Plans
	Target         Realize a work environment in which a diverse range of human capital can succeed	
Diversity,	Percentage of managerial positions filled by women 15% (FY2025) (Non-consolidated, office workers)	
Equity & Inclusion	$^{\circ}$ Composition of people filling MOL Group Key Positions (MGKP) $^{\star1}$	
	Percentage who are women 8%(FY2025)     Percentage who are not 30%(FY2025)     from headquarters	
	Percentage who are in their 40s 15%(FY2025)     or younger	
	Target         Establish an environment for "Mutually Empowered" to maximize individual and group-wide organizational capabilities	<ul> <li>Implementation of human capital acquisition and allocation</li> <li>Achieving the right people in the right place</li> <li>Implementing talent management with the use of technology</li> <li>Supporting autonomous career development</li> </ul>
Mutually Empowered	Communication implementation rate aimed at achieving and practicing the 100% (FY2025) Group Corporate Mission, Vision, Values	<ul> <li>Improvement of employees' engagement</li> <li>Strengthening the capabilities of divisions managing human capit</li> <li>Enhancement of attractiveness for Seafarers</li> </ul>
	<ul> <li>Number of transfers due to the open recruitment of positions Groupwide (cumulative figure over three years)</li> <li>More than 50 cases (FY2025)*2</li> </ul>	_
	Target         Realize a group in which employees can feel the significance and peace of mind of working for the company on a daily basis	
Highly Engaged	* Engagement Survey (ES) response rate More than 90% (FY2025)	
	<ul> <li>Percentage of organizations where the KPI score for "Engagement" improved More than 70% (FY2025) in the ES</li> </ul>	
	Target Expand activities that contribute to the growth and development of people and communities involved in our business	<ul> <li>Social contribution activities</li> <li>Enhance activities related to key areas</li> </ul>
Growing Together with Local	Results of social contribution activities	<ul> <li>Strengthen cooperation with group companies and expand initia</li> <li>Expand initiatives to raise awareness of social issue resolution among group employees</li> <li>Community contribution activities in Mauritius</li> </ul>
Communities	<ul> <li>Progress of activities benefiting local</li> <li>communities in Mauritius</li> </ul>	<ul> <li>Continued support for NGOs, academic institutions, etc. through two funds</li> <li>Assistance in building networking among grant recipients</li> <li>Publication of activity results with emphasis on social impact</li> </ul>

\*1 General Managers in MOL head office (GMs), and positions in all the MOL GROUP companies, of which function and responsibility are designated to be equivalent to those of GM (irrespective of whether in Japan or overseas)

\*2 Cumulative total for 3 years

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# **Human Resources Strategy**

#### **HC Vision**

In line with our BLUE ACTION 2035 corporate management plan, we have formulated our basic approach to the Group's human resources policies under the theme of "All on Board, Success through Growth" and are announcing it as the MOL Group Human Capital (HC) Vision. BLUE ACTION 2035 depicts the Group's efforts to achieve new growth through the expansion of the fields in which it operates as a sea-based social infrastructure business. We recognize that to this end, it is essential that we transform our Human Resources system, which is focused on generalists hired by the Group headquarters, overcome barriers, including the traditional organization and region, and that we build an environment in which diverse human resources can play an active role throughout the Group. In HC Vision, we set out the three basic principles of our human resources policies: Diversity, Equity & Inclusion, Mutually Empowered, and Highly Engaged, which are in line with the BLUE ACTION 2035. After having a better understanding of the gap between the current reality and what we aspire to be, we will set our targets and then monitor and disclose externally the progress of our initiatives toward achieving the targets.

# HC Vision

https://www.mol.co.jp/en/pr/2023/img/230421e.pdf?\_\_hstc=222471108.3883d7a20749dd19452baad311 e121f9.1700483721827.1701250697292.1701253562816.3&\_\_hssc=222471108.1.1701253562816&\_\_hsfp=4220395351

#### HC Action 1.0 / Targets to achieve by the end of FY2025

Looking ahead to FY2035, the target year of BLUE ACTION 2035, HC Action 1.0, which is the action plan of HC Vision, consolidates the priority human resources measures and their targets for the years FY2023 through FY2025. Specifically, we are aiming to develop and strengthen our basic systems relating to human resources, including establishing a skill matrix, which is a Group-wide set of criteria for measuring the capabilities of human resources, establishing and building a database of evaluation methods, setting definitions of job positions and implementing uniform appointments, and strengthening the capabilities of divisions managing human capital in line with the three basic principles of HC Vision.

At the same time, we are also aiming to offer new role models. Our group has traditionally incorporated an open call element into our new business proposal system. In addition to this, we are now working on the full-scale introduction of an open call system for the job positions within the group. After conducting a trial of the system in three departments at the Group headquarters in June 2023, we have been expanding the application scope to include Group companies in Japan and overseas positions in FY2024.

Based on the achievements of these activities in FY2023, we have upgraded "HC Action 1.0" to "HC Action 1.1." While maintaining the same overall structure, we have refined the action to be taken. We aim to be a corporate group that is chosen by a wide range of talented individuals and provides opportunities for them to thrive.

Current Situation	Requirements to Achieve the Corporate Management Plan			
Headquarters play a central role and lead the entire group	Diversity, Equity & Inclusion         • Enable a diverse range of human capital to flourish, regardless of nationality, gender or age           The success of diverse human capital         • Enable a diverse range of human capital to flourish, regardless of nationality, gender or age           • Support various types of employment         • Ensure the right people are placed in the right positions Groupwide			
Company-led human resource allocations Model focused on cultivating generalists	Mutually Empowered         • Engage in dialogue to instill management strategies           Create and run the future together         • Engage in dialogue to instill management strategies           • Engage in dialogue to instill management strategies         • Engage in dialogue to instill management strategies           • Create and run the future together         • Keep accurate track of information on talent, giving consideration that respects the will of each individual			
Study and monitor the corporate culture	Highly Engaged         • Work to enhance Groupwide engagement based on a more open culture and flatter organization			

IOL Group HC Action 1.0	Targets to achieve by the end of FY2025
plementation of human capital quisition and allocation	Composition of people filling MGKP  Percentage who are women: 88
he right people in the	Percentage who are not from headquarters: 30°     Percentage who are in their 40s or younger: 15°
g talent management of technology	(Non-consolidated) Office workers: Percentage of managerial positions filled by women: 159
itonomous pment	Communication implementation rate aimed at achieving and practicing the Group Corporate Mission, Vision, Values
agement	Number of transfers due to the open recruitment of positions Groupwide (cumulative figure over three years) 50 case
e capabilities of ng human capital	Engagement Survey (ES) response rate (all Group companies) 90%
of attractiveness	Percentage of organizations where the KPI score for "Engagement" improved in the ES (all Group companies)709

Safety & Value

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### Human Resources Strategy

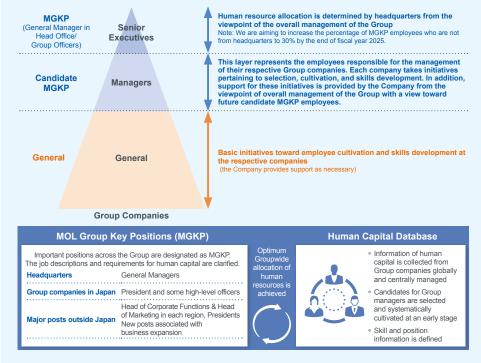
# "Implementation of human capital acquisition and allocation" and "achieving the right people in the right place"

In HC Action 1.0, we have set out "Implementation of human capital acquisition and allocation" and "achieving the right people in the right place" as priority measures. Thus far, headquarters have led the entire Group. However, as we move toward a transition in our business portfolio in accordance with BLUE ACTION 2035, it will be important from here on out that we identify the necessary positions and the duties of such positions for the entire Group and realize the placement of the right people in the right places.



To this end, we will establish a skill matrix as a Group-wide set of criteria for measuring the capabilities of human resources. The skill matrix will set out the skills required of employees to work in the Group, and it will comprise the following three elements required for the respective position types: specialization, management skills, and mindset. We believe that this is a necessary measure if we are to promote integration on the human resources front through M&A-driven business expansion, which we expect to achieve moving forward. On the basis of this skill matrix, we will clarify definitions for job requirements for major MOL Group Key Positions (MGKP) that drive business execution across the Group, and evaluate the skills of candidate human resources, aiming to promote human resources regardless of the number of years of service or the departments to which they belong.

#### Reference Visualization of Skill Management System



#### Implementing talent management using technology

Additionally, to better visualize the skills and experience of our employees, in April 2024 we introduced a talent management system based on the "SuccessFactors®" program of SAP. We will use this system going forward to identify and pool MGKP candidates and to develop training plans, including skills development and early promotion, and ensure agile responses in terms of human resources to drive portfolio transformation. We will also make revisions to post-recruitment employee packages and relevant systems, starting at Group headquarters, in order to improve the appeal of the Group.

**Human Resources Strategy** 

#### Autonomous career development support

Under the Portfolio Strategy, Regional Strategy and Environmental Strategy — the three core strategies in our BLUE ACTION 2035 corporate management plan — we are undertaking a structural transformation of the business. This will require autonomous reform and growth from every employee and part of the organization, regardless of past habits, successes and any regional or organizational constraints.

We recognize that achieving that requires each employee to autonomously consider their own career development, while the company provides support through organizational communication.

The internal open job application system, which was trialed in FY2023, has been fully implemented in FY2024. We conduct open calls twice, targeting transfers in the spring and autumn, and including positions in domestic group companies and overseas organizations. Through the implementation of the internal open call system, we aim to expand the sharing of information regarding the required skills and anticipated career paths.

By reforming the Group's centralized HR and training systems, another key aim is to support greater individual career autonomy and strengthen the organization.

#### Improving employee engagement

The third basic principle of the HC Vision is for employees to be "Highly Engaged" in their work. While engagement is largely made up of subjective elements, to help visualize the concept and feed into improvement measures, we conducted our first engagement survey in FY2022 covering headquarters and Group companies in Japan. The second survey, conducted in FY2023, was extended to include overseas Group companies.

We aim to share the survey results with the relevant part of the Group, discuss related insights, and then develop specific plans to change awareness at both the individual and organizational levels. Following the FY2023 survey, we held action workshops for MGKP staff. We aim to use the survey results to stimulate concrete discussions and initiatives toward building a better organization.

Going forward, by holding regular annual engagement surveys, we plan to measure the degree of engagement while seeking to establish an action cycle to realize ongoing improvements.



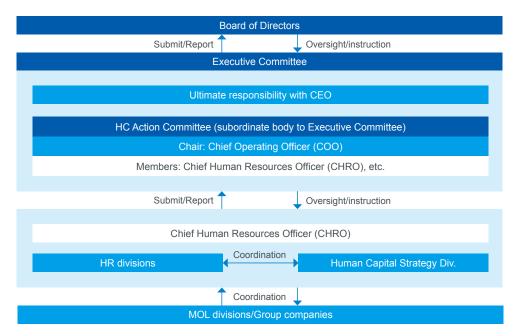
**Human Resources Strategy** 

#### Strengthening the capabilities of divisions managing human capital

The Human Capital Strategy Division which was established at headquarters in January 2023 assists the Chief Human Resources Officer (CHRO) and is responsible for formulating HC Action 1.1 and overseeing its implementation.

The new division has strengthened its collaboration with the headquarters HR Division and other HR divisions across the MOL Group worldwide, and has begun holding regular meetings. In addition to the existing representatives in the United States, United Kingdom, and Singapore, a new representative has been assigned to India. Going forward, we will continue to work on tasks such as strengthening the governance system for human capital across the entire group, enhancing our ability to address new challenges such as M&A responses, and reinforcing the functions of the human resources division.

Additionally, the "HC Action Committee" established under the headquarters-based Executive Committee is actively discussing the reform of the headquarters HR system, which is one of the policies of HC Action 1.1.

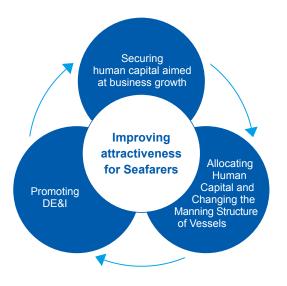


#### Enhancing "attractiveness" for seafarers

As a social infrastructure enterprise with its origins in the sea, a key to growth for the MOL Group is to expand opportunities for knowledgeable and experienced seafarers to be successful worldwide. Under BLUE ACTION 2035, we will expand our LNG carrier fleet based on our environmental strategy while assuming the challenge of expanding nonmaritime freight businesses such as offshore operations and cruises.

Meeting these challenging goals will mean making the MOL Group an attractive and vibrant place to work for a diverse range of seafarers from around the world.

Going forward, under HC Action 1.0, we will focus on initiatives aimed at offering career models applicable to work at sea or on land, in Japan or overseas, as well as supporting work patterns that respect the lifestyles of individuals.



# Promotion of Diversity, Equity and Inclusion

### Policy

The MOL Group views diversity as encompassing not only such superficial attributes as gender, nationality, and age but also each individual's inner characteristics, including experience, natural aptitudes, skills, and values.

In April 2021, MOL Group established a new basic policy, which was later revised in Aug 2023 as the "Diversity, Equity and Inclusion Basic Policy." This basic policy clarifies our group's policy on "diversity, equity & inclusion," one of the basic principles of the Human Capital Vision, which is the basic principles of the group's human resources policy in the future. This "Diversity, Equity and Inclusion Basic Policy" is central to our human resources strategy, and we move forward a framework that can combine the diverse individual abilities of every Group employee all over the world to create new values.

#### **Basic Policy on Diversity, Equity and Inclusion**

The MOL Group will create new value by combining the diverse individuality and capabilities of our groupwide Human Capital, all over the world, and ensure sustainable enhancement of corporate value. We position diversity, equity and inclusion as driving force of new growth, and will implement the following initiatives:

- Provide opportunities for diverse range of human capital to get together and grow, and enable every one of them to bring out the best of their abilities.
- Foster a corporate culture that enables them to express their diverse individuality, sense of value, and points of view, freely and openly.
- Flexibly establish a human resource system and workplace environment that can leverage the diversity of the group.

Established in April 2021 Revised in August 2023

#### Initiatives

#### Activities of Global Human Capital

The MOL group, which develops businesses globally, has employees of various nationalities. We have worked to develop an environment that will increase our group-wide comprehensive strength and allow multi-national, diversified personnel including women to play more active roles.

At the Head Office cafeteria, in consideration of employees of different ethnicities, cultures, and religions, the menu features icons designating the content of fish and meat products used (including seasoning extracts), and a vegetarian menu is available. We will continue to deepen our efforts to provide a place where a diverse range of employees can interact with each other and to create a workplace where everyone can work comfortably.



#### Promoting more active roles for women in the workplace

More active roles for female employees are indispensable to promote diversity and inclusion. The group takes a proactive stance in various initiatives such as enhancing systems needed during different life stages such as childcare support, extensive support for career development, training programs for build awareness at managerial levels, and dialogues to support the MOL Group's women in networking and career development.

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#### Promotion of Diversity, Equity and Inclusion

# Action Plan Based on "Act on Promotion of Women's Participation and Advancement in the Workplace"

The MOL Group promotes more active roles for women in the workplace in compliance with an action plan based on the Act on Promotion of Women's Participation and Advancement in the Workplace, which was established at the end of March 2021.

# MOL Establishes Action Plan Based on 'Act on Promotion of Women's Participation and Advancement in the Workplace'

https://www.mol.co.jp/en/sustainability/human/diversity/img/woman-action-plan.pdf

#### Percentage of Women in Managerial Positions

MOL sets a goal of percentage of women in managerial positions as follows with an action plan based on the Act on Promotion of Women's Participation and Advancement in the Workplace.

Goals by end-FY2025:

- 1. Increase the percentage of women employees in managerial positions both on land and at sea to 7% or higher.
- 2. Increase the percentage of land-based women employees in managerial positions to 10% or higher. \*
- 3. Increase the percentage of land-based women employees (equivalent to team leaders) in leadership positions to 20% or higher.

\* The HC Vision/Action1.0, which was formulated in April 2023, sets a new goal of achieving the goal by the end of FY2025: Percentage of female employees in managerial positions (Office workers, non-consolidated) will be 15%

Details about FY2025 goals under HC Action 1.0 plan > P.60

# Action Plan based on 'Act on Advancement of Measures to Support Raising Next-Generation Children'

MOL helps all employees achieve work-life harmony, demonstrate their maximum enthusiasm and vitality to perform at their full potential, and gain fulfillment from their work in compliance with an action plan based on 'Act on Advancement of Measures to Support Raising Next-Generation Children,' which was established in the end of March 2023.

See ( P.17 and P.19) for details of MOL's involvement in a range of initiatives to empower women in the workplace and related external recognition.

Action Plan based on 'Act on Advancement of Measures to Support Raising Next-Generation Children' https://www.mol.co.jp/en/sustainability/human/diversity/img/next-generation-action-plan.pdf

#### Recruitment of athletes

To promote the development of an environment where diverse employees play active roles, MOL recruited an athlete for the first time in 2016, Kae Kurahashi, a wheelchair rugby player. She balances work and athletic activities.

As One MOL, MOL Group executives and employees support Kurahashi, who participates in games in Japan and overseas, and played a tremendous role in the wheelchair rugby World Championship in August 2018.

Wheelchair rugby is a sport that can maximize the team's strength with all the players demonstrating their ability to perform, depending on the degree of disability, and playing their own roles. It is an ideal sport to embody diversity.

MOL is an official supporter of the wheelchair rugby team AXE. It serves as an official partner of the Japan Wheelchair Rugby Federation, and supports wheelchair rugby through co-sponsorship of the World Wheelchair Rugby Challenge 2019. MOL continues to promote the growth of wheelchair rugby and works to develop an environment that celebrates the diversity of employees inside and outside the company.

Kae Kurahashi Career and Wellness Team Human Capital Management Division Environment

Human & Community

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Promotion of Diversity, Equity and Inclusion

#### Employment of Workers with Disabilities

MOL leased part of the "Work Happiness Farm: Saitama Koshigaya Farm\*" in Koshigayashi, Saitama Prefecture, and started operation of its own "MOL RAISE" program in April 2021. Harvested vegetables are used in lunch menus at the employee canteen in the Head Office, helping to maintain and enhance the health of employees.

MOL believes that indoor vegetable farming is one of the workplaces where every employee with disabilities can move toward achieving their full potential. We hope we can help them take a step into participation in society and enjoy rewarding lives as members of the local community through their work at "MOL RAISE."

\* A rental farm for companies, established in Koshigaya City, Saitama Prefecture, by S. Pool Plus, Inc. (Headquarters: Tokyo), which supports the employment of people with disabilities. The second plantation was also leased in December 2022.



Working on the farm





MOL President & CEO MOL Chairman Junichiro Ikeda Takeshi Hashimoto listens to experiences harvesting firsthand.

#### Personnel System Allowing for Diverse Workstyles

The MOL Group has developed support measures to keep up with life events, to help all employees to maximize their skills even as their life stages change due to marriage, childbirth, childcare, and so on.

a demonstration

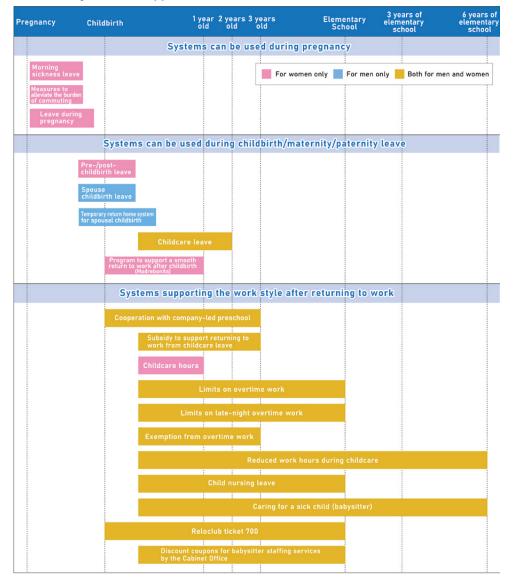
Item	Program	Details
Systems available	Morning sickness leave ★ Commuting Relief Measures ★	10 working days; 5 working days paid leave. During periods of morning sickness, staggered arrival and departure times of
during pregnancy	•	one hour per day are allowed. One working day of paid leave each month, separate from morning sickness leave.
pregnancy	Prenatal care leave *	
	Leave before and after childbirth $\star$	8 weeks before and 8 weeks after childbirth. 6 weeks before and after childbirth is paid. Note: By law, maternity leave can be taken starting 6 weeks before the expected date of childbirth.
Maternity	Spousal maternity leave 🕸	3 working days (with pay) can be taken when a spouse gives birth.
and childcare	Temporary return home system for spousal childbirth 🕸	Subsidy for temporary return home expenses up to 15 days of stay for a spouse who gives birth in Japan while working overseas.
leave- related	Childcare leave ★	Until the day before the child's second birthday. Note: By law, childcare leave can be taken until the age of 1 year old.
systems	Postpartum return to work support program courses 🕸	Provides financial assistance for "postpartum care classes" and services for "prenatal and postpartum online self-care classes."
	Parental Leave at Birth (Postpartum Paternity Leave) ★	Available for a maximum of 4 weeks within 8 weeks after the birth of a child.
	Cooperation with company-led nursery schools ☆	Priority admission to company-led nursery schools operated by "ten" company.
	Childcare leave reinstatement support subsidy ☆	Those returning to work who use a non-licensed daycare center will receive ¥20,000 per month per family per child until the end of the following March.
	Nursing hours	When a child under one year of age is cared for, 60 minutes/day of paid childcare time is granted.
	Child nursing care leave	Until the child reaches the beginning of elementary school.
Post-	Overtime work limitations	Those who care for a child in the sixth grade of elementary school or younger can limit overtime work to 20 hours/month, or 44 hours/month and 390 hours/ year upon request.
return to work	Limitations on late-night overtime work	While taking care of a preschool child, an exemption from late-night overtime (10 p.m. to 5 a.m.) is available upon request.
support	Overtime work exemption	Those who are raising a child under 3 years of age are eligible for an exemption from overtime work upon request.
	Reduced working hours for childcare ★	Those who care for a child in the sixth grade of elementary school or younger can reduce daily working hours to 6 hours.
	Sick child care (babysitting) ☆	Babysitter staffing for sick child care is available at a corporate member price. A portion of the fee is also subsidized.
	Relo Club ticket 700 ☆	Subsidy of ¥700/hour for babysitting fees and use of childcare facilities for preschool children.
	Discount coupons for babysitter staffing services by the Cabinet Office \$\phi\$	A discount of ¥2,200 per child is available.
	Flextime system ☆	Start/end hours are between 5:00 a.m. and 10:00 p.m.
	Telecommuting system 🕸	In principle, available up to 10 days per month.
Workstyle- related	Re-employment system for retirees whose spouses are transferred out of the country ☆	Reemployment opportunity within 4 years after resignation due to accompanying spouse on overseas assignment
systems	Volunteer leave ☆	5 working days available for eligible volunteer activities.
	Nursing care leave system ★	Can be taken for up to two years for the same caregiver.
	Reduced working hours for nursing care ☆	Eligible employees can reduce daily working hours to 6 hours.
Systems for	Gynecological health clinic	Breast cancer, uterine cancer, and bone density testing available at no out-of- pocket cost.
women's	Menstrual leave ★	Paid on one day a month.
health issues	Training programs on women's health issues $\ddagger$	Improve health literacy through lectures on women's health issues and health seminars by outside speakers
System related to	Introduction of system to provide financial assistance for infertility treatment during overseas assignment 🖄	Provides 90% coverage of medical expenses for infertility treatments, including assisted reproductive technology, for employees on overseas assignments and their accompanying spouses, in all regions.
infertility treatment	Birth support leave ☆	Allows forfeited annual leave from the previous three years to be used for infertility treatment leave.

★ Programs/systems that exceed legal requirements ☆ MOL's original programs/systems Note: It is unpaid during childcare leave, but the childcare leave benefits are paid by the employment insurance. Environment

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#### Promotion of Diversity, Equity and Inclusion

#### • Various systems to support work and childcare balance



#### Other systems related to women's health issues

• Gynecology checkup (breast cancer, uterine cancer, bone density test): Employees can have a medical exam at no cost.

Data

- Menstrual leave: Employees are eligible for leave in case of difficulty working during their menstrual periods.
- Training program related to women's health issues: MOL seeks to improve health literacy by providing lectures related to women's health by a public health nurse from the medical office and holding health seminars featuring outside lecturers.

#### Related examples: see Social Data > P.134

#### Seminars/training programs

#### MOL Group initiatives

- \* MOL Group D&I HOT dialogue
- \* Joint corporate events for International Women's Day

## Details of events

https://www.mol.co.jp/en/sustainability/human/diversity/

#### Diversity Promotion Lecture/Training Program

We conduct the following training programs targeting each level of employee. We also send some female employees on external support training programs.

- "Relationships among diverse personnel, their active roles, and results of business performance/Training program to encourage understanding of the importance of a workplace where diverse personnel can play active roles"
- "Training program about understanding diverse attributes of employees, how to ensure smooth communication"
- "Training program to promote understanding of inhouse systems related to childcare/nursing"
- \* "Evaluation and development of employees with diverse traits"
- "Unconscious bias training program"
- \* "Promoting understanding of human rights and LGBT"

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# **Mutually Empowered**

## **Human Capital Development**

#### Initiatives

#### **Career Path and OJT**

Trainer system (targeting new graduates)

A senior employee serves as a trainer of a new employee for a year, starting with their entry to the company, helping them work. The senior employee teaches the new employee about behavior as a working adult and actual job roles, in order to help the individual grow. By setting a phased target for a year and having interviews regularly, they also share their own current status and issues at every stage among related parties.

#### Mentor system (targeting mid-career recruitment)

MOL introduced the mentor system as an initiative to encourage active roles for diverse personnel. To provide support beyond mentees' job roles, employees are teamed with mentors from different teams of the company and practice one-on-one dialogue. Through periodic dialogue with mentors, mid-career employees gain opportunities to look back on their progress, consult with mentors about problems, and get help in developing networks and personal connections through regular conversations.

#### Job rotation (targeting new employees)

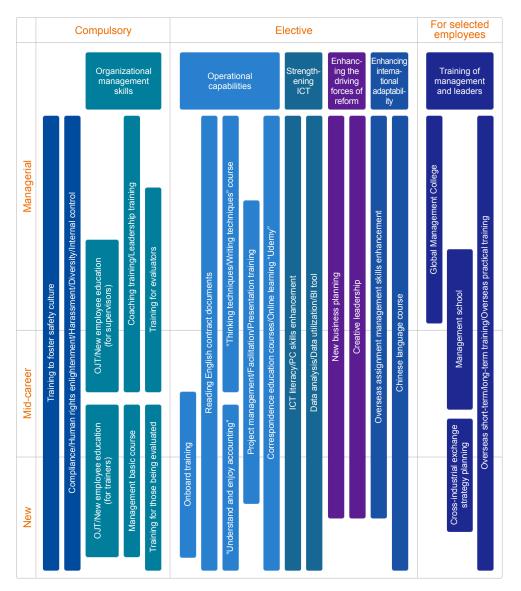
New employees will experience at least three different job roles\* in the first 10 years after joining the company, allowing themselves and others to recognize their individual aptitudes and leading to careers after that. This also helps them a broad range of experience and in turn develop wide viewpoints and multifaceted perspectives.

\* We believe it is beneficial for employees in land-based jobs to spend 10 years experiencing work in both business divisions and corporate divisions. Seagoing employees board various types of ships and experience land-based jobs for two of the 10 years. We intend for employees at sea to utilize their understanding of land-based jobs and gain a comprehensive perspective informed by experience of both facets of MOL business operations.

#### **Training system**

We set training goals according to the stage of personnel training.

At every stage, we present training programs for selected employees with elective courses tailored to their individual characteristics, roles, and aspirations, as well as compulsory programs.



See Social Data (P.132) for training costs and average days in training per employee

#### **Mutually Empowered**

#### Personnel System/Evaluation System

To promote its sustainable growth, MOL strives to develop personnel who are "committed to acting with a sense of ownership and creating new values\*," and can play active roles in today's global market.

We will benefit employees by enhancing personal development and job satisfaction, and society at large, by making the most of a personnel system that fosters individual career development. Specifically, we will implement a personnel system with the following two characteristics.

\* "Highly capable individuals who have a sense of ownership" are the personnel who can always find a solution, embody a sense of ownership even when facing a challenge, and follow through on problem solving, working in close cooperation with everyone involved.

- (1) Evaluation system (early development of leaders; fairness)
  - A variety of evaluations to open paths toward leadership regardless of age
  - Disseminate the personnel appraisal guidebook to make the rules transparent to employees
  - Enhance fairness by thorough communication with managers including feedback more than 4–5 times a year, to encourage individual employees to steadily achieve each goal and reward their success.
- (2) Double-tracking career path
  - Those in non-managerial positions can choose either the managerial track or regionally limited track according to their goals and life stage.
  - Those in managerial positions can choose either a career track aiming at developing the next generation of leaders or specialists with the in-depth job knowledge and abilities required of professional in a specific field.



Note: MOL has adopted a system that not only enhances fairness through thorough interviews between employees and evaluators, but also provides support and guidance in establishing medium- to long-term career goals and career plans.

Note: In addition to the above system, we conduct a 360-degree survey for the development of leadership skills in management positions. The participants understand their strengths and weaknesses through the results, and carry out planning, practice, and reflection for the required skills development.

#### Training programs for selected employees

We hold training programs for selected employees to foster broad, high-level perspectives and hone skills, in a conscious effort to realize our vision for developing next-generation managers and leaders.

#### MOL Global Management College (MGMC)

MOL launched MGMC in FY2014 to improve diversity management skills in our crosscultural working environment and cultivate the next-generation of "One MOL global executives," and made it an annual program.

Participants selected from all over the world will travel to important locations in Japan and overseas to learn about strategic thinking, organizational management, and leadership in a global business environment. In addition, opportunities are provided for dialogue with the President regarding MOL CHARTS, a common value of the Group.

In addition, they form teams of several members each to research and deliberate groupwide issues and determine how to move forward. On the final day, they present their ideas to MOL top executives. In follow-up surveys and questionnaires, participants express high praise for the program and great satisfaction with the results.

No. of MGMC participants

FY2020	FY2021	FY2022	FY2023	FY2014–cumulative total
Alumni follow-up session was held online (43 employees)	14	8	20	147





Discussions among team members

Environment

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### **Mutually Empowered**





Presentations on the final day

#### One MOL Management School

The school was opened in 2010 with the goal of cultivating next-generation management professionals who are sensitive to trends of global society and conscious of overall optimization from mid-to-long-term viewpoints, and has been held every year.

The first half of the six-month program features lectures by outside instructors with the following themes: "People and Organization," "Management Strategy," "Accounting," and "Digital Transformation (DX)." In the latter half, under the theme of "Dialogue with Management," we invite internal and external executives to share the essentials of leadership based on their real-life experiences.

In the final session of FY 2023, the participants made presentations to executives, instructors, and their superiors on the following themes - "What kind of leader do you want to be in three to five years? and What will you do to achieve this?" - based on what they had learned throughout the program.

#### No. of management school participants

FY2020	FY2021	FY2022	FY2023	FY2014–cumulative total
Canceled due to COVID-19 pandemic	9	9	11	128

# **Highly Engaged**

## **Engagement Survey**

### Initiatives

Our group has conducted the "corporate culture assessments" since 2014 for organizational development purposes. In 2022, we introduced the "Engagement Survey" because the engagement of each employee has become more important than ever in improving organizational strength due to the diversification of work styles and the diversity of the members who make up the workplace. The survey enables all participants to view results simultaneously and in a timely manner, enabling them to take action quickly to improve each employee's engagement and organizational strength.

In addition, the frequency of implementation is once a year in the "Engagement Survey" instead of every other year in the "corporate culture assessments," and pulse surveys are conducted every six months to confirm the progress of organizational development. Surveys are conducted simultaneously by MOL and Group companies in Japan and overseas.

The "findings" from the survey results are shared by everyone through dialogue within the organization. This will lead to improvements in organizational strengths and changes in personal consciousness and behavior in each organization. Also, for common issues within our group, initiatives are led by the head office. By doing these, we aim to improve the engagement of each and every one of our groups employees, and to improve the organizational strength by establishing this action cycle.

#### **Overview/Results**

Frequency: Once a year (December every year)

Note: In addition, pulse surveys are conducted once a year. (Every June)

- Target: Employees working in MOL and employees working in MOL Group companies in Japan and overseas
- Method: Online questionnaire style (Five-point rating scale answers) Note: Including questions on job satisfaction, sense of purpose, and happiness through work etc.

#### Corporate Culture Assessment

Item	2018	2019	2020	2021
No. of employees responding (working in MOL Head Office) (persons)	_	720	-	762
No. of employees responding (working in MOL Group companies) (persons)	2,505	_	2,237	-
Response rate	84%	84%	92%	87%

#### Engagement Survey

Item	2022	2023
No. of employees responding (working in MOL) (persons)	1,482	1,453
No. of employees responding (working in MOL Group companies) (persons)	2,466	2,953
Employees working in MOL Group companies in overseas	_	2,415
Response rate	81%	91%

Environment

Data

## Highly Engaged

## Workstyle Reforms

## Initiatives

Since establishing the Workstyle Reforms Committee in 2016, we have implemented various measures and initiatives focusing on the four key areas of corporate culture, personnel systems, improving productivity, and workplace.

#### **Personnel System**

- Implement "Smart-biz"\*
- · Introduce and expand remote work system
- Encourage male employees to take childcare leave
- · Implement breakfast campaign
- Introduce new personnel system that enables early development of leaders and double-track career path

#### Workplace

- Placed lounges in spaces opened up by reducing/reorganizing paper documents.
- Introduced a free-address pilot office in May 2019, and assessed the effectiveness of the office.

#### **Corporate Culture**

- Implement various "HOT Dialogue" sessions, such as between the president & CEO and a division, and among GMs
- Subsidize internal networking event across units
- Hold "One MOL Seminar," which introduces
  group-wide best practices
- Implement no overtime work days, when all employees leave work on time

## Improvement of Productivity

- Establish rules for internal meetings
- Automate operations by introducing Robotic Process Automation (RPA)
- Implement "Paper Off! Project" with the aim of achieving a drastic reduction in the volume of paper documents

## **Workplace Reforms Project**

After establishing a pilot office based on the "free-address" system in May 2019, we started to renovate MOL's entire office space in FY2022 based on the concept of the "constantly connected office." Using each space for its intended use on top of making the best use of online meetings and other information and communications technology (ICT) tools not only enhances employees' job satisfaction, but also improves their operations.

#### To Spur Further Innovation

One of the aims of MOL's workstyle reforms is to realize innovation by making use of time freed up by various workstyle reform measures. As an example, in FY2019 we launched the "MOL Incubation Bridge" as a system to solicit ideas for new businesses from MOL Group employees. Employees who propose an idea that is accepted are allocated to another division for a year and work full-time on verifying the feasibility of the proposed business.

#### Image: MOL Incubation Bridge: ► P.35



\* System by which employees themselves can decide their appropriate clothing when in office.

In October 2023, we re-established the Workstyle Reforms Committee as the HC Action Committee. Besides promoting a range of measures formulated in the HC Action 1.0 plan ( P.60), this committee is focused on reducing total working hours. Transition of Company-wide Overtime Working Hours\*



FY2021 FY2022 FY2023 \* Overtime working hours results are calculated based on our company's prescribed working hours (7 hours per day).

## Highly Engaged

## **Health and Productivity Management**

## Policy

MOL aims to become the world leader in safe quality, establish a sound, energetic, innovative organization, and develop the MOL Group into "an excellent and resilient organization," by supporting the mental and physical health of every employee.

To achieve these objectives, the group believes it essential that the company, in cooperation with all executives and employees strive to maintain and build up their mental and physical health and create a comfortable, enjoyable workplace environment. We are not only developing based on laws and regulations of countries and regions where we do business and international treaties related to seafarers, but also organizational system that enables us to respond to emergency situations such as accidents and disasters, and ensures that all group members work together to move forward with various initiatives to maintain and enhance our health.

## **Declaration on Health and Productivity Management**

In FY2021, we established our "Declaration on Health and Productivity Management" as a guideline to promote group-wide health management, and an opportunity to position the promotion of every employee's health as an important management issue, instill and promote health management among our group employees, and the awareness of every employee.

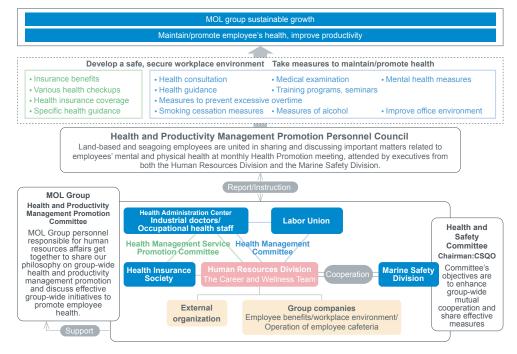
#### **Declaration on Health and Productivity Management**

The Mitsui O.S.K. Lines Group positions the promotion of every employee's health as an important management issue for realizing the Group Vision under the Group Corporate Mission. Toward this end, we will implement the following initiatives.

- Empower employees in promoting their physical and mental health.
- Forge ahead to create a workplace environment where employees work with peace of mind and a sense of unity, as they contribute to our corporate culture.
- Also, provide thorough support, specifically to seafarers, who work under a unique environment at sea, in promoting their physical and mental health, and develop an environment where all seafarers enjoy robust health and put their families' minds at ease.

## System

The Career and Wellness Team in the Human Resources Division plays the key role in promoting MOL Group health and productivity management, working together with the industrial health staff of the Health Administration Center and with the cooperation of various concerned parties including the health insurance association. The team also plans and implements effective programs to promote the health of employees working at sea in cooperation with the Operational Safety Committee. Information on health management promotion is shared throughout the company, both office workers and seafarers, through the Council for Health Management Promotion, and is also quarterly reported at the Executive Committee and the Board of Directors, who are responsible for the oversight of health management initiatives.



## Highly Engaged

#### Expanding to/Collaboration with Group Companies

As we promote consolidated management, we respond not only to non-consolidated MOL employees, but also to the group companies when it comes to occupational safety and health management. We will develop the corporate infrastructure to increase health and productivity, which can be shared among MOL Group companies; review, implement, and verify the effects; and continually improve measures according to the needs of group companies. Specifically, we provide stress check tests and tie-ups with medical service companies, hold regular workshops to gain HR management expertise, and conduct HR assessments to strengthen our group-wide HR management.

In addition, we maintain and improve the health of seafarers of foreign nationalities who serve aboard our operated vessels through informational activities for manning companies around the world and foster a strong awareness of safe operation and safety culture, strengthening MOL's organizational structure for safety.

## Indices and Targets/Results

#### **Health-related targets**

All employees aim to proactively work to promote their own physical and mental health, with a strong consciousness of their personal responsibility for their health. This approach is intended to increase the number of employees undergoing periodic health checkups and stress tests, which provide opportunities for them to evaluate and monitor their level of physical and mental health. In addition, we aim to reduce smoking and in turn reduce the risks of various smoking-related diseases and prevent passive exposure to smoke.

- 1. Rate of periodic health checkups: 100%
- 2. Stress test examination rate: More than 90%
- 3. Smoking rate: Less than 10% (Target achievement year: 2025)

#### Industrial accident-related targets

Zero industrial accidents, zero fatal accidents [Sea] Lost Time Injury Frequency (LTIF)\*: Less than 0.5

\* Number of lost time injuries occurring in a workplace per 1 million hours worked

## Health-related Quantitative Data

#### Rates of periodic health checkups

2021	2022	2023
99.4%	99.9%	100%

Note: Subject persons are based on Industrial Safety and Health Act

#### Rates of stress tests

2021	2022	2023
87.5%	97.9%	98.3%

Note: Subject persons are based on Industrial Safety and Health Act

#### Presenteeism\*

2021	2022	2023
2.6%	5.2%	5.6%

\* Calculation method is based on MOL's independent employee questionnaire. FY2023: 2042 employees were surveyed (Including full-time employees, contract/contract employees, and temporary employees), and the response rate was 34%.

## Rates of patients receiving a full medical examination\*

Data

2021	2022	2023
81.6%	85.8%	85.7%

\* Percentage of employees diagnosed as requiring close examination in group medical checkups.

#### Smoking rate

2021	2022	2023
14.2%	12.8%	11.1%

#### Abstentionism\*

2021	2022	2023
17	17	16

\* Number of employees who took a leave of absence of at least one month for an injury or illness. Subject persons are based on Industrial Safety and Health Act. Environment

Human & Community

## Highly Engaged

## Initiatives

#### Initiatives to promote employee health

## Initiatives in collaboration with the Health Administration Center

As part of the renovation of our headquarters building, in December 2023, we expanded the medical office and added an examining room, a mental health consultation room, and an industrial physician's room. Additionally, in March 2024, the former medical office was reorganized to establish the Health Administration Center under the Human Resources Division. The center consists of three departments: the Health Support Department, which promotes the maintenance and improvement of the health of employees and executives and is equipped with a company internal clinic and an acupuncture and moxibustion massage room; the Industrial Hygiene Department, with a permanently stationed team of industrial physicians and public health nurses; and the Mental Health Department, offering mental health care from licensed psychologists and psychiatrists. With the three departments working together to support employee health, the center offers a comprehensive care system.

In addition to two industrial physicians and two public health nurses, we have three internal medicine physicians, two mental health physicians, four licensed psychologists, and one acupuncture and moxibustion masseur.

#### Follow-up of health check results

An occupational health physician follows up the results of employee health checks, providing further consultation or treatment as required.

The results of the annual health checks are analyzed in detail by an occupational health physician and public health nurse. Analytical health data are used to inform management about health-related issues and aid development of health measures.

## Interview/Guidance for Those Putting in Long Hours

Worker stress levels are monitored and a referral to a licensed psychologist can be made by the occupational health physician based on the result of a consultative health assessment with the employee.

In addition to specialist medical follow-up provided to individual employees, we try to improve working conditions if necessary in cooperation with the relevant department head in liaison with HR.

#### Health Guidance

In collaboration with industrial physicians, internists, and public health nurses, the guidance helps raise the health awareness of each employee. guidance at the Health Administration Center after the group medical checkup

Number of employees who received health

Data

2021	2022	2023
184	182	189

#### Smoking Cessation Initiatives

Smoking has been banned inside every work area at MOL's Head Office since the end of March 2022. We also seek to build employee awareness by designating the 22nd of each month as "No Smoking Day" as a health-promotion measure. In another support program, the medical office makes smoking cessation aids available to those who have quit smoking at subsidized cost.

Massage Room

The Health Administration Center features a massage room, where employees can receive massage, acupressure, No. of employees receiving therapy in the massage room

2021	2022	2023
240	352	476

acupuncture, and moxibustion treatment from licensed therapists.

Some employees complain of disorders such as shoulder stiffness and backaches. The therapies available in the massage room not only address problems such as stiff shoulders and aching backs, of course, but also help employees recover from physical exhaustion and improve blood circulation, which in turn keeps them refreshed and more productive. In addition, massage room therapy of one hour a month is considered a working hour, so employees don't have to sacrifice an hour of pay to maintain their health and well-being.

## Initiatives in collaboration with the employee cafeteria

#### Health Management through Diet

In April 2024, the employee cafeteria reopened following refurbishment, offering a new range of healthy items containing the vegetable nutrition that our daily diets tend to lack as well as protein-rich salads, soups packed with nutritious ingredients, and low-calorie mannan rice dishes. Offering Japanese, Western, and other international cuisine including a wide range of noodle, salad, and side dishes, the cafeteria promotes the physical and emotional health of employees by satisfying their minds and stomachs.

## **Highly Engaged**

## Initiatives in collaboration with external medical institutions

## Free Dental Checkups

We provide free dental checkups for employees at the time of their annual medical checkups in cooperation with dental clinics close to the Head Office.

#### In-house Flu Vaccinations

In 2018, we began providing flu vaccinations for MOL Group executives and employees in the Head Office. We will provide opportunities for even more to receive them, thus maintaining a healthy workplace during flu season.

No. of employees	receiving	dental	treatment
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2021	2022	2023
26	34	34

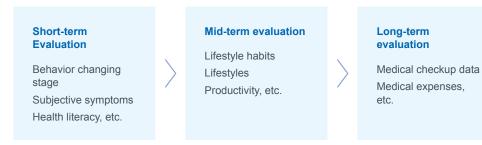
## Vaccination Coverage (Approximate)

924	878	803

## Holding Health Seminar based on Health Care Questionnaire

MOL has conducted a questionnaire-based health care survey since 2018 to determine the needs of employees when it comes to creating a healthy work environment where everyone can work with vigor and enthusiasm.

We regularly conduct questionnaire surveys to circulate the research, verification, and PDCA cycle, depending on the objectives, such as recognition of information, improvement of health literacy, productivity, and improvement of medical checkup data.



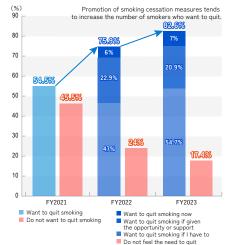
## Short-term Evaluation

## (1) Subjective symptoms

#### Top 5 health concerns

	2021	Number of Respondents	2022	Number of Respondents	2023	Number of Respondents
1	Response to COVID-19	392	Exercise	368	Sleep	413
2	Exercise	376	Sleep	320	Exercise	386
3	Sleep	288	Stress	308	Meals	349
4	Meals	268	Meals	292	Stress	340
5	Stress	261	Stiff shoulders, lumbago	227	Stiff shoulders, lumbago	271

## (2) Health Literacy of Employees (Alteration of Attitudes)



#### Past seminars

	Seminars Conducted (FY2021–2023)	No. of Participants (Persons)	Participant satisfaction level (% of respondents in post-work survey)
FY2021	It's for life! High-performance Sleeping Techniques	214	94.5%
FY2022	We want men to know! Working Women's Health Seminar	106	87.5%
FY2023	Diet Improvement Seminar	76	85.2%

Notes:

 Satisfaction level is listed only for seminars followed by questionnaire.
 Target expanded to group company executives and employees, because seminars have been conducted online since FY2020

## Highly Engaged

## **Other Initiatives**

#### Measures to Prevent Harassment

We instituted the MOL Group Declaration of Harassment Prevention in November 2020. Besides training aimed at preventing harassment, we invite external instructors to conduct managerial courses at Group companies. In addition, we have set up an external helpline to offer MOL Group staff and their family members advice relating to harassment issues.

## MOL Group Declaration of Harassment Prevention https://www.mol.co.jp/en/sustainability/governance/human/

#### Health and Productivity Management Training Program

MOL provides training programs such as "self-care" and "line care" of staff related to health and mental health, which vary according to career path. In addition, the in-house team that includes occupational health physicians, public health nurses and licensed psychologists conducts training courses on lifestyle disease/prevention, including female-specific conditions.

## Reduction of overtime working hours

MOL implements the following measures to reduce overtime working hours.

- · Setting of targets for reduction of average overtime working hours
- Checking overtime working hours by prior notice of when work ends and checking office entry and exit times with attendance records/PC logs. Using a questionnaire about working conditions to determine the number of hours worked by executives/managers.
- Reflecting evaluation of executives/managers who oversee their members' overtime hours.

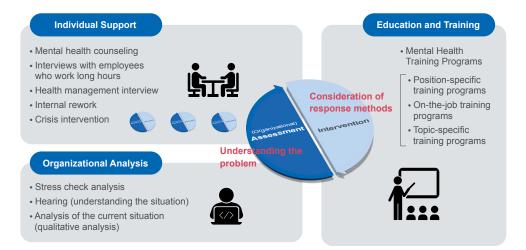
• Working to improve management skills, mainly centering on labor-management issues, through training programs for management positions, etc.

Data

• Implementing Smart OFF Day twice a month (third Wednesday and the last Friday) on which staff are encouraged to make sure to take time off, including by limiting work to no more than seven hours on that day.

## **Initiatives on Mental Health**

Our mental health initiatives can be divided into three main categories: individual response, organizational analysis, and education and training. Two psychiatrists and four licensed psychologists (clinical psychologists) work as a team to handle situations that arise, while maintaining confidentiality and collaborating appropriately with the workplace and the Human Resources Division. Information gained from individual responses and organizational analysis is also utilized in education and training, while information gathered through education and training opportunities is utilized in individual responses and organizational analysis.



Human & Community

Data

## Highly Engaged

## Individual response

In addition to mental health counseling for employees who voluntarily request counseling, we have established our own framework for various interviews. We are able to provide early consultation and early response to problems before they become more serious, by increasing the number of daily contacts between employees and professionals.

## · Mental health counseling

Employees can voluntarily request a consultation. Interviews with a licensed psychologist (50 minutes/session) are available Monday through Thursday. Sessions can focus not only on health-related concerns, but also a wide range of workplace and personal issues. We often consult with subordinates and colleagues regarding support. In addition, when a medical judgment is necessary, such as a decision on whether or not the patient can work or the progress of treatment, a psychiatrist will meet with the patient (30 minutes/session) to discuss the situation.

#### Interviews with employees who work long hours

For the objective of mental health care for employees working long hours, an interview with a licensed psychologist is mandatory in addition to an interview with an industrial physician.

#### Health Management Interview

Interviews (20 minutes/session) are held for all new hires and career employees. Interviews are conducted by a licensed psychologist with the objective of checking the degree of adaptation to the new environment and the stress level of the situation. For office workers, the program is conducted approximately three months after assignment, and for seafarers, it is conducted before and after disembarking from the vessel for the first time.

#### Internal return-to-work programs

We provide return-to-work support (rework program) for employees on leave due to mental health issues in the Head Office building. Custom-made programs tailored to

each individual's condition and situation are created and implemented by a licensed psychologist under the direction of a psychiatrist. The rework period also provides an opportunity to develop a system of cooperation among the individual, the Human Resources Division, the workplace, and the specialist, and follow-up is conducted in close cooperation after the employee's return to work.

## Crisis intervention

In the event of an emergency or accident, psychiatrists and licensed psychologists provide advice and suggestions on measures deemed necessary from the perspective of mental health care, and work with related departments to respond to the situation.

## Organizational analysis

With the aim of utilizing the real voices of employees and internal circumstances for mental health measures, information related to individual and workplace stress is analyzed by licensed psychologists after processing it into a form that does not identify individuals, in an effort to understand the current situation and formulate measures that are in line with current needs. To prevent information bias, we proactively gather information through interviews and training opportunities, as well as through hearings focused on specific themes and specific workplaces. Stress checks are also independently analyzed in-house by a certified psychologist, who interprets the figures based on internal circumstances and develops countermeasures.

## Education and training

A licensed psychologist is in charge of education and training based on the position and role of the target audience and the subject matter. Besides providing general mental health-related knowledge, such as self-care and mental health training (line care), training aims to cover unique internal issues and situations, based on our awareness of daily problems and the results of organizational analysis.

Human & Community

## Highly Engaged

## Establishing More Consultation Desks

## External consultation

Since 2017, MOL has established external consultation desks to address issues related to "harassment," "mental health," and "lifestyles" in cooperation with external institutes. Depending on the situation, employees who contact these consultation desks will receive a response from professionals such as counselors, doctors, lawyers, certified tax accountants, and financial planners. Adding to their peace of mind is the fact that their privacy is strictly protected.

## Career Counseling

In cooperation with external institutes, MOL in 2017 established a consultation desk specialized in career-related issues. It helps employees identify their career targets and communicate more effectively with colleagues and managers.

## **Initiatives on Seafarer Health**

MOL is committed to achieving the world's highest standards of safety and quality, with both land-based and sea-based operations working to achieve the "Four Zeros" and other targets. Becoming "the world leader in safe operation" can only be achieved with the health of each and every employee.

## Safety & Quality-related indices and target > P.23

 Comprehensive Management of Physical Condition — A Healthy Crew is a Safe Crew — An industrial physician reviews the results of crew members' medical checkups and advises them on how to maintain their physical and mental health, before they embark on a vessel.

We also strive to manage the health of crew members by carrying out alcohol testing just before their watch duty onboard and periodically conducting drug tests, as the health of the crew must form the unwavering foundation of safe operation.

We distribute Safety Alerts related to incidents and injuries among our operated vessels. In addition, we occasionally distribute information related to illness and mental health (Health Care Info) in cooperation with occupational physicians and counselors in the medical office.

## MOL Body FIT Exercise

As a part of our measures for safe operation, MOL developed the unique "MOL Body FIT Exercise" with the objective of preventing workplace accidents aboard MOL Group vessels, while also reflecting our investment in ensuring safety. We have promoted the spread of the exercise program as an onboard daily routine since 2014.



Data

In addition to stretching-based

prework flexibility exercises, these exercises are designed to strengthen muscles, strengthen the trunk and lower limb muscles, and improve balance, thereby reducing the risk of falls and other problems.

The exercise program was named the "The Best Practice Award of Seafarers Onboard Safety, 2016 MLIT" by Japan's Ministry of Land, Infrastructure, Transport and Tourism (MLIT), which recognizes outstanding efforts by shipowners and other concerned parties to prevent occupational accidents among seafarers serving on Japanese merchant ships.

## Industrial accident-related initiatives

MOL implements activities on land and at sea to prevent industrial accidents by taking measures according to the workplace environment.

## No. of Industrial Accidents

Occupational health and safety outcomes > P.133 (Social Data)

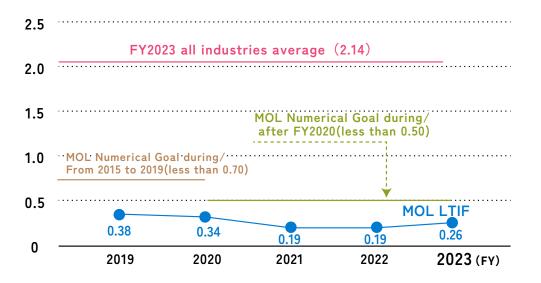
☐ "Safety & Quality" initiatives ► P.24–32

## **Highly Engaged**

## [At sea] Lost Time Injury Frequency (LTIF)

MOL believes that the health of every employee is the first step to realize our vision of "becoming the world leader in safe operation," which is an essential part of our business, and prevention of onboard work accidents is an important issue. We strive to prevent such incidents through our initiatives on seafarer health.

We raised our LTIF targets from  $0.7 \Rightarrow 0.5$  to promote a higher level of safety.



Note: The number of industrial accidents occurred per 1 million man-hours (our company uses boarding time as the denominator). In the past, it targeted the total of work-related injuries and illnesses that forced a crew member to go ashore, but as of FY2015, the LTIF standard was made stricter, and the total includes injuries and illnesses that prevented crew members from returning to work, on the day they occur, even if they did not have to go ashore.

Moreover, since FY2021, we have adopted an expanded range of data for tracking our safety and quality KPIs, broadening this to include all MOL Group-operated vessels (including charters) as well as the fleet of ocean-going vessels directly owned and managed by MOL.

Safety & Value

Environment

Data

## **Growing Together with Local Communities**

## Policy

We strive to coexist with everyone involved with the Group and promote the sustainable development and promotion of local communities. Social contribution activities are part of that initiative.

#### **MOL Group Policy on Social Contribution Activities**

Under the Corporate Mission of "From the blue oceans, we sustain people's lives and ensure a prosperous future," one of the Group's codes of conduct is to take the initiative in addressing issues faced by society and to act responsibly.

We will contribute to the realization of a sustainable society and the achievement of UN-designated Sustainable Development Goals (SDGs), as well as increasing corporate value by earnestly engaging in social contribution activities beyond the scope of our business in addition to social contributions through our core business to address various issues facing society.

In terms of specific activities, we have set "Marine Environment," "Next-generation Human Resources Development," and "Addressing Local Community Challenges" as priority areas, and develop activities suited to each country and region in which we are involved in our business, developing the strengths of our group. In addition, we strive to promote and improve the group's social contribution activities by disclosing the details of our activities and communicating with society.

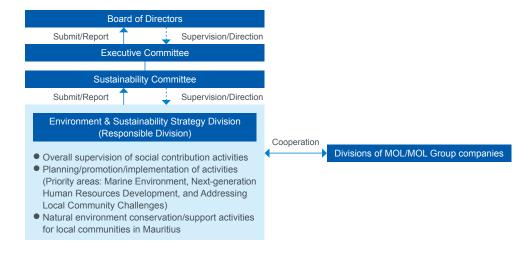
> Established in May 2010 Revised in September 2022 Revised in September 2024

## **Priority Areas**

As a group engaged in ocean shipping and offshore businesses, we believe that our mission for ourselves and for future society is to work for the conservation of the marine environment, including biodiversity. We recognize the importance of conveying the maritime industry as an essential social infrastructure that supports our daily lives. Based on this belief, the group has set "Marine Environment (Protection of marine ecosystems and prevention of marine pollution)," "Next-generation Human Resources Development (Providing maritime education opportunities)," and "Addressing Local Community Challenges (Solving problems in areas where we do business and providing support to those affected by disasters and conflicts)" as priority areas, and proactively works on these issues by deepening cooperation with related NGOs, NPOs, and other organizations, local communities, research institutions, and others. We also intend to accumulate knowledge in these fields and pass it on to the next generation.

## System

Led by the Environment & Sustainability Strategy Division in cooperation, the group implements social contribution activities in cooperation with other related divisions of MOL and MOL Group companies in Japan and overseas. Major initiatives are deliberated by the Sustainability Committee, a subordinate body of the Executive Committee, creating a system that puts these activities under the supervision of the Board of Directors.



## Initiatives/Outcomes

Costs of Social Contribution Activities (Non-consolidated)

Details of Social Contribution Activities	Amount for FY2023
Cash donations	¥ 214,781,190
Providing relief supplies/services	¥ 0
Employees' volunteer activities during working hours	¥ 758,439
Other*	¥ 19,822,219
Total	¥ 235,361,848

\* Indirect costs necessary for Social Contribution Activities.

Environment

Human & Community

## **Growing Together with Local Communities**

#### **Details of Social Contribution Activities**

## Marine Environment

We are actively promoting initiatives aimed at protecting the marine environment including beach cleanup and removal of marine debris.

- Press Releases and Information
- MOL Holds Training Program in Mauritius https://www.mol.co.jp/en/info/article/2024/0327.html
- MOL Hosts Marine Plastic Waste Survey Event For Children https://www.mol.co.jp/info/article/2024/0322b.html
- MOL Holds an Experiential Event: 'Let's Unlock the Secrets of Corals!' https://www.mol.co.jp/en/info/article/2023/0921.html
- MOL Car Carrier Firmament Ace Joins Port of Nagoya Public Aquarium's Loggerhead Turtle Migration Research Project https://www.mol.co.jp/en/info/article/2024/0711.html
- Cleanup activities at the Kashimanada coast https://www.mol.co.jp/info/article/2023/1016.html
- Installation of Automated Marine Debris Collection Device at Hiroshima Municipal Pier https://www.mol.co.jp/en/pr/2022/22120.html

## Next-generation Human Resources Development

We seek to provide learning opportunities for the next generation through activities to introduce the shipping industry such as students' workplace visits, MOL school visits and, the MOL Ambassadors program.

Press Releases and Information

MOL Hosts Tour of Newest Car Carrier to Celebrate Marine Day https://www.mol.co.jp/en/info/article/2024/0719.html

'MOL Scholarship' Program Established to Aid International Students at IUJ https://www.mol.co.jp/en/info/article/2024/0112.html

MOL Holds Inauguration Ceremony for 2023 'MOL Student Ambassadors' and 'Presentation of Proposal for Creating the Ship of the Future' https://www.mol.co.jp/en/info/article/2023/1124.html

Data

MOL Welcomes Students from Delft University of Technology https://www.mol.co.jp/en/info/article/2023/0809.html

MOL Presents Guest Lecture at Sophia University Graduate School, Focusing on Response to Environmental Issues and Support of Local Communities https://www.mol.co.jp/en/info/article/2023/0623.html

### Welfare Assistance to Developing Countries (Addressing Local Community Challenge)

We utilize MOL's global network, including marine transport cooperation, to offer welfare support to developing countries in regions such as Africa and South America.

Press Releases and Information

- MOL Transports Fire Engines to Paraguay https://www.mol.co.jp/en/pr/2023/23060.html
- MOL Cooperates in Ocean Transport of Mobile Library Vehicles to South Africa https://www.mol.co.jp/en/pr/2022/22145.html
- MOL Cooperates in Ocean Transport of Children's Shoes to Zambia https://www.mol.co.jp/en/pr/2022/22082.html

## Assistance to Affected Areas (Addressing Local Community Challenge)

We actively donate to help communities affected by disasters and humanitarian crises such as large-scale floods, typhoons, and earthquakes.

- Press Releases and Information
- MOL Pledges Support for Those Afflicted by Eastern Taiwan Earthquake https://www.mol.co.jp/en/info/article/2024/0424.html
- Support for the 2024 Noto Peninsula Earthquake https://www.mol.co.jp/info/article/2024/0109.html
- MOL Pledges Support in Aftermath of Morocco Earthquake https://www.mol.co.jp/en/info/article/2023/0922a.html

Human & Community

## **Growing Together with Local Communities**

MOL Donates Funds to Support Victims of Floods in Libya https://www.mol.co.jp/en/info/article/2023/0922b.html

MOL to Provide Aid to Victims of Earthquake in Turkey and Syria https://www.mol.co.ip/en/pr/2023/23014.html

## **Support for Mauritius**

After the oil spill incident in 2020 by WAKASHIO, a vessel chartered by MOL, we established MOL (Mauritius) Ltd. to restore the natural environment and support local communities in Mauritius. In 2021, as part of an ongoing commitment to support the environment and people of Mauritius, we also established two initiatives, the MOL Charitable Trust and the MOL Mauritius International Fund for Natural Environment Recovery and Sustainability. This is underpinned by MOL's broad commitment to the conservation of marine and global environment, and to the growth and development of people and communities.

In FY2023, we held an employee on-site training program in Mauritius, for a total of 20 employees selected from Head Office and group companies in 9 countries and regions in Japan and around the world. As part of the program, participants observed the activities of organizations supported by the MOL Charitable Trust and the MOL Mauritius International Fund for Natural Environment Recovery and Sustainability. They also engaged with the local community through workshops with local companies and reaffirmed their commitment to addressing sustainability issues.

MOL Holds Training Program in Mauritius

- Fostering Awareness of Sustainability and Safe Operations, Not Letting the Wakashio Incident Fade from Memory
- https://www.mol.co.jp/en/info/article/2024/0327.html

See the "MOL For Mauritius" website for details of two funds and other support initiatives for Mauritius. https://www.mol.co.jp/en/formauritius/

#### **MOL Mauritius International Fund** (Established in Japan)

• Support for large-scale project for up to five years

- Since the establishment in 2021, we have been calling for grant projects every year
- · Seeking donations from individuals, companies, and organizations who support our project
- Hold Project Outcome Reporting Session to present details of activities to the public

https://www.mol-

mauritius-fund.ip/en/

Funded a total of 14 projects in FY2024



#### **MOL Charitable Trust** (Established in Mauritius)

- Support for projects that consider the people of Mauritius
- Call for smaller and more niche projects every year in cooperation with the local community, such as education and employment support in addition to environmental restoration
- · Activities are disclosed in quarterly publications and website
- Funded a total of 15 projects in FY2024

Data



#### Contribution of a total of ¥800M planned

#### Grants/support

14

**Restoration and conservation of nature** and ecosystems

## Mangroves & coral reefs

- · Surveys by experts and NGOs for conservation and restoration of mangroves/coral reefs
- Technical support for sustainable utilization and application, HR development, awareness-building sessions



Tourism

- Developing future professionals in conservation, education and ecotourism
- · Develop use of aquatic resources, including water surface/underwater recreation

# Industrv

 Support fisheries workers and fishery development in collaboration with local NGOs

Supporting community development

and poverty alleviation

• Supporting smallholder farms to transforming the conventional agronomic practices organic agriculture and/or Climate-Smart Agriculture

#### **\*\* HR** development

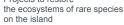
- · Developing future experts in advanced human resources with knowledge of advanced aguatic resource utilization
- Implementation of sustainability-conscious entrepreneurship



- · Support to people living in vulnerable environments, provision of opportunities for improvement through community efforts
- · Learning support to children through music and other activities campaigns aimed at young people to eliminate drug use and raise awareness of alcohol issues, support for obtaining qualifications



9 · Waterfowl research in collaboration with local residents Projects to restore



#### Fiscal 2024-2025 Action Plans Initiative Focus Targets / KPIs Target Introduce and increase the use of clean alternative fuels for vessels · Strategic procurement of clean alternative fuels and Innovation the establishment of a reliable supply system Deploy commercial in Number of net-zero GHG emission · Promote the development of related technologies the 2020s · Ammonia-fueled vessels, methanol-fueled vessels, ocean-going vessels 130 vessels (FY2035) Groupwide hydrogen-powered vessels, use of fuel cells/batteries, etc. Innovation for development Adoption of • Percentage of zero-emission fuels used 5% (FY2030) in marine technology Clean Energy Target Develop technologies that contribute to the spread of clean Promote the development of next-generation clean energy carriers / energy in society bunkering vessels · Large ammonia carriers and bunkering vessels, liquefied hydrogen carriers, liquefied CO2 carriers, etc. Progress in developing next-generation clean energy carriers/bunkering vessels Promote R&D on the Wind Hunter Project Use natural energy and establish and promote energy-saving Target technologies that help improve propulsion performance Increasing Develop ways to reduce the weight of the Wind Challenger and Number of vessels equipped with study the feasibility of mass production the Energy 25 vessels (FY2030) the Wind Challenger Study installation of Rotor Sail\*1 Efficiency 80 vessels (FY2035) (hard sail wind propulsion system) · Promote introduction of other energy-saving technologies of Vessels PBCF\*<sup>2</sup>, Optimal Trim System\*<sup>3</sup>, etc. Number of vessels adopting other **Core Objective** energy-saving technologies Target Upgrade, expand, and establish platforms using vessel-MOL aims to enhance its business through related big data (the FOCUS Project etc.) Upgrading FOCUS advanced technologies using clean energy · Expansion and review of data items related to efficient operation, Progress of the FOCUS Project support for vessels fueled by LNG and other alternative fuels and ICT, and to help address various social ICT Development/demonstration/implementation of Fleet Guardian Utilization for issues. This will also help the Group Progress of the Fleet Guardian Project\*4 Safe, Efficient provide added value through safe Operation Target Establish technologies for autonomous vessel navigation transportation and our social infrastructure · Formulate development plan in light of sea trials · Select partners and conduct verification with a view to installation Progress in developing technologies businesses and achieve its goal of for autonomous vessel navigation conservation for marine and Target Digitalize to improve company productivity and global environment. optimize processes • Promote land-oriented DX projects for use in designing and introducing new function-specific standard practices, etc. Promote maritime-oriented DX projects, such as maximizing digital 10% (FY2025, cumulative) DX · Conversion rate to work for use of onboard documentation 20% (FY2030, cumulative) Implement measures to develop change leaders value creation and safety\*5 30% (FY2035, cumulative) Optimizing the overall business environment through Contributing to SDGs: ICT infrastructure development at the entire group Number of change leaders\*6 \*1 Rotor Sail is an auxiliary device using wind power. \*5 Ratio of man-hours spent by employees on routine work to man-hours spent on new value \*2 Propeller Boss Cap Fins. It improves propulsion efficiency by breaking up the hub vortex

generated behind the rotating propeller of the vessel.

- \*3 The optimum trim system quantitatively assesses MOL captains' extensive practical knowledge of vessel running attitudes through tank testing and tests aboard actual ships. This data is translated into graphs that make it easy for seafarers to use the system
- \*4 A predictive diagnostic system to prevent problems and breakdowns in the main engine, based on the information from various sensors monitoring the onboard main engine, etc.

creation and safety operations through digital applications and optimization of operations and organization.

\*6 Change leaders are defined as "A person promoting changes in business models, business processes, corporate culture, etc." and "A person who understands business and process issues, is able to envision the ideal state and lead the change." The number of employees receiving training to develop them as change leaders.

#### MITSUI O.S.K. LINES Sustainability Fact Book 2024

## **Innovation Promotion Structure**

In November 2023, our group integrated the Technology Innovation Unit and DX Co-creation Unit to establish the "Headquarters of Technological & Digital Transformation." Our commitment to "Innovation," one of our group's sustainability challenges (materiality), involves actively adopting advanced technologies. This initiative aims to bring innovation to our business, contributing to the resolution of various societal challenges related to "providing added value through safe transportation and social infrastructure business" and "conserving the marine and global environment."

Bringing together the organizations responsible for this initiative under the new headquarters will not only strengthen the promotion structure but will also enable us to move toward the realization of the various strategies set out in BLUE ACTION 2035 by sharing the insights developed by each organization and thereby accelerating the pace of transformation.

Techno	ological		Headquarter controlled		
Technical Unit	Offshore Technical Unit	DX Co-Creation Unit	Maritime DX Co-Creation Unit	MOL Information Systems, Ltd.	Technology & Digital Integration Unit

## Increasing the Energy Efficiency of Vessels

## Initiatives

## Wind Challenger

The Wind Challenger is a wind power propulsion system developed by MOL. It is a rigid sail that can expand, contract, and rotate automatically during navigation.

Innovation

After more than ten years of research with partners such as shipyards and universities, we achieved a world first by adopting large-scale use of composite material (glass fiber-reinforced plastic) to realize weight reduction on a large cargo carrier. The Shofu Maru, completed in October 2022, was the first ship to be fitted with the system, while the second is a bulk carrier completed in July 2024.

Besides tailwinds, rigid sails can generate propulsive force using winds from the side or even headwinds at an angle. A single rigid sail for a 100 kt bulk carrier can be expected to reduce GHG emissions by about 5–8%, compared with a conventional vessel of this type.

The wind-propulsion system could still be used even if alternative fuels are introduced in the future. In addition, by equipping multiple rigid sails, it is possible to achieve additive effects.

Looking ahead, we aim to develop optimized vessel types equipped with multiple sets of Wind Challenger to help further reduce environmental impact.



#### **Innovative Sails for a Sustainable Future**



Shofu Maru, 1st vessel equipped with Wind Challenger



Green Winds, 2nd vessel equipped with Wind Challenger

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## Increasing the Energy Efficiency of Vessels

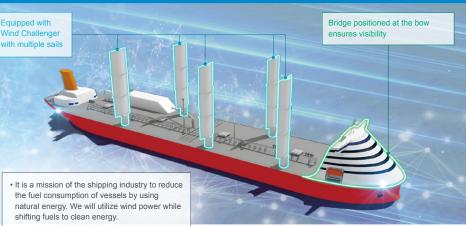
## Shofu Maru, World's 1st Wind Challenger-equipped Coal Carrier, Achieves Fuel Savings of 17% https://www.mol.co.jp/en/pr/2024/24063.html

- Wind Propulsion Systems will be Installed on 7 Vessels Operated by MOL Drybulk Steadily Pursuing to '25 Wind Challenger-equipped Vessels' by 2030 https://www.mol.co.jp/en/pr/2024/24070.html
- MOL Announces Delivery of Bulk Carrier Green Winds, 2nd Vessel Equipped with Wind Challenger Hard Sail Propulsion System https://www.mol.co.jp/en/pr/2024/24084.html

From 2035, while mass-producing Wind Challenger, we will aim to develop next-generation vessel models

specialized in utilizing wind power to become a forerunner in a world where fuels are transitioning to clean energy.

MOL Obtains AiP for "LNG Carrier Installing Wind Challenger" — The World's First Approval for an LNG Carrier https://www.mol.co.jp/en/pr/2024/24092.html



 In the development of vessels that run on nextgeneration clean energy such as liquefied hydrogen, we aim to maximize the utilization of wind power, or in other words, to develop fundamental ship models with the aim of equipping multiple sails as well as adopting autonomous navigation technology.

# **Groupwide Adoption of Clean Energy**

## Initiatives

Innovation

## Ammonia

Currently, ammonia is used mainly as a raw material for fertilizer, and its maritime transport volume is limited. However, it is expected to be in a great demand in the future as a next-generation clean energy source that emits no CO<sub>2</sub> during combustion, mainly for use in mixed combustion at coal thermal power plants and for use as a hydrogen carrier.

## • Joint Development Targeting Construction of Ammonia-fueled Vessels

MOL has conducted joint development aimed at building carriers with ammonia-fueled main engines. We have gained Approval in Principle (AiP) for multiple types of vessel.



CG rendering of the 210,000 DWT ammonia-powered bulk carrier

Ammonia is expected to be a next-generation clean energy source, but special measures are needed to ensure sufficient safety against its characteristics of flammability, toxicity and corrosiveness. In addition, there are currently no

international regulations on the use of ammonia as a marine fuel.

As a result of our risk assessment of using ammonia as marine fuel from multiple perspectives, the safety of the vessel's basic design was evaluated and we have received AiP from classification societies.

Utilizing the knowledge gained from the risk assessments and AiP acquisition, we will move ahead with the design of the vessels, targeting the construction of net-zero GHG emissions ocean-going vessels in the 2020s.

MOL, TSUNEISHI and MES-S Acquire AiP for Ammonia-fueled Vessel from ClassNK and Lloyd's https://www.mol.co.jp/en/pr/2023/23051.html

MOL and Mitsui Acquire AiP for Large Ammonia-powered Bulk Carrier https://www.mol.co.jp/en/pr/2023/23007.html

Innovation

## Groupwide Adoption of Clean Energy

#### Transporting Ammonia Fuel

To meet increased demand of ammonia fuel, we will develop a large-size ammonia carrier and contribute to a decarbonized society by offering safe, high-quality, and reliable transport of this clean energy resource.

The large-size ammonia carrier "J-FLEX," which is currently in joint development with Mitsubishi Shipbuilding and Namura Shipbuilding, will be equipped with an ammonia-fueled main

CGI image of ammonia-fueled ammonia carrier (J-FLEX)

engine and using some of the ammonia loaded as cargo. We will promote reduction of GHG emissions from MOL-operated vessels with the aim of achieving net-zero CO<sub>2</sub> emissions while underway.

We will establish a collaborative framework with each company to order the vessel's main engine, currently in development, which uses ammonia as its main fuel, with the goal of introducing it as quickly as possible.

## MOL Teams up with JERA to Study Transport of Ammonia Fuel https://www.mol.co.jp/en/pr/2022/22131.html

#### Hydrogen

Hydrogen supply chains are expected to expand globally in response to progress in the use and adoption of hydrogen in various fields such as power generation and mobility. In the shipping industry, hydrogen fuel is drawing considerable attention as a promising next-generation fuel.

## Initiatives for Operational Demonstration of Marine Hydrogen-fueled Engine

MOL, MOL Drybulk and Japan Engine Corp.(J-ENG) signed a basic agreement to cooperate in a trial of hydrogen-fueled engine equipped on an in-service vessel. The ship will be operated by MOL and MOL Drybulk, and the engine — the world's first low-speed, two-stroke hydrogen-fueled marine engine — will be developed by J-ENG.

In cooperation with Kawasaki Heavy Industries, Ltd. and Yanmar Power Technology Co., Ltd., J-ENG has developed a hydrogen-fueled engine that will be the world's first such model to serve as the main engine for large ocean-going or coastal vessels. The engine development project was supported by the Green Innovation Funding



Image of demonstration vessel

Program of the New Energy and Industrial Technology Development Organization (NEDO) based on a proposal by the three partners to develop a hydrogen-fueled engine and a hydrogen fuel tank and fuel supply system for marine vessels. In October 2023, AiP for a vessel equipped with the engine was obtained as a step toward the realization of operational demonstration. We will continue our efforts to achieve net-zero emission hydrogen-fueled vessels.

# Hydrogen-fueled Vessel Wins AiP Towards Demonstration Operation https://www.mol.co.jp/en/pr/2023/23134.html

## Completion of Coastal Passenger Ship Propelled by Hydrogen and Biofuels

Coastal passenger ship "HANARIA," which was ordered by MOTENA-Sea with investment funding organized by MOL Techno-Trade, was completed in March 2024 and entered service in Fukuoka Prefecture in April 2024.

The ship will reduce GHG emissions by 53%–100%

introducing an unprecedented system in the world that

allows the selection of any of operating modes: hydrogen

compared to conventional fossil fuels vessels, by

https://www.mol.co.jp/en/pr/2023/23111.html





fuel cells, lithium-ion batteries, and biodiesel fuel.

#### Wind Hunter

Wind Hunter is the ultimate zero-emission project that builds on our Wind Challenger project.

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WINZ Maru

Human & Community Innovation

## **Groupwide Adoption of Clean Energy**

It generates hydrogen during sailing by generating electricity with underwater turbine and electrolyzing water. The goal is to supply stored hydrogen to land.

Equipping this system onto cargo carriers could potentially create vessels that do not require any fossil fuel supply at all.

We successfully conducted a demonstration experiment using the WINZ Maru in Ohmura Bay, Nagasaki in 2021. In

October 2023, the Wind Hunter Project was selected to feature in the Tokyo Metropolitan Government's Tokyo Bay eSG project, and in May 2024 we put the WINZ Maru on display at the SusHi Tech Tokyo 2024 event held in Tokyo Bay. Toward our aim of building a zero-emissions large cargo carrier and hydrogen-producing ship, we will continue working steadily to overcome the related challenges.

"Wind Hunter Project" Zero Emission Ship Sailing by Wind and Hydrogen succeeded in the demonstration experiment by the Yacht "WINZ MARU" https://www.mol.co.jp/en/pr/2021/21112.html

The YouTube video link shows the successful "Wind Hunter Project" demonstration trials https://www.youtube.com/watch?v=5OajytKJV5Q

The hydrogen-producing ship WINZ Maru was put on public display for the first time at the SusHi Tech Tokyo 2024 event, where the Wind Hunter zero emissions project was presented using an information stand alongside the WINZ Maru itself www.mol.co.jp/info/article/2024/0510.html Electric Vessels

Following the world's first pure battery coastal tanker "Asahi," powered by large-capacity lithium-ion batteries, the second "Akari" was completed in March 2023, creating the world's first EV fleet.

The Akari entered service in April 2023 and conducting zero emission bunkering in the Tokyo Bay along with the Asahi.



Pure battery tanker AKARI

Data

World's 2nd Pure Battery Tanker "AKARI" Enters Service; Completes 1st Bunkering Operation — Contributing to Expansion of Zero Emission Bunkering https://www.mol.co.jp/en/pr/2023/23053.html

In addition, the hybrid EV bulk carrier Asuka was completed in June 2023. We plan to expand our electric vessels further achieving net-zero emissions.



Hybrid EV bulk carrier Asuka

e5 Project

Through planning, development and project management, we will promote the standardization of electric vessels and work to build sustainable coastal shipping.







Illustrations of a large hydrogen-producing ship

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## ICT Utilization for Safe, Efficient Operation

## Initiatives

## **FOCUS Project**

Based on big data from operated vessels, we are promoting the FOCUS project, which aims to improve transportation services and reduce environmental impact.

MOL collects various navigation and engine data from vessels in operation at frequent intervals and stores the integrated platform in the cloud. Then, based on big data extracted from vessel operations, we develop apps that contribute to improved transport services, safer operation, and reduced environmental impact.

We launched Fleet Viewer®, a navigation/engine status monitoring app, and Fleet Performance<sup>®</sup>, an app that helps reduce environmental impact in FY2019, and Fleet Tour, a virtual ship visit app in FY2020. To make further progress with environmental impact reduction, in recent years we have developed an app (DarWIN) for implementing and evaluating energy-saving measures of various kinds and an app for LNG fuel. Note: FOCUS = Fleet Optimal Control Unified System

## FOCUS Project: Launch of Part II

Release of FOCUS Project Part II 'Fleet Performance' Application Aimed at Monitoring Fleet Performance in Actual Operation - Stress-free Operation with Big Data Analysis https://www.mol.co.jp/en/pr/2020/20011.html

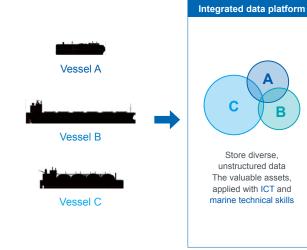
## FOCUS Project: Launch of Part I

MOL Announces Release of FOCUS Project Part I 'Fleet Viewer Application Aimed at Enhancing Ship Management — Stress-free Operation with Big Data Analysis https://www.mol.co.jp/en/pr/2019/19028.html

## Launching of the "FOCUS" Project

- Collaborative Innovation Transcending Business Categories; ICT-based, Data-driven Project aims at Safer Operation and Cleaner Environment https://www.mol.co.jp/en/pr/2018/18073.html





С Store diverse. unstructured data The valuable assets, applied with ICT and marine technical skills

Α



Analyzing propulsion performance and environmental impact, with the aim of ensuring more earth-friendly shipping

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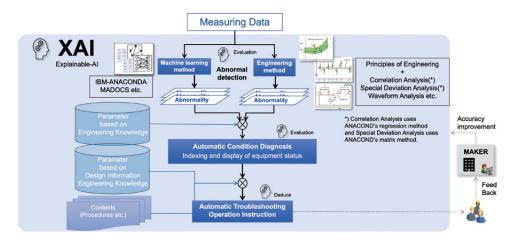
ICT Utilization for Safe, Efficient Operation

## Next-Generation Engine Failure Sign Diagnosis App "Fleet Guardian"

Fleet Guardian, next-generation engine failure sign diagnosis app, aims to enhance safe operation by ClassNK's "CMAXS LC-A/e-GICSX" (CMAXS) supplied by ClassNK Consulting Service Co., Ltd. (NKCS) and ICT. Fleet Guardian is expected to



eliminate vessel downtime and further improve the level of safe operation by enabling crew members and shoreside staff to share information on a vessel's engine status in a timely manner.



MOL Starts Joint Study of Next-generation Engine Diagnostic Application — Developing 'Fleet Guardian' Targeting Eradication of Vessel Downtime https://www.mol.co.jp/en/pr/2019/19087.html

Note: Please see the press releases below for details of CMAXS usage to date by MOL.

Using Big Data for Engine Preventive Maintenance and Reduction of Life Cycle Costs — MOL Starts Demonstration Test of Next-generation Condition-based Engine Monitoring System https://www.mol.co.jp/en/pr/2015/15065.html

MOL to Harness Big Data to Enhance Engine Plant Preventive Maintenance and Reduce Life Cycle Costs — 2 Newbuilding Vessels to be Equipped with Next-generation Engine Status Monitoring System with Upgraded Functions —

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https://www.mol.co.jp/en/pr/2017/17051.html
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## Autonomous Navigation System

MOL has been developing image recognition technology, conducting auto berthing/ unberthing demonstrations, and conducting demonstrations in the MEGURI 2040 project to further improve safety operations and reduce the workload of seafarers.

While fully autonomous operations are still some way off, we aim to achieve the goal by utilizing systems to replace some tasks.

Following the completion of the first stage of the MEGURI 2040 Project in March 2022, we are now participating in the second stage, which began in October 2022, with

preparations for the testing of individual equipment in 2024 and for the full-scale demonstration testing due to start in 2025. As part of the second stage, we are working on demonstration testing of more advanced autonomous operation in response to issues identified in the previous stage, such as the legally required



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performance of evasive maneuvering, and also exploring the standardization and social implementation of the developed technologies.

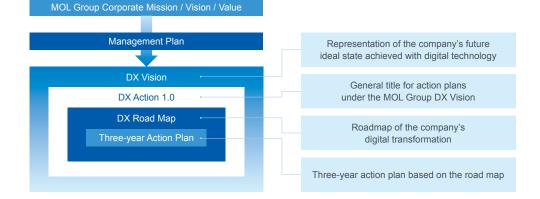
Participating in the Second Stage of the Nippon Foundation MEGURI2040 Fully Autonomous Ship Project for Social Implementation https://www.mol.co.jp/en/pr/2023/23092.html

## **Digital Transformation (DX)**

## Strategy/Indices and Targets

The business environment of today is changing rapidly, with it now being necessary for companies to optimize their business processes and business models and increase their efficiency and competitiveness through digital transformation (DX). The Group has been engaged in efforts to resolve sustainability issues through digital means, including issues pertaining to safety and the environment, as well as efforts to strengthen our competitiveness in the global market and to create new business models. For example, we have worked to optimize operations and fuel efficiency using ship operating data and AI.

In order to realize BLUE ACTION 2035, the Group is proactively engaged in digital transformation activities. In March 2023, we formulated the MOL Group DX Vision as an expression of the Group's ambitions and the MOL Group DX ACTION 1.0 action plan. With DX ACTION 1.0, we are driving change in both business and culture, making efforts toward the realization of the various strategies set out in BLUE ACTION 2035, and contributing to the successful implementation of efforts geared toward resolving sustainability issues.



## The MOL Group DX Vision

 $https://www.mol.co.jp/en/sustainability/innovation/dx/img/MOL\_Group\_DX\_Vision.pdf$ 

In DX Vision, we have formulated three core concepts with regard to DX promotion by the Group.

1. Shift from routine work to value creation and safety work

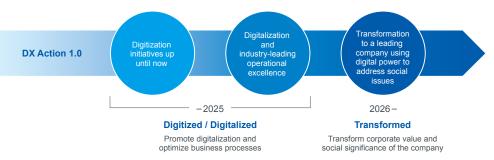
## 2. Further use of integrated data infrastructure

Innovation

3. Provide training programs to all employees to nurture Change Leaders\* for the future business transformation

\* A person promoting changes in business models, business processes, corporate culture, etc. A person who understands business and process issues, and is able to envision the ideal state and lead the change.

We are aiming to have gone fully digital and to have optimized our business operations and organization by the end of 2025 and to have become a leading company with regard to helping resolve social issues relating to shipping and beyond through the use of digital technologies by 2035.



Toward fulfilling its future ambitions, the MOL Group has designated as a Core KPI the rate of reduction in working time\* through DX, measured as the rate of conversion to work for value-creation and safety. Mainly through deployment of the Group-wide integrated data platform MOL PEARL and the shipping data platform FOCUS, we are making good progress with reform in areas such as improving work processes and upgrading business management. By further promoting optimization through digitization not only of land-based operations but also shipboard duties, we are advancing through reform toward meeting our target in this Core KPI.

\* Rate of working time reduction compared to FY 2022, the year of its designation as a core KPI.

Target		FY2023 Result	Phase 1 FY2025	Phase 2 FY2030	Phase 3 FY2035
DX	Conversion rate to value creation and safety work (cumulative)	5%	10%	20%	30%

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## **Digital Transformation (DX)**

## Initiatives

Under DX Action, we have co-created a total of eight items relating to sustainability issues in the two areas of Business Transformation and Culture Transformation and initiatives for addressing each of these, which are driving changes.

Business Transformation with D Change business, safet	о с на селото на село
1 Data	Integrate data to let stakeholders discuss effectively based on the same data set.
2 Business Process	Create time for new opportunities and value creation through standardization, optimization and automatization of business processes.
3 Business Management	Assure quick decision making by using daily updated information.
Onboard Routine Tasks	Digitize manual routine tasks onboard and create time for safe operation.
5 Shore–Vessel Communication	Speed up sea-shore communications and use video, MR (mixed reality) technology to improve operation and safety level.

## Culture Transformation with Digital

Change people, organization, and culture

6 Global Human Capital Management	Integrate corporate skills/talent information to start effectively managing the global human capital.
7 Crews' QOL	Speed up offshore communications and provide a living environment that allows instant connection with the shore to increase seafarers' engagement level.
8 Nurturing New Value in Employees	Provide training programs to share the skills and knowledge that lead to value creation and nurture Change-Leaders.

## Introduction to Results of Initiatives

Innovation

Construction of vessel owner information dashboard supporting chartering chain management As part of our efforts toward sustainable business activities, the Group is engaged in chartering chain management activities to ensure appropriate governance in chartered vessel procurement, to improve safety levels and sustainability, and to pursue overall optimization of the Group's chartered vessels. To support the efforts, we built a vessel owner information dashboard in June 2023 to comprehensively integrate both in-house and external information and collate indices for use as reference.

Traditional vessel owner evaluations were based on information obtained through Group owned and managed vessels, and had the issue in which the records of all vessels owned by shipowners were difficult to access. By incorporating global shipping data, accident information, and port state control (PSC)\* information that are provided by external organizations, it has become possible to comprehensively check information that conforms to a certain standard; from basic information such as the Group's share and positioning from the perspective of the various vessel owners and the ages of Group-owned vessels to the relative positioning of each vessel owners appointed by the Group based on the accident and PSC history of Group-owned vessels. Furthermore, by putting in place a mechanism for storing the primary data sources that the Group uses in MOL PEARL — the Group's integrated platform — we have been able to automate updates and make it possible to view the latest information at all times.

In the future, our goal is to use this dashboard to quantitively evaluate the safety levels adhered to by vessel owners, including confirming whether the safety levels of vessels, vessel owners, and vessel management companies meet the standards demanded by the Group during charters and evaluating their performance after the charter. Those vessel owners who maintain a high quality of service based on the said evaluations are positioned by the Group as strategic partners with whom, based on the spirit of long-term partnership, we will work together to ensure world-leading safety levels.

<sup>\*</sup> On-board inspections of foreign vessels that dock at ports. An inspector from the port country boards the foreign vessel to check whether the standards stipulated in the relevant treaty are being met; if the standards are not met, the inspector orders repairs or corrective actions.

## **Digital Transformation (DX)**

# Innovating onboard experiences and business processes by introducing low earth orbit satellite communications

We have introduced low earth orbit satellite communications for our MOL Group-managed vessels to promote onboard digitization. Using low earth orbit satellite communications services that enable high-speed and low latency connections at sea has dramatically improved the communication environment, which is significantly inferior to the land-based communication environment. This improvement has made it possible to make video calls with family members and watch videos, which were previously difficult, and therefore significantly improving the wellbeing of seafarers. We are also promoting the introduction of low earth orbit satellite communications services on MOL Group-operated ferries and cruise ships with the aim of creating new customer experiences through comfortable Internet access during voyages.

In addition, based on the improved onboard communications environment, we are promoting the design and digitization of new business processes at sea to optimize

onboard operations and improve safety. We will further promote onboard operations DX by improving operational efficiency through real-time shore-vessel information sharing, providing full support from the shore in the event of trouble onboard, and promoting safety measures utilizing onboard communication networks.



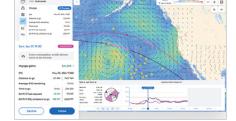
MOL Aims for Full-scale Introduction of Starlink Satellite Communication, Targeting More Than 200 Ocean-going Vessels — Addressing Global Seafarer Shortage by Improving Work Environment https://www.mol.co.jp/en/pr/2023/23133.html

## Dynamic voyage optimization platform Wayfinder

Innovation

With the aim of reducing GHG emissions through improved fuel efficiency, we have decided to successively install Wayfinder on cargo carriers operated by the MOL Group. A support tool for optimal navigation marketed by the U.S. company Sofar Ocean, Wayfinder performs real-time updating of weather forecasts provided by its ocean sensor network and of data on the vessel's fuel performance, the status of restricted sea areas, and other constraints to advise each ship and onshore staff daily of the optimal engine speed and sea route for safe and efficient navigation.

The Spotter Buoy ocean sensors developed by Sofar Ocean, which are also used by government bodies in a range of countries,



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gather oceanographic data on wave height and sea currents in real time. The collected data is combined with weather data from satellites, achieving an approximately 50% improvement in forecasting accuracy for wave height and other meteorological variables compared to the conventional method using satellite data alone.\* As waves have a great impact on efficient navigation, Wayfinder's forecasts are expected to bring significant benefit. In trials on 40 vessels operated by the MOL Group, an average 6% reduction was recorded per voyage in fuel consumption and GHG emissions, while more than 80% of the captains who participated in the trials gave a highly positive assessment of the user-friendliness and accuracy of the sea condition and weather forecasts. We will now proceed to full-scale rollout of this tool that contributes to further improving navigational safety and efficiency.

Li Introduction of Sofar's Wayfinder, Dynamic Voyage Optimization Platform — Reduce fuel and GHG emissions by an average of 6% through efficient operation utilizing high-precision weather forecasts https://www.mol.co.jp/en/pr/2024/24089.html

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	Initiative Focus	Targets / KPIs	Fiscal 2024-2025 Action Plans
Governance		Target         • Achieve management system for global growth by leveraging the collective strength of the group           • Establish a highly effective corporate governance system           • Enhance disclosure to encourage dialogue with stakeholders	<ul> <li>Implement various measures based on the "MOL Group Three Basic Principles of Corporate Governance"</li> <li>Continuously implement improvement measures based on evaluation of the effectiveness of the Board of Directors</li> </ul>
Governance and compliance to support businesses	Management Transparency	Results of effectiveness evaluations     of the Board of Directors	<ul> <li>Develop a roadmap for realizing a board structure based on a skills matrix</li> <li>Enhance discussions on company-wide material risks</li> <li>Strengthen the authority of the Corporate Organization,</li> </ul>
		Progress of deliberation of the Corporate Governance Council	Business Organization, and Regional Organizations, and enhance cross-checking functions
	Information	Target Zero serious ICT incidents	<ul> <li>Expansion of security incident operation systems and processes</li> <li>Strengthening management of information assets and visualization of investment status</li> </ul>
	Security	• Number of serious ICT incidents*1 0	<ul> <li>Development of ICT Security Zero Trust Security Enhancement Roadmap</li> <li>Survey on the status of information and communications security measures and implementation of improvement measures</li> </ul>
Core Objective		Target Identify and reduce risks related to the environment,	
Through enhancement of corporate governance and thorough compliance,		Target Identify and reduce risks related to the environment, safety, and human rights throughout value chains	Disseminate and instill understanding of relevant policies within the
initiatives on social issues through	Responsible Procurement Respect for Human Rights	Progress of value chain management	group and among business partners to ensure their understanding • Continuously implement ESG surveys for business partners and expand targets • Continuously implement human rights due diligence • Expand human rights education programs
business activities, and establish sustainable value chains based on		Track record on human rights training	
consideration for human rights, safety, and the environment.		Target Zero compliance violations	
	Fair Trade	• Number of compliance violations*2 0	<ul> <li>Strengthen internal audit structure and implement improvement measures based on audit results</li> </ul>
Contributing to SDGs:	Bribery Prevention	Number of consultations received by compliance advisory service desk	<ul> <li>Continuously implement compliance-related education and enlightenment activities</li> </ul>
		Track record on compliance training  and e-learning	

## **Corporate Governance**

## Policy

We established the "MOL Group Three Basic Principles of Corporate Governance." The basic principles indicate the MOL group's stance on corporate governance and matters that it considers universally important as a guideline for its actions, for all stakeholders, including shareholders, investors, employees, and customers.

#### **MOL Group Three Basic Principles of Corporate Governance**

#### Article 1 (Framework and Operation)

Based on the MOL Group Corporate Mission, the MOL Group Vision, and the MOL Group Values, Code of conducts (MOL CHARTS), we, the MOL Group, grow globally by enhancing corporate governance and leveraging the collective strengths of the MOL Group.

#### Article 2 (System)

We, the MOL Group, have established a highly effective corporate governance system befitting a strong and resilient corporate group that is growing globally to increase corporate value over the medium and long term.

#### Article 3 (Dialogue)

We, the MOL Group, provide new value through highly transparent dialogue with all of our stakeholders, including shareholders, investors, employees and customers.

## **MOL Group Corporate Governance Policy**

We established the "MOL Group Corporate Governance Policy," which systematized policies for specific initiatives based on the spirit of the Basic Principles.

ttps://www.mol.co.jp/en/sustainability/governance/corporate/policy/pdf/governance-policy.pdf

## System

The Board of Directors of the Company, two-thirds of whose members are independent outside directors or non-executive inside directors, and three of whose five inside directors also serve as executive officers, carries out effective supervisory functions and high-level strategy deliberation functions (The figures are as of June 25, 2024). The Company also secures the audit function of the Audit & Supervisory Board, which is independent from the Board of Directors, and is a company with an Audit & Supervisory Board as prescribed in the Companies Act. We believe that, by ensuring effective supervisory functions and strategy deliberation functions by the Board of Directors and audit functions by the Audit & Supervisory Board, the Company has an institutional design that is appropriate for achieving legality, appropriateness, and efficiency of business operations, and will continue working on strengthening our governance.

In addition, the Board of Directors, by its resolution, has established a basic policy for developing a system to secure the properness of operations (internal control system). The MOL Group's officers and employees, under the president serving as the chief executive officer for management, carry out business operations in accordance with the management policy set by the Board of Directors and the above-mentioned basic policy, while being subject to supervision by the Board of Directors and audits by the Audit & Supervisory Board. In FY2021, the Corporate Governance Council was established under the Board of Directors to serve as a forum for facilitating unrestricted discussion while incorporating outside knowledge with respect to the overall direction of the entire MOL corporate governance. We expect that the council will contribute to improving the effectiveness of the Board of Directors by providing reports and advice to the Board of Directors.

## **Corporate Governance**

Corporate Governance Organization (as of June 25, 2024)

& Chairman Male 👗 Female **General Meeting of Shareholders** Elect and appoint/Dismiss Elect and appoint/Dismiss Collaborate Elect and appoint/Dismiss Business audit/ **Accounting Auditor** Audit & Supervisory Board (Total: 4) Accounting audit Internal members: 2, Outside members: 2 Board of Directors (Total: 9) Report Ň Audit & Supervisory **Board Members' Office** Internal directors: 5 Accounting audit Outside directors: 4 **Board of Directors Office** Report / Advise Elect and Elect and Submit/report basic appoint/ management policies and appoint/ Nomination Advisory Dismiss other issues for discussion Dismiss **Corporate Governance**  $\overset{\circ}{\sim}$ Recommend **Committee** (Total: 6) Council (Total: 12) Executive Committee (Total: 9) Chair of committee: Outside directors: 4 Internal directors: 2 Masaru Onishi Chair of council: Junichiro Ikeda  $\overset{\circ}{\sim}$ **Remuneration Advisory** 0 Recommend **Committee** (Total: 6) CEO Internal directors: 4 Chair of committee: Outside directors: 4 Internal directors: 2 Executive directors: Executive officers: Etsuko Katsu Report 3 (including the CEO) 6 Audit plan/Audit report-Outside directors: 4 Submit to the Executive **Committees under the Executive Committee** Committee after preliminary BLUE ACTION Committee, Investment & Strategy Committee, **Outside Audit & Supervisory** Provide direction deliberations Environment & Sustainability Committee, Board members: 2 on important Submit for discussion and/or Improvement of Work Efficiency Committee, business issues report on important business Operational Safety Committee, Compliance Committee and other issues Internal Audit & Supervisorv Submit for discussion and/or report Board members: 2 Executive officers (Total: 33) on important business and other issues Instruct Collaborate Executive directors: 3 Executive officers: 24 Group executive officers: 6 **Corporate Audit Division** Business audit/Accounting audit **Divisions/Branches/Vessels/Group companies** 

## **Corporate Governance**

## Approach to the Board of Directors

The role and responsibility of the Group's Board of Directors is to help improve the Group's corporate value by implementing the strategy review and supervision cycle regarding basic management policies (such as the Mission, Vision, and Values) and matters of importance (management plans, business strategy, and individual cases of important business execution).

As laid out in BLUE ACTION 2035, our aim is to grow by expanding our footprint to areas beyond our conventional marine transport domain, which is our foundation; however, we believe that this is something that is only made possible through the taking and managing of risk.

The Board of Directors formulates basic management policies based on dialogue with executives, upon which it duly deliberates and makes decisions regarding important management matters. The Board also monitors and makes evaluations as to whether strategies are being properly implemented without a hitch, whether excessive risk has been taken, and whether the risk management system is functioning as it should.

To fulfill the aforementioned roles and responsibilities, the composition of the Board of Directors is decided based on experience, expertise, skills, and matters of diversity like gender as deemed desirable for the Board of Directors. From June 2023, internal Directors who concurrently serve as executive officers have been limited to just the CEO, COO, and CFO. To enhance corporate governance, we also increased the number of outside directors by one in June 2023. The Chairman of the Board of Directors no longer hold the right of representation nor serve as an executive officer but instead focus on demonstrating the functions of the Board of Directors. In addition, one internal director (non-executive director) works to further strengthen our corporate governance by drawing on his extensive experience within the Group.

#### **Establishment of Board of Directors Office**

On April 1, 2023, the Board of Directors Office was established with the aim of helping reform and raise the quality of the roles of the Board of Directors and to help better demonstrate the Board's functions. The Board of Directors Office serves as the foundation to ensure that the necessary and adequate levels of information are provided to each member of the Board and that effective and constructive discussions take place.

## Standards for Appointing Directors and Audit & Supervisory Board Members

The Nomination Advisory Committee has been established to heighten the objectivity, transparency, and accountability of the selection procedures of directors and Audit & Supervisory Board members. The committee submits reports to the Board of Directors after selecting candidates in light of standards established by the committee on gender equality and other issues as well as the experience, expertise, and skills deemed desirable for members of the Board of Directors, which were identified in the form of skills matrix. (Reports on candidates for positions in the Audit & Supervisory Board are submitted upon receiving the consent of the Audit & Supervisory Board.) With due consideration for the reports submitted by the Nomination Advisory Committee, the Board of Directors determines candidate directors and candidate Audit & Supervisory Board members.

#### **Standards for Appointing Directors**

- a) Personnel who are able to contribute to enhancement of the corporate value of the Company based on a wealth of experience and knowledge
- b) Personnel who are able to make management decisions globally from a broad-ranged perspective and foresight
- c) Personnel with high ethical standards and solid common sense

#### Standards for Appointing Audit & Supervisory Board Members

a) Personnel who have an appropriate set of experience, qualification, ability, and expertiseb) Personnel who possess a high degree of financial and accounting knowledge (more than one member)

Furthermore, upon the formulation and disclosure of standards for determining independence, independent outside directors are then selected based on factors including the status of any concurrent positions they may hold with other listed companies. The Board of Directors comprises an appropriate selection of independent outside directors and non-executive directors.

https://ir.mol.co.jp/en/ir/stock/gms/main/00/teaserItems1/0/linkList/01/link/notice24.pdf

For details on the Independence Criteria for Outside Officers, please visit the following data on our website. Independence Criteria for Outside Officers page 18-19, Notice of Convocation of the Ordinary General Meeting of Shareholders for the Fiscal Year 2023

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## **Corporate Governance**

## CEO Succession Plan

To ensure the appointment of a suitable CEO in a timely and appropriate manner, the Company formulated a CEO succession plan that establishes the requirements and selection process in relation to the position of CEO as well as a development plan for successor candidates. In FY2023, based on this plan, the Nomination Advisory Committee deliberated on the requirements for the next President and the measures to develop the next generation of executive candidates.

## Specific Experience, Expertise, and Skills Expected of Members of the Board of Directors

The Nomination Advisory Committee discusses what to identify and select as the particular types of experience, expertise, and skill (hereinafter "Experience, etc.") desired for realizing the Company's target corporate profile. The items have been selected as detailed in the table to the right. We will continue to review these items in accordance with the changes in the business environment. In addition, training opportunities will be provided for directors and Audit & Supervisory Board members, and advisors will be appointed, and an advisory board\* will be used as necessary to improve the functions of the Board.

\* An advisory board was established in April 2024 under the supervision of the president to gather the opinions of outside experts in high-priority fields in connection with the updating and improvement of the management strategy and risk management.

Name	Position	Experience, etc., considered important for corporations					Experience, etc., considered important for corporations supporting social infrastructure				
		Corporate management	Finance / Accounting	Legal affairs / Risk management	ESG	Human resources / Diversity	Safety	Technology	Marketing / Business strategy	Global business	
Junichiro Ikeda	Director	•		•	•	•	•		•	•	
Takeshi Hashimoto	Representative Director	•	•	•	•	•	•		•	•	
Toshiaki Tanaka	Representative Director	•			•	٠	•	•	٠	٠	
Junko Moro	Director				٠	•	•		•		
Kazuya Hamazaki	Director		•	•			•		•	•	
Etsuko Katsu	Outside Director (Independent Officer)		•		•	٠				٠	
Masaru Onishi	Outside Director (Independent Officer)	•					•	•	٠		
Atsushi Toyonaga	Outside Director (Independent Officer)	٠		٠					٠	٠	
Yumi Yamaguchi	Outside Director (Independent Officer)	٠			•			٠	٠		
Masanori Kato	Audit & Supervisory Board Member			٠		٠	•	٠			
Yutaka Hinooka	Audit & Supervisory Board Member		•	٠			٠		٠	•	
Satoru Mitsumori	Outside Audit & Supervisory Board Member (Independent Officer)	•		•	•	٠					
Fumiko Takeda	Outside Audit & Supervisory Board Member (Independent Officer)		٠	٠	٠	٠				٠	

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Initiatives

## **Corporate Governance**

## Initiatives to Enhance the Effectiveness of the Board of Directors

With the aim of further increasing the effectiveness of the Board of Directors and its subordinate committees — namely, the Nomination Advisory and Remuneration Advisory committees and the Corporate Governance Council — the Company conducts an annual survey. "The results of this survey are analyzed and evaluated, and the identification of issues and the consideration and implementation of improvement measures are incorporated into the annual schedule.

#### Respondents

Fiscal 2023 13 officers, comprising all directors (five internal directors and four independent outside directors) and all Audit & Supervisory Board members (two full-time Audit & Supervisory Board members and two independent outside Audit & Supervisory Board members)

#### Implementation and Evaluation Method

Febru	ary 2024	Provision	of effect	tiveness	evalu	uation s	survey to	all	direc	tors	and A	udit & S	Superviso	ory
Board members, receipt of responses from all respondents.														

2024 Discussion at the Corporate Governance Council based on the results. April April

Summary of Survey Implementation

Results of Fiscal 2023 Evaluation

2024 At a meeting of the Board of Directors, items for which effectiveness was established, items identified as issues, and items to be addressed in fiscal 2024 were formulated and reported, details of which were confirmed by the directors and Audit & Supervisory Board members.

#### Main Items in Self-Assessment Survey

Overall assessment of the Board of Directors (composition, administration, management plans, overall risk, nomination/remuneration, etc.), effectiveness of deliberation on corporate strategy and Vision, effectiveness of the Nomination Advisory and Remuneration Advisory Committees and the Corporate Governance Council, and mutual supervision and monitoring among directors and Audit & Supervisory Board members.

#### Items for Which Effectiveness Was Confirmed

- (1) Deliberation of individual issues based on the MOL Group Corporate Mission, the MOL Group Vision, and the MOL CHARTS values as well as the general goals of the corporate management plan.
- (2) Appropriate operational structure of the administrative office, including provision of information to allow directors and Audit & Supervisory Board members to perform their roles.
- (3) Transparency and objectiveness of deliberations and reports of the Nomination Advisory and Remuneration Advisory Committees. In addition, the appropriate frequency and progress of both advisory committees and the Corporate Governance Council.
- (4) Appropriate involvement in fair and equitable disclosure of financial and non-financial corporate information through communication with shareholders and investors. In addition, engages in highly transparent dialogue with all stakeholders by providing appropriate information and responses based on feedback to employees, seafarers, customers, business partners, governmental bodies, and/or local communities.

#### Issues Recognized by the Board of Directors

- (1) Ensuring the diversity of the Group and Board of Directors.
- (2) Establishment of appropriate themes for the Nomination Advisory and Remuneration Advisory Committees.
- (3) Active discussions related to medium- to long-term targets and capital policy.
- (4) Involvement of the Board of Directors in improving group governance.



(1) Efforts to boost diversity at the newly established "Deliberation on Sustainability" sessions. (2) Revision of the remuneration plan and formulation of emergency succession plans and board succession plans to incentivize the sustainable enhancement of corporate value.

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(3) Expansion of discussions on management with cost of capital in mind and on resource allocation, including the Group's human resources portfolio to achieve BLUE ACTION 2035 targets.

(4) Identify risks and plan and execute risk reduction measures based on Group company risk assessments. Identification of risks and planning and execution of risk reduction measures based on Group company risk assessments.

#### **Deliberation on Corporate Strategy and Vision**

The Company's Board of Directors deliberates overall issues related to the corporate management plan and the MOL Group Vision as Deliberation on Corporate Strategy and Vision at Board meetings, thus ensuring that individual issues are executed in accordance with management policy and setting the direction of businesses/projects. The Company formulates agenda items based on the most important management challenges identified through discussions of the Board of Directors, the Nomination Advisory and Remuneration Advisory Committees, and the Corporate Governance Council.

Main Agenda Items of Deliberation on Corporate Strategy and Vision Conducted by the Board of **Directors in Fiscal 2023** 

Month and Year		Agenda Item
2023	April	Company-wide in-depth risk management project: Geopolitical risks
	May	Progress monitoring of corporate management plan
	Evaluation of BLUE ACTION 2035 management plan monitoring	
	Company-wide in-depth risk management project: Decoupling (diversification) scenario	
	September	Progress of Regional Strategy
	November	Review of BLUE ACTION 2035 first half
2024	January	Super Megatrend Project 2024
	February	Oil-related business strategies
	February	Ammonia business policy

#### Nomination Advisory Committee and Remuneration Advisory Committee

The Nomination Advisory Committee and the Remuneration Advisory Committee are established as arbitrary organizations under the Board of Directors. Both Committees are chaired by an outside director and consist of all four outside directors, the chairman and the president, with outside directors making up the majority, to make the supervision of the executive directors by the outside directors more effective.

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## **Corporate Governance**

The Nomination Advisory Committee deliberates on the appointment and dismissal of directors and executive officers and the criteria for deciding their appointment and dismissal. The Remuneration Advisory Committee examines how the remuneration for officers, including incentives for the long-term enhancement of corporate value, should be structured from an objective standpoint with a focus on the stakeholders' perspective. In addition to the members of the Committees, outside Audit & Supervisory Board members are also permitted to state their opinions by attending the Committee meetings to enable them to understand the process of deliberations. The Board of Directors passes the necessary resolutions by respecting the contents of the reports submitted by both Advisory Committees.

#### Main Agenda Items Deliberated by the Advisory Committees in Fiscal 2023

Nomination Advisory Committee (convened seven times)

Chair of committee : Etsuko Katsu (Outside Director) Main Agenda Items :•Board succession plan;

Requirements of the next president and measures to develop the next generation of managerial talent;
 Election of directors and executive officers for fiscal 2024; and other matters

#### Remuneration Advisory Committee (convened seven times)

Chair of committee : Masaru Onishi (Outside Director)

Main Agenda Items :• Inclusion of Core KPIs from BLUE ACTION 2035 in the remuneration plan for directors; • Single fiscal year performance-based compensation for directors in fiscal 2023 and long-term target contribution-based compensation; • Peer group review to ensure the appropriateness of remuneration levels; and other matters

#### **Corporate Governance Council**

The Corporate Governance Council has been established under the Board of Directors to serve as a forum for facilitating unrestricted discussion while incorporating outside knowledge with respect to the overall direction of MOL's entire corporate governance. By taking into account the perspectives from independent outside directors and independent outside Audit & Supervisory Board members, the Council examines the status and direction of corporate governance of the entire MOL Group and verification of the effectiveness of the Board of Directors, and provides reports and advice to the Board of Directors.

# Main Agenda Items Deliberated by the Corporate Governance Council (convened five times in fiscal 2023)

Chair of council : Hideto Fujii (Former Outside Director) Main Agenda Items : •Review of BLUE ACTION 2035; •Roles of Audit & Supervisory Board; •The Company's ESG ratings; and other matters

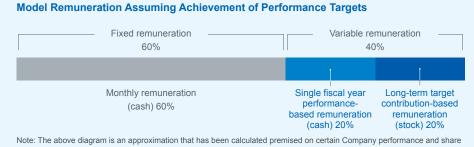
#### Policy on Cross-Shareholdings

MOL Group may hold shares for the purpose of maintaining and strengthening relationships with important business partners or to contribute to the increase in MOL Group's corporate value and sustainable growth over the medium and long term. To determine the appropriateness of holding each stock, the Board of Directors annually evaluates and verifies the appropriateness of the purposes MOL Group has for holding each stock and the profitability of continuing to hold each stock based on the cost of capital. When the Board identifies stock where the policy of continuing to hold the stock is not considered reasonable, MOL Group will reduce or terminate its holdings of 30 stocks, equivalent to ¥44.4 billion. As of March 31, 2024, the Company holds approximately 37 cross-shareholdings, equivalent to approximately ¥110.0 billion. However, as a result of quantitative evaluation (benefits associated with shareholdings, including dividends) and qualitative evaluation (verification of meaning of holding shares based on transaction status), the Board of Directors has resolved to sequentially sell approximately ¥6.7 billion of these shareholdings in accordance with market trends.

## **Remuneration of Executive Directors**

Given the business characteristics of marine transport, contribution to the enhancement of both short-term performance and medium- to long-term performance is expected. Accordingly, the remuneration of executive directors comprises monthly remuneration, single fiscal year performance-based remuneration, and long-term target contribution-based remuneration. (The Company changed to the current remuneration plan in fiscal 2021.)

## **Corporate Governance**



price levels. The above percentages change in accordance with the Company's business performance and share price

## **Remuneration of Non-Executive Directors**

Upon receiving the approval of the General Meeting of Shareholders convened in June 2023, the Company provided remuneration in the form of Company stock to non-executive directors, including outside directors.

#### Aim of the Revision

To incentivize sustained enhancement of the Company's corporate value and further align the interests of directors with those of shareholders

#### Before revision

Fixed cash remuneration 100.0%

#### Main Features of the Revision

- Number of shares granted not linked to
   business performance
- Restriction on transfer of shares until retirement

#### After revision

## Fixed cash remuneration 90.0%

Restricted stock remuneration 10.0%

Note: The ratio of restricted stock remuneration for the Chairman of the Board of Directors will be a little less than 30.0%.

The Company acknowledges that there are certain views against providing stock remuneration to nonexecutive directors, as they are expected to exercise the function of monitoring the Board of Directors.

The Company believes that by holding a certain number of shares, non-executive directors can have shareholders' perspective, and that can be an appropriate incentive for

exercising the monitoring function. Further, the structure of stock remuneration for nonexecutive directors prevents the recipients from profiting off short-term trading of the stocks or receiving higher remuneration based on deliberately inflated short-term results, due to the stocks having restrictions on transfer and being delinked from performance (the amount received is not linked to performance).

### Remuneration for Directors and Audit & Supervisory Board Members in Fiscal 2023

			Tota	al remuneration, by	y type (millions of	/en)
Category	Number of people	Total remuneration (millions of yen)	Basic remuneration Monthly remuneration (cash)	Performance-based remuneration Single fiscal year performance-based remuneration (cash)	Non-monetary remuneration Performance-linked stock remuneration (stock-based)	Non-monetary remuneration Non-performance- linked stock remuneration (stock-based)
Directors (of whom outside directors)	11 (4)	523 (55)	293 (50)	132 (–)	72 (–)	33 (5)
Audit & Supervisory Board members (of whom outside Audit & Supervisory Board members)	6 (3)	98 (26)	98 (26)	_	_	_
Total (of whom outside directors or outside Audit & Supervisory Board members)	17 (7)	621 (81)	391 (76)	132 (–)	72 (–)	33 (5)

Notes:

 The above includes remuneration related to two directors (who were not outside directors) and two Audit & Supervisory Board members (one of them was an outside Audit & Supervisory Board member) who resigned at the conclusion of the Ordinary General Meeting of Shareholders held on June 20, 2023.

2. Recorded figures less than one million yen are rounded down to the nearest million yen.

The share price and certain indicators used in the calculation of "Performance-linked stock remuneration (stock-based)" are current estimates. Safety & Value

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## **Corporate Governance**

	KPI	Weight	Targets and KPIs of BLUE ACTION 2035	Fiscal 2023 Results	Calculation Results and Total Payment
Single Fiscal Year Performance-Based Remuneration	(A) Consolidated ordinary profit (loss)		• ¥200.0 billion*2	• ¥258.9 billion	
Rem			• Dry Bulk Business: ¥23.0 billion*2	• ¥37.2 billion	
sed I			Energy Business: ¥44.0 billion* <sup>2</sup>	• ¥66.9 billion	
ce-Bas	(B) Ordinary profit (loss)		<ul> <li>Product Transport Business: ¥128.0 billion*2</li> </ul>	• ¥125.5 billion	
ormano	by segment	*1	<ul> <li>Wellbeing &amp; Lifestyle Business: ¥8.5 billion*2</li> </ul>	• ¥9.0 billion	¥132.0 million
Perf			<ul> <li>Associated businesses: ¥1.0 billion*2</li> </ul>	• ¥2.9 billion	
ear F	(C)		• 4 ZERO violations: 0	• 1	
iscal Y	Degree of achievement of safe operations KPI		● Downtime frequency rate: ≤1.00 incidents per ship per year	• 0.40 incidents per ship per year	
ngle Fi			● Average downtime: ≤24 hours per ship per year	• 24.46 hours per ship per year	
ŝ	KPI		● Lost time injury frequency: ≤0.50 injuries	• 0.26	
heration	Total shareholder return (TSR)*1 (Growth rate versus TOPIX and TSR growth rate versus competitors)	30%	_	<ul> <li>Growth rate versus TOPIX: 108.53%</li> </ul>	
Remur	ROE	40%	<ul> <li>Fiscal 2023 (initial projection): 9-10%</li> <li>Fiscal 2025 (target): 9-10%</li> </ul>	• 12.2%	
Long-Term Target Contribution-Based Remuneration	ROE 40% Targets for individual 30% investors		_	In the core areas of the corporate management plan BLUE ACTION 2035, namely "Portfolio Strategy," "Regional Strategy," "Environmental Strategy," "Safety," "Human Capital," "DX," and "Governance," targets for individual investors are set according to each exective's responsibilities. In addition to proactive investments aimed at transforming the business portfolio, such as energy business centered on environmental investments, real estate business expected to generate stable revenue, and business that lead to differentiation from other companies, we are also implementing reforms in systems and structures to enhance the effectiveness of our visions and policies for environment, safety, human capital, DX, and governance.	¥72.0 million

\*1 Evaluated based on the ordinary profit to planned value ratio, considering the degree of achievement of safe operations KPI. For directors in charge of Business Headquarters and Headquarters' business divisions, this figure also reflects the Business Headquarters' or business division's rate of achievement of the ordinary profit to planned value ratio.

\*2 Fiscal 2023 initial forecast.

## Details and Aim of the Revision of Executive Remuneration System Applied from Fiscal 2024

MOL has adopted a new executive remuneration system in fiscal 2024. This new system incorporates the evaluation of the Core KPIs outlined in BLUE ACTION 2035 into the executive remuneration system as follows.

	KPI	Targets	Details
Financial KPI	① Consolidated profit before tax	Fiscal 2025 target: ¥240.0 billion Fiscal 2035 target: ¥400.0 billion	In line with the Core KPIs of the corporate management plan, the profit target linked to the single fiscal year performance-based remuneration will be changed from "consolidated ordinary profit basis" to "consolidated profit before tax."
	② Net gearing ratio	0.9–1.0	The single fiscal year performance-based remuneration is increased or decreased by a certain multiplier depending on whether the target net gearing ratio at the end of the fiscal year has been achieved or not.
	3 ROE	9.0–10.0%	Already incorporated into the performance evaluation item of the long-term target contribution-based remuneration, no change.
Non-Financial KPI	④ [Environment] GHG emission intensity reduction rate	(Compared to 2019) Fiscal 2035 target: 45% reduction	To meet the fiscal 2035 reduction target for the GHG emission intensity reduction rate, the single fiscal year performance-based remuneration is increased or decreased by a certain multiplier depending on whether the target value for the relevant fiscal year has been achieved or not.
	5 [Safety] 4 ZERO	Zero serious marine incidents, oil pollution, fatal accidents, and serious cargo damage	Already incorporated into the performance evaluation item of the single-year performance remuneration, no change.
	(6) [Human Capital] Head office land-based employees: Percentage of women in managerial positions/Percentage of MGKP incumbents	Women/Non-HQ/Under 50	Since these targets ultimately result in increased employee engagement, the degree of improvement in the engagement of all employees, including those of Group companies, is measured as a comprehensive KPI for human capital, and the target value is to have more than 70% of the organizations with improved measured KPI scores. The single fiscal year performance-based remuneration is increased or decreased by a certain multiplier depending on whether the target value has been achieved or not.
	⑦ [DX] Conversion rate to value creation and safety operations	2025 target: 10%, Fiscal 2035 target: 30%	To achieve the fiscal 2035 target for the conversion rate to value creation and safety operations, the single fiscal year performance- based remuneration is increased or decreased by a certain multiplier depending on whether the target value for the relevant fiscal year has been achieved or not.

By revising the remuneration system, MOL will increase the linkage between the executive remuneration system and corporate management plan, and if MOL achieves the profit level targeted in the BLUE ACTION 2035, we will restructure the remuneration system so that the remuneration level is commensurate with the results achieved.

MOL will continuously monitor whether this remuneration system is functioning effectively, and review the system in a timely and appropriate manner to enhance corporate value while taking into account objective remuneration market survey data from outside professional organizations and trends in other companies' remuneration systems.

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## **Risk Management**

## Policy

"Taking the leap to becoming a global social infrastructure company" is a key element of MOL's new management plan "Blue Action 2035," reflecting the goal of expanding our activities in various areas beyond the traditional ocean shipping business. On the other hand, we can take on new challenges and risks only with appropriate risk management. We have classified the various risks to which we are exposed into two categories: "emerging risks" and "business execution risks," for deeper risk management based on our recognition of the issues in the table below. Through strategy and vision discussions, the Board of Directors will establish a risk management system that encourages risk-taking in execution, as we strive to develop more effective supervision.

	Policies and Measures	
Management methods should be established for risks that have not been recognized in the past, or that have been vaguely recognized but for which there is no clear policy.	Introduction of "Emerging Risk Management"	
Risks should also be viewed as opportunities.	Recognizing emerging risks as opportunities, the Board of Directors and the Executive Committee thoroughly discuss them to establish basic management policies.	
	to establish basic management policies.	

## System

Executive officers in charge of each management division in the corporate organization supervise the status of risk management for business divisions in the sales and regional organizations, respectively, and provide advice as needed. Major risks are centrally managed through regular reports to the Executive Committee and its subordinate committees, with priority given to those deemed particularly significant.

Additionally, prior to any important decision, including new investment decisions or decisions on new product or service development, a dedicated internal review division identifies financial, regulatory, operational, and other risks. The decision-making process then proceeds following an assessment by each responsible division which draft a proposal as needed. We delve deeper into the risks and identify issues to be discussed, by establishing six committees as subordinate under the Executive Committee, depending on the decision-making nature and the significance of the decision, while the committees conduct preliminary deliberations. We also make decisions with an emphasis on risk

management, with the most important matters being brought to the Board of Directors after careful deliberation by the Executive Committee. The Corporate Audit Division, which reports directly to the President, maintains the independence and objectivity as an internal audit division. The Corporate Audit Division evaluates the adequacy and effectiveness of internal controls derived from risk assessments conducted by business units through the risk management process in accordance with internal audit standards. The Corporate Audit Division identifies substantive problems related to internal control issues through internal audits and proposes improvements to general managers of each business unit in the sales organization and regional organizations, as well as the presidents of Group companies and the appropriate divisions within the organization, to resolve the problems.

The Board of Directors is responsible for supervising these initiatives.

## **Organization chart**

https://www.mol.co.jp/en/corporate/organization/

## Emerging risks

MOL defines "emerging risks" as those resulting from irreversible changes in the external environment that impact our business, for which the probability of occurrence and the degree of impact cannot be quantified.

Since it is considered ineffective to manage emerging risks based only on historical data and knowledge, we will manage emerging risks using different methods from those used for business execution risks.

Specifically, to quickly identify opportunities and threats from these risks, we have implemented the following process to identify key risk scenarios and collect relevant information.

Ensure completeness of information Reflect and extract company perspe			
1 Information gathering	<b>2</b> Risk assessment	<b>3</b> Identification of materia emerging risks	
Using external expertise, list up scenarios of changes in the external environment (i.e., risk scenarios), without limiting them to MOL-related domains.	When likelihood of a risk scenario becomes larger, assess the probability and degree of impact on MOL's individual businesses and value chains.	Identify material emerging risks while considering the importance of individual value chains, etc.	

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## **Risk Management**

For those identified as significant risk scenarios, the Board of Directors discusses the impact on our business and possible measures that we can take, in line with basic management policies and based on the most recent data and expert opinions. We also recognize emerging risks as business opportunities, and the Board of Directors and the Executive Committee will thoroughly discuss them to establish management plans and business strategies.

New risk classifications			Conventional risk classification
Risk classification	Risk management method	Significant risk items facing our business	Significant risks facing our business (no particular order)
I. Emerging risks	Cross-company management based on risk scenarios	Geopolitical risks	
		Climate change risks	Climate change risks
II. Business	Management by type and division based on past experience and knowledge	Operational risks	Operational risks
execution risks		Cybersecurity risks	Cybersecurity risks
		Natural disaster and epidemic risks	Natural disaster and epidemic risks
		Group governance risks	Compliance risks
		Risks related to human rights and various risks in value chains	Risks related to human rights and various risks in value chains
		Market fluctuation risks, customer credit risks, and country risks	Shipping market fluctuation risks, customer credit risks, and country risks
		Exchange rates, interest rates, and bunker price fluctuation risks	Exchange rates, interest rates, and bunker price fluctuation risks

## Business execution risks

Business execution risks can be effectively managed based on past data and knowledge, and we have defined a specific risk management system that has already been established and implemented in each responsible division.

#### Major Business execution risks

	Responsible division	Key management rules and guidelines
Operational risks	Marine Safety Division	Rules for Headquarters of Crisis Control, Rules for Headquarters of Emergency Control for Serious Marine Incidents, and manuals established by respective ship management companies
Cybersecurity risks	MOL Information Systems, Ltd.	Rules for Headquarters of Crisis Control, ICT governance rules, ICT security rules, and Critical ICT Incident Response Team Regulations
Natural disaster and epidemic risks	Human Resources Division, Secretaries & General Affairs Division, Marine Safety Division and Division responsible for Sales	Rules for Headquarters of Crisis Control, Rules for Headquarters of Emergency Control for Disaster and Pandemic, and MOL BCP summary
Group governance risks	Corporate Audit Division, Corporate Planning Division and Division responsible for Group company management	Group company management rules and Internal audit rules
Risks related to human rights and various risks in value chains	Environment & Sustainability Strategy Division, Technical Unit, Offshore Technical Unit and Division responsible for Sales	MOL Group Human Rights Policy, MOL Group Basic Procurement Policy, MOL Group Supplier Procurement Guidelines, Declaration of Harassment Prevention, Compliance rules, and Rules of Conduct
Market fluctuation risks, customer credit risks, and country risks	Corporate Planning Division and Division responsible for Sales	Asset Risk Control and Market risk management rules
Exchange rates, interest rates, and bunker price fluctuation risks	Finance Division (exchange rates, interest rates) and Marine Fuel GX Division (bunker prices)	Market risk management rules

## **Operational risks**

Centered on marine transport, MOL operates nearly 900 vessels and offshore plants, and these vessels and plants are of many different types. As a company that provides social infrastructure, some of the most serious risks we face are damage to ships and cargo or injury to crew members caused by vessel collisions, ships running aground, fires and other accidents, as well as environmental pollution from leakage of cargo oil and bunker oil (oil spills). To prevent accidents from occurring, without regard to owned vessels or chartered vessels, MOL's Headquarters of Safety Operations, sales divisions, shipowners (for chartered vessels), and ship management companies work closely together on tangible and intangible aspects of safety, from training and supervising crew members to adoption of safety standard specifications which effectively maintain the safety of our vessels. We also make a variety of preparations to counter the dangers of piracy and terrorism by providing sufficient training, putting in place precise operational rules, providing support from our Head Office, and installing necessary facilities.

#### □ "Safety Levels" Initiatives ► P.24–32

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## **Risk Management**

## Cybersecurity risks

The MOL Group's business and operations are heavily dependent on information systems, and serious information and communication technology (ICT) incidents (security and privacy breaches and damage to the group's reputation that have occurred or may occur as a result of ICT system failures, cyberattacks, natural disasters, operational errors, and so on) could have a major impact on the group's business. We set forth the criteria for determining the incident level common to the group and the response policy according to the incident level in the "Rules of the Emergency Headquarters for Serious ICT Incidents" and "Guidelines for Responding to Major ICT Incidents." We established the framework to formulate a task force when a serious ICT incident occurs, promptly and systematically report the incident and explain it to stakeholders (shareholders, customers, media, etc.), and take technical and legal action to prevent the recurrence of situations that seriously damage the group's profits, brand, and credibility.

## ☐ Information Security ► P.109–110

#### Natural disaster and epidemic risks

Large-scale disasters, infectious outbreaks, pandemics and other events are expected to have a substantial impact on our sustainable business activities by restricting the actions of not only the seafarers on Group-operated vessels, but land-based employees as well. Placing the highest priority on the safety of our vessels, employees and executives, we have formulated a business continuity plan (BCP) and related manuals to help ensure uninterrupted maritime freight services, the core of our business, and to engineer a swift recovery in the event of any interruption. Our BCP preparations also include establishing satellite offices and other back-up systems, and conducting sufficient emergency drills.

## Group governance risks

We have instituted a framework to enhance the corporate value of the entire MOL Group, including subsidiaries and affiliates. However, any failure in the governance of a subsidiary

or affiliate causing a delayed response to an incident could adversely affect our business performance. To address this risk, in FY2023, we established a "Chief Officer System" to oversee corporate functions across the group and shift to a system that strongly supports integrated and strategic initiatives. Each Chief Officer is delegated a portion of the President's (CEO's) authority and responsibility, and the mission is to direct and control not only the company (the Head Office) but also the entire group in a specific cross-sectional function. In addition, we introduced risk assessment for domestic and overseas group companies in FY2022. This initiative aims to provide basic information with the objective of establishing a more effective risk management system for each group company, by identifying the location and description of risks by each group company and the responsible management division in the Head Office. Executives and corporate divisions in the Head Office also identify group-wide risks based on self-assessments by each group company.

## Risks related to human rights and various risks in value chains

MOL Group value chains encompass various risks to operational sustainability, including human rights, safety and environmental aspects. In particular, risks related to human rights, such as discrimination of any form, excessively long working hours, harassment, forced labor, and child labor, have become a social concern and could erode corporate value. To address this, we are upgrading our value chain management and due diligence processes for human rights with the aim of assessing and mitigating all risks relating to environmental, social, human rights and other aspects across our entire value chain.

## Human Rights ► P.115–119 Responsible Procurement ► P.111–114

## Market fluctuation risks, customer credit risks, and country risks

MOL manages market fluctuations, customer credit, and country risks based on the following concepts.

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## **Risk Management**

The total amount of these risks (asset risk) is measured every six months and compared to the shareholders' equity, and the results are reported to the Board of Directors. This is called asset risk control.

## Shipping market fluctuation risks

In case of investments in assets that are not subject to medium- to long-term contracts, we selectively execute this process after carefully scrutinizing the outlook for the future supply-demand balance. We strive to diversify the risks, based on the portfolio strategy of proactive investment in non-shipping businesses, such as offshore projects, offshore wind power, logistics, and real property. To address periodic risks, we are working to stabilize profit/loss and risk by reducing our exposure throughout the fiscal year by using freight forward agreements (FFAs) as hedging tools.

## Customer credit risks

In principle, we align the contract and investment period of owned assets with the holding period as much as possible to keep them neutral to market conditions, as well as proactively pursue medium- to long-term contracts with high creditworthy customers in Japan and overseas and limit the amount of the group-owned assets that are exposed to markets and the duration of such exposure. And in the case of loans, our business performance and financial condition may be affected, for example, by provisions of allowance for doubtful accounts due to deterioration in the credit risk of the borrower. For this reason, we have established the framework to periodically monitor the financial condition and so on of loan recipients.

## Country risks\*1

We have established the framework to periodically monitor the total amount of invested capital (country exposure) by country/region and customer, which have significant risk potential, every six months at the Board of Directors and the Executive Committee, in addition to assessing the level of country risks as part of asset risk control.

\*1 Regarding Russia-related business, where geopolitical risks remain apparent at present, 15 LNG carriers and one condensate tanker are either currently engaged in charter contracts or have yet to commence charter contracts. Of these, seven vessels (total investment amount of approximately ¥152.1 billion\*<sup>2</sup>) have special specifications, such as icebreaking capabilities, and will be difficult to convert to other businesses. In the event that the contracts cannot be renewed, the asset value may decrease, although maximum measures will be taken, such as selling the vessels to relevant parties. However, as this represents a small proportion of our shareholders' equity, the impact is considered to be limited.

\*2 The sum of the investment balance of ¥93.2 billion at the end of the consolidated fiscal year under review and ¥58.9 billion in remaining planned future investments, with calculations including the portion equivalent to the Company's equity held by affiliates. Vessel numbers include those owned by affiliated companies.

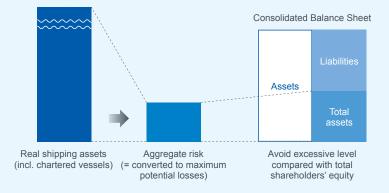
## **Overview of Asset Risk Control**

**1. Importance of Risk Exposure Management and Introduction of Asset Risk Control** Not only can freight rates be extremely volatile, the availability of means such as leasing and chartering vessels allows shipping companies to expand their fleets relatively easily without necessarily being restricted by their balance sheets. This mix of extreme volatility and ease of leveraging means that this kind of business is one wrong step away from taking on too much risk. For the long-term stable operations of marine transport companies, it is of vital importance that a company identifies the asset risk exposure it can take and understands the amount of risk it is actually taking, while having a framework for balancing these two factors.

#### 2. Approach to Asset Risk Control

Asset Risk Control is an adaptation of a risk management technique widely used by financial institutions serving the shipping industry. Highly stressful scenarios are applied to the entire fleet at the same time and run for a certain length of time to calculate maximum potential losses. The risks are managed so that the total loss is not excessive compared to shareholders' equity. Additionally, we take into account the dispersion effect of market fluctuations at different times for each asset. The framework can more appropriately measure the level of risk, including country risk, customer credit risk, and group company business risk.

Asset Risk Control (schematic)



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## **Risk Management**

## Exchange rates, interest rates, and bunker price fluctuation risks

## Exchange rate

In the ocean shipping industry, most of the revenue is denominated in U.S. dollars; on the other hand, a portion of costs and borrowings are denominated in yen based on the level of interest rates between Japan and the U.S. and other factors. Therefore, foreign exchange risk arises. Based on the outlook of the future financial environment through the Finance Division, we strive to reduce risk by limiting exposure through dollarization of expenses and dollar borrowing when necessary, and by flexibly hedging foreign exchange during the term.

## Interest rates

The MOL Group is constantly investing capital to build new ships and replace existing ones. When securing long-term funding for capital investment, in principle we hedge interest rate risk by using fixed-rate loans or interest rate swaps.

## Bunker prices

While bunker costs represent a large portion of ship operating costs, most medium-to-longterm customer contracts include clauses ensuring customers assume bunker price fluctuation risk. For short-term contracts, we work out freight rates reflecting bunker prices at the time or employ a formula to adjust freight rates that take into account changes in bunker prices. In addition, we use bunker forward trading to minimize exposure to the residual risk.

## **Climate change risks**

By causing more severe weather and sea events, climate change such as global warming can present a danger to safe ship operations. The movement toward decarbonization to combat climate change has the potential to drastically change the business environment for MOL, which requires large volumes of bunker oil and transports various kinds of fossil energy as a main cargo, in the context of higher costs to comply with public regulations and a structural reduction in transport demand. Under MOL Group Environmental Vision 2.2, which is in tune with these trends, MOL aims to achieve net zero GHG emissions by 2050.

The Company has formulated and disclosed a road map for achieving this goal and is now in the process of introducing clean alternative fuels and energy-saving technologies while increasing the sophistication of efficient fleet operations. By developing and providing solutions for alternative fuel transportation and low-carbon or decarbonization technology, MOL views this change as a business opportunity as decarbonization stimulates new demand. The MOL Group uses the TCFD framework to visualize its climate change risks and formulate related policies.

## Details related to TCFD

https://www.mol.co.jp/en/sustainability/environment/tcfd/

#### Technological innovation/Official regulations

#### Technological innovation

In the ocean shipping business, which is the MOL Group's main business field, the holding period of assets such as vessels, which are the main investment, exceeds about 20 years. With the rapid development of technologies related to the internet and alternative fuels, the group's assets may become obsolete or less competitive. In addition, the group's business performance may be affected by an increase in capital investment and other burdens to keep pace with technological innovation. The MOL Group has been keeping up to date on technological innovations and trends in information technology and working closely with domestic and overseas shipyards and external research institutions to grasp these trends and effectively respond to them. By developing advanced technologies internally, we evaluate and verify new technologies and adopt them in business development.

#### **Official regulations**

The ocean shipping industry is subject to various official regulations such as laws and policies of international organizations and governments, and rules of classification societies to ensure the safety of equipment and safe vessel operation. In addition, in each country where we operate, including fields outside ocean shipping, we are subject to laws and regulations such as business and investment permits, transportation, commerce,

#### **Risk Management**

anti-monopoly laws, taxation, foreign exchange regulations, environmental standards, and various safety assurances. Costs are incurred to comply with these regulations, and if these regulations are changed, or if new regulations are introduced, it may result in new costs. In addition, the group has established a compliance framework for these regulations and collects information on the status of new or revised regulations, but it may be subject to investigation by the relevant authorities and, depending on the outcome of such investigations, may subject MOL or group companies to disciplinary action or punishment.

#### **Compliance risks**

In the MOL Group, compliance-related risks such as various types of harassment, bribery, violation of the Antitrust Act and Competition Law, and insider trading can sometimes lead to huge claims for damages, likely resulting in major adverse effects on the group's sustainable business activities.

We established compliance regulations that set forth standards of conduct to be followed and are working to ensure thorough compliance with these regulations through ongoing training to ensure that all executive and employees are fully aware that compliance is a prerequisite for corporate activities and can make appropriate judgments in their daily operations. The Compliance Committee also meets every three months to discuss compliance issues within the group and respond to any violations and promote awareness among executives and employees by disclosing the number and details of non-compliance cases internally.

Compliance ► P.120–123

# **Information Security**

### Policy

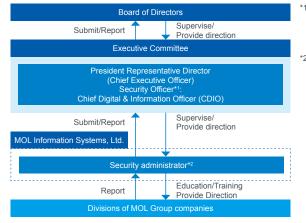
MOL has established a system to combat the ongoing menace posed by cybersecurity threats with the aim of ensuring cybersecurity and reinforcing security for MOL Group firms in Japan and overseas as well as for our vessels.

We also take a comprehensive approach to strengthening security against cyber-threats, which includes organizing information security awareness training.

### System

We established the position of Chief Digital & Information Officer (CDIO) to oversee moves to strengthen our information security systems. As the senior executive responsible for digital security, the CDIO instructs security managers and supervises implementation of information security measures; establishment of incident response systems; and the formulation and promotion of security enhancement policies such as training and education for MOL and MOL Group companies. Group company MOL Information Systems, Ltd. is responsible for information security management and supports the Group in the field of information systems, including the construction and maintenance of systems and networks to enhance security measures.

The Board of Directors is responsible for overseeing information security efforts, and appoints the CDIO.



\*1 Supervises the implementation of information security measures by our company and group companies, the establishment of incident response systems, and the formulation and promotion of policies to strengthen security through training and education.

<sup>2</sup>2 Strengthen security under the direction of the security officer.

- (1) Always collect information about malware, unauthorized access, hardware and software vulnerabilities, and threats related to information systems managed by our company at all times.
- (2) Promote security measures for all information assets such as networks, information systems, and PCs.
- (3) When a security incident occurs, the security officer instructs the executives and employees, the system owner, and the system administrator to take action. Analyze the security incidents that have occurred, summarize the scope of impact, measures taken, and measures to prevent recurrence, and report them to the security officer.
   (4) Plan and implement education and training to deepen understanding of information security among executives and employees.

#### **Emergency Headquarters for Serious ICT Incidents**

MOL organized an organization for Serious ICT Incidents to swiftly and comprehensively respond to ICT incidents including cyber security risks. And we not only established an emergency communication flow in the group, but also share information to prevent the occurrence of incidents. We set out unified group-wide criteria to judge the severity of ICT incidents. In case of emergency, we gather information on the incident according to the severity level set by the criteria.

This led to the establishment of the "Emergency Headquarters for Serious ICT

Incidents," under which not only management, but also the Corporate Planning, Secretaries & General Affairs, Corporate Communication, Marine Safety, Human Resources, Finance, and Information System divisions will respond quickly and appropriately to any threat or incident, in accordance with their roles.



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#### □ Number of serious ICT incidents ▶ P.136

#### Computer Security Incident Response Team (CSIRT)

We have established an internal entity called "MOL-CSIRT" to investigate any suspected fraudulent emails, malware or cyber-threats; to send reminder alerts in these cases; and to create awareness-raising programs utilizing the lessons learned from previous incidents. The aim is to mitigate the risk of cyberattacks against MOL and group company users in Japan and overseas. In addition, we regularly collect information on cyber risks and the latest security trends in collaboration with Japan's Ministry of Land, Infrastructure, Transport and Tourism and private organizations such as Transportation ISAC JAPAN, Nippon CSIRT Association and JPCERT/CC, utilizing it to update our information security measures.

#### **Information Security**

### Initiatives

#### Initiatives at Group companies in Japan and overseas

We strive to upgrade security and governance continually at MOL Group companies in Japan and overseas while ensuring full Group-wide compliance with internal security policies. We convene regular meetings attended by CIOs and relevant managers from Group companies to share the latest security information and to raise awareness of information security issues.

#### Vessel-targeted initiatives

At the 98th Maritime Safety Committee held by the International Maritime Organization (IMO), it was recommended that cyber risk management be included in the safety management system (SMS)<sup>\*1</sup> for ship operation.

In response, MOL is working to establish a Cyber Security Management System (CSMS)<sup>\*2</sup>, encompassing the guidelines, and develop technological measures for cyber security and organizational system from a cross-sectional perspective.

In addition, we are constructing a network to ensure 24/7 online connectivity for MOL Group vessels while at sea to mitigate risks arising from cyberattacks, while also developing and implementing security countermeasures.

\*1 Guidelines on actions for crew members to take, provided to prevent marine accidents caused by human errors. \*2 The management system established and documented for ship management companies and seafarers onboard vessels to effectively

implement cyber security policies.

#### **Ransomware Countermeasures**

Corporate losses from ransomware attacks are on the rise. Recognizing that our company is also a likely target, we are working on preventive measures and damage reduction activities against ransomware attacks. Based on the results of an assessment conducted by an external security vendor and subsequent risk analysis, we have instituted a policy on ransomware countermeasures. Currently, we are progressing with plans to keep upgrading security in this area.

#### Information security education

#### Education for all employees

We provide regular security-related training to help increase awareness of security threats among executives and employees, including at contractors and partner firms. This involves conducting annual online training modules and anti-phishing drills for all employees, including vessel crew members and our people in Group companies worldwide.

#### Online training completion ratio > P.136

#### Incident Response Drills

Facing the threat of serious ICT incidents due to cyberattacks that have become increasingly sophisticated in recent years, we conduct regular incident response drills involving the CEO (as GM of the Emergency Headquarters for Serious ICT Incidents), the CDIO, the head of the division overseeing the response team, the presidents of Group companies, system administrators, and other personnel. We also take part in cross-sector exercises organized by the National center of Incident readiness and Strategy for Cybersecurity (NISC).

# **Responsible Procurement**

### Policy

The MOL Group established the "MOL Group Basic Procurement Policy" to fulfill our social responsibility as a corporate group that plays a part in our customers' supply chains. With an eye toward contributing to the realization of a sustainable society, we promote fair and equitable procurement activities, in consideration of compliance with laws and regulations covering supply chains, conservation of the environment and natural resources, respect for human rights, and doing our utmost to ensure safety, while gaining the understanding and cooperation of our business partners.

The policy was established in 2012, and revised in 2022, with the approved of the MOL Board of Directors.

#### **MOL Group Basic Procurement Policy**

The MOL Group procures products and/or services in accordance with the following basic policy:

- 1. We comply with applicable laws, regulations, and social standards to ensure fair and equitable trade opportunities and procedures based on free competition open to others, both domestic and overseas.
- 2. We strive to reduce the negative impact of our procurement activities by considering environmental and resource conservation.
- 3. We respect basic human rights and conduct procurement in consideration of work environment in accordance with laws and international standards.
- 4. We procure products and/or services, including the delivery or execution of such products and/or services, that meet high safety standards.

We work to build relationships of trust with our business partners so they understand and cooperate with this policy, with the aim of mutual contribution toward the realization of a sustainable society.

Established in March 2012 Revised in March 2022

### Suppliers Procurement Guidelines

We believe that the cooperation of our business partners is indispensable to enhancing the transparency and sustainability of supply chains, as the MOL Group develops businesses on a global scale. In FY2021, we established the MOL Group Supplier Procurement Guidelines. These cover issues where we seek the understanding and cooperation of our business partners. In the future, we will work to promote the wide adoption of guidelines

among our key business partners, and ensure that they understand the intent behind them.

We ask all of our business partners to address the items specified in the guidelines and promote sustainable procurement activities and urge your partners to adopt these standards as well.

### MOL Group Supplier Procurement Guidelines

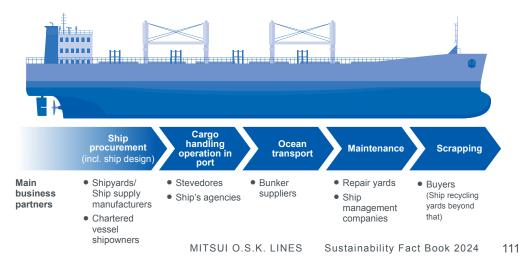
https://www.mol.co.jp/en/sustainability/governance/procurement/pdf/guideline.pdf

Explanatory Document to MOL Group Suppliers Procurement Guidelines https://www.mol.co.jp/en/sustainability/governance/procurement/pdf/guideline-explanation-document.pdf

Furthermore, to ensure that our trade practices and commercial practices do not hinder our business partners' compliance with the 'MOL Group Basic Procurement Policy/MOL Group Supplier Procurement Guideline,' we will continuously monitor the ordering methods, payment of fees, and transaction/contract details regarding the determination of fees between parent companies and subcontractors. We will actively work to correct trade practices and commercial practices.

### MOL Group value chains

In ocean shipping, the core of our group's business activities, we create value chains with various business partners that span everything from procurement and operation to the eventual scrapping of vessels.



### **Responsible Procurement**

### Initiatives

Value Chain Management — MOL Group Partnership Initiatives —

In order to realize sustainable business activities, the MOL Group implements value chain management to identify and reduce sustainability-related risks in the value chain, including environmental, human rights, anti-bribery and other anti-corruption risks.

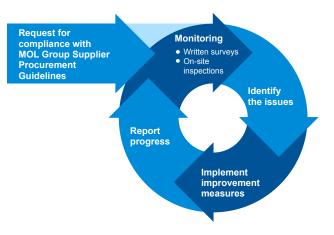
The understanding and cooperation of our business partners in our value chain is essential for building a sustainable value chain, and we hope to further strengthen our partnership with them through this initiative. By mutually reinforcing our partners' and our sustainability initiatives, we will strive to enhance the value of value chain as a whole and continue to be an essential part of society in the future.

The implementation of these initiatives will be monitored by the Sustainability Committee, a subordinate under the Executive Committee, and the Board of Directors will be responsible for supervising the implementation.



#### Basic processes of value chain management

With the aim of ensuring compliance with the MOL Group Supplier Procurement Guidelines, we will introduce and promote the guidelines to our business partners to help them understand the purpose of these initiatives and we will also monitor the status of their initiatives by conducting written surveys covering seven major areas such as the environment, human rights and anti-corruption, including bribery, and detailed interviews and on-site inspections as necessary, taking into account country, sector and commodity risks. As necessary, we will provide summary results of the surveys, overall trends, best practices of other companies, and guidance on how to proceed with future initiatives as reference information. If the survey identifies serious issues, we work together with business partners on future countermeasures in cooperation with experts and NGOs, and continue to provide ongoing support.



#### **Records in Value Chain Management Initiatives**

- Human Rights Policy, Dissemination of MOL Group Supplier Procurement Guidelines
- Implementation of Dialogue through Hearings and Surveys
  - FY2022 (Some major chartered vessel shipowners)
  - FY2023 (63 major chartered vessel shipowners, 17 major shipyards)
- Provision of Reference Information

Introduction of human rights due diligence processes and remediation mechanisms Provision of e-learning materials on the importance of human rights in business Provision of overall trends and best practices of other companies regarding ESG, etc.

#### Initiatives to Improve Internal Understanding

We hold briefings and workshops on value chain management for employees who work closely with our suppliers. The objective is to deepen understanding of the significance of this initiative, the concerns of external stakeholders, and the MOL Group Supplier Procurement Guidelines.

### **Responsible Procurement**

### Other Initiatives

#### Initiatives for ship recycling

#### Safe and environmentally appropriate ship recycling

Recycled steel from ship scrapping supports the demand for steel in various countries and regions, and demand is also increasing as a measure to promote environmental awareness and reduce the burden on the environment. While recycled steel from vessels is also highly valued for its quality as a resource, issues related to the management and disposal of hazardous substances during dismantling, environmental impact, and worker health and safety management have been recognized internationally.

In 2009, the Hong Kong Convention for the safe and environmentally sound recycling of ships ("Hong Kong International Convention for the Safe and Environmentally Sound Recycling of Ships, 2009") was adopted at the International Maritime Organization (IMO) with the objective of addressing issues related to ship recycling, and the ratification process is currently underway. MOL will not only comply with this convention, but also cooperate with ship recycling yards to fulfill its responsibilities as a seller of vessels to be recycled, while taking into account the environment, human rights, safety and quality, and prevention of corruption, including bribery.

#### Superior Shiprecycling Standards (SSS)

The MOL Group established "Superior Ship recycling Standards (SSS)" in FY2023, which set out its own standards for ship recycling yard selection, with an eye toward promoting sustainable ship recycling in line with the background issues outlined above.

#### Overview of the screening process:

In screening each ship recycling yard, we established a number of criteria that incorporate a variety of items, such as certification status from Nippon Kaiji Kyokai (ClassNK) regarding the Hong Kong Ship Recycling Convention, as well as compliance with regulations, laws, and international treaties, encompassing concerns for the environment, human rights, safety and quality, and prevention of corruption and bribery, as stipulated in the "MOL Group Supplier Procurement Guidelines." Based on these

criteria, we select yards after risk assessment (screening) through a written survey and on-site inspection. In the selection process, we also consider advanced environmental initiatives and activities that contribute to the local community. We further classify the selected yards according to the content of the screening, and establish a system to prioritize collaboration with yards in the higher classifications that meet the criteria.

#### Operation after screening and selection:

We will confirm that the selected yards are being operated in accordance with the screening criteria even after selection through periodic monitoring such as written surveys and on-site inspections. At that time, yards that do not meet the criteria will be excluded from the selection process. We will also encourage yards that are not selected to improve their facilities and operations through feedback on the content of the screening process, thereby continuing the yard selection activities.

During the vessel dismantling period, we or a third party will be commissioned to conduct on-site monitoring to confirm the status of actual operations.

#### Records of yard screening and selection:

Since FY2022, we have been investigating recycling yards certified under the Ship Recycling Convention by the Nippon Kaiji Kyokai (ClassNK), which is a core criterion for SSS selection. We conducted on-site surveys of all relevant recycling yards in major recycling locations such as Bangladesh, India, and Turkey (excluding those that did not meet other essential criteria during the preliminary survey stage).

We select recycling yards that strive to mitigate risks at a high level from various perspectives, including working environment and conditions, environmental conservation, equipment and its maintenance and operation, regulatory compliance and management, human rights, and so on.

In March 2023, we updated the selection of recycling yards. For some yards, we decided not to continue their selection due to non-compliance with SSS standards discovered after the previous selection. Additionally, new yards that met the criteria were added to the selection.

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### **Responsible Procurement**

Through the selection update survey, we identified issues such as wage regulations and operations, employee dormitories, and inappropriate operations and equipment deficiencies. We provided feedback to encourage improvements. If improvements were not confirmed, we decided not to continue their selection. We then prepared for selection updates by monitoring progress through subsequent dialogue and follow-up surveys, aiming for continuous risk reduction in collaboration with the recycling yards.

#### Survey results

FY2	022	FY2023		
Screened yards	Selected yards	Screened yards	Selected yards	
37	13	60*	20	

\* Number of surveys: 92 times (including multiple surveys of the same yard)

#### MOL's Records of yard screening (Since 2019)

	Year	Ship name	Yard	Plot #	LDT	Year of Built	Scope
	2019	Green Garnet	NBM Iron and Steel Trading Pvt. Ltd.	61 (24G)	9,186	1996	
	2019	Rakiura Maru	Leela Green Ship Recycling Pvt. Ltd.	35	8,368	1996	
	2019	Meridian	Triveni Ship Breakers LLP	23	9,142	1996	
Before SSS	2020	Universal Green	Baijnath Melaram	13	10,631	2002	Mitsui O.S.K. Lines, Ltd.
	2020	Tachibana	Diamond Industries	84	19,098	2000	
	2020	Cougar Ace	Anupama Steel limited	15	13,551	1993	
	2021	Senshu Maru	Sachdeva Steel Products (SB) Ltd.	65 (24L)	29,819	1984	
After SSS	2023	Siam Ocean	PHP Ship Breaking and Recycling Industries Ltd.	_	7,996	1995	

Dismantling work at our selected ship recycling yard



Dismantling operations after the vessel is pulled ashore



Removal of hazardous substances

before dismantling





Gas detection in a tank before work

☐ Other Safety and Quality Initiatives in the Value Chain ► P.24–32



Renewal and repainting of escape routes

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# Human Rights

### Policy

#### Human Rights Policy

The MOL Group issued its Human Rights Policy statement based on the MOL Group Corporate Principles, Group Vision, and Group Values (MOL CHARTS). The group respects human rights in all business activities based on the items stipulated in the policy statement, and contributes to realizing a sustainable global society. The policy statement was approved by the Board of Directors on March 31, 2022, and has since been reviewed and revised, as necessary.

In addition, we work to communicate the MOL Group human rights policy to our business partners and ask them to conduct their business activities in line with human rights concerns. We also established "Suppliers Procurement Guidelines" that include a human rights perspective.

### MOL Group Human Rights Policy

https://www.mol.co.jp/en/sustainability/governance/human/pdf/human\_rights\_policy.pdf

LD MOL Group Supplier Procurement Guidelines

https://www.mol.co.jp/en/sustainability/governance/procurement/pdf/guideline.pdf

### System

To promote initiatives to respect human rights, mainly the Sustainability Committee, a subordinate under the Executive Committee, deliberates issues related to human rights. The committee is chaired by the Chief Financial Officer (CFO) and vice-chaired by the Chief Sustainability Officer (CSuO). As the responsible organization, the Board of Directors also has supervisory responsibility for human rights initiatives. The Environment & Sustainability Strategy Division implements specific initiatives in cooperation with other concerned divisions.

Board of Directors
Submit/Report 🔶 \downarrow Supervise/Provide directio
Executive Committee
President Representative Director (Chief Executive Officer)
Sustainability Committee
Chairperson:Chief Financial Officer (CFO) Vice Chairperson:Chief Sustainability Officer (CSuO)
Submit/Report 🔶 🚽 Supervise/Provide directio
Environment & Sustainability Strategy Division (Responsible Division)
Promoting Respect for Human Rights
Compliance with laws     Conducting human rights due diligence     Human rights-related education and training for employees     Informing business partners in the value chain about the     policyand holding briefing sessions     Access to remedy
🕇 Collaborate \downarrow

Divisions of MOL Group companies

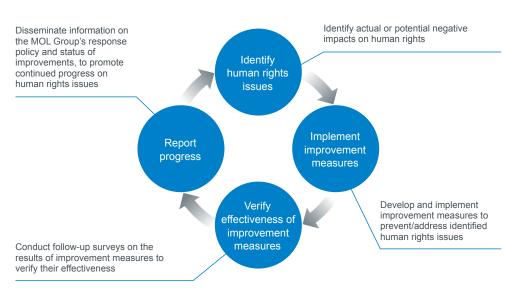
## Initiatives

#### Human Rights Due Diligence

#### **Overall view**

The MOL Group will establish a human rights due diligence framework based on "the United Nations Guiding Principles on Business and Human Rights," "the International Bill of Human Rights," "the International Labour Organization Declaration on Fundamental Principles and Rights at Work" (it provides for the fundamental rights to work, including freedom of association and the recognition of the right to collective bargaining, the elimination of forced labor, the abolition of child labor, the elimination of discrimination in employment and occupation, and safe and healthy working environment), the OECD Guidelines for Multinational Enterprises, and "the 2006 Convention on Maritime Labour," which stipulates the fundamental right of seafarers to work.

In conducting human rights due diligence, we will proceed with a document-based survey and on-site interviews to grasp the current situation regarding human rights issues in our value chains and further enhance our initiatives toward improvement.



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### Human Rights

#### **Desk Analysis**

Starting in FY2022, MOL identifies human rights risks that should be taken into account when conducting the group's business, based on advice from external experts and international indicators including country-specific human rights risks. We also conducted desk analysis with the relevant business division. In the desk analysis, we conducted a risk assessment based on the likelihood and severity, taking into account the specific situations of potentially affected stakeholders. As a result, we have identified "Shipping (Seafarers)," "Logistics" and each potential human rights risks as business fields we will prioritize in future investigations. We will periodically review them, as necessary.

#### Major human rights risks by identified business field

Business	Shipping	Logistics
Main stakeholders that may be affected $^{\!\!\!\!*1}$	Seafarers	Employees, subcontractors
Main human rights risks that may arise*2	<ul> <li>Inadequate occupational health and safety</li> <li>Unreasonable working hours</li> <li>Insufficient/unpaid wages</li> <li>Harassment and abuse</li> <li>Violation of rights specific to seafarers</li> <li>Violation of seafarers' rights to be repatriated</li> <li>Abandonment of seafarers</li> <li>No change of crew members</li> <li>Violation of seafarers' health and welfare</li> <li>Violation of seafarers' rights of access to medical care</li> <li>Lack of protection of seafarers from crime</li> <li>etc.</li> </ul>	<ul> <li>Inadequate occupational health and safety</li> <li>Unreasonable working hours etc.</li> </ul>
	010.	

\*1 Employees, business partners, local communities, etc. (including employees of business partners, direct and indirect employees, women, children, indigenous peoples, immigrants, etc.) are considered.

\*2 35 items, including forced labor, child labor, human trafficking, harassment and abuse, discrimination, violations of freedom of association and collective bargaining rights, equal pay for equal work, and violations of the rights of indigenous and local people, are considered.

For more information about MOL Group activities to identify and mitigate sustainability risks, including human rights across the value chain, please visit the Responsible Procurement page ( $\square$  P.112).

#### **Shipping (Seafarers)**

The Maritime Labour Convention, 2006 (MLC 2006), which establishes the fundamental rights of seafarers, also addresses basic human rights such as the elimination of forced labor and the abolition of child labor. Our group is committed to strict compliance with them. For example, our vessels adhere to onboard compliance guidelines, prohibit discrimination by religion, nationality, age, and gender, and establish procedures to address complaints of harassment. They also hold monthly onboard compliance committee meetings to implement and evaluate efforts on human rights issues, discrimination, and harassment through dialogues between crew members and onboard compliance officers.

To further promote these initiatives, we conduct human rights due diligence as outlined below.

**Conducting written surveys and interviews with ship management companies** In the first half of FY2023, we conducted written surveys to comprehensively understand human rights risks across all 11 of our group's in-house ship management companies. Additionally, we conducted interviews with two companies in Japan and one in the Philippines.

#### Conducting direct interviews with seafarers

In the second half of FY2023, we conducted interviews with our group's seafarers. To ensure objectivity and neutrality, we collaborated with third-party experts specializing in business and human rights. We gathered feedback from 28 Japanese seafarers and 60 Filipino seafarers, considering their job types, positions, and hierarchical relationships. By maintaining anonymity and conducting interviews in the local language in the Philippines, we were able to obtain honest and candid opinions. Based on the results of the written surveys from the first half of



Interview with seafarers

the year, we discussed topics such as working hours, wages, health and safety, workplace communication, and the use of grievance mechanism, while also checking for risks specific to foreign seafarers.

#### Priority Human Rights Issues

Through this written surveys and interviews conducted, we have identified "working hours," "discrimination and harassment," and "access to remedy" as key areas of human rights issues that should be given more importance. We are continuing to consider and implement specific measures to further promote initiatives to address existing human rights issues.

For more information on other initiatives related to seafarers, please refer to the following pages:

### Safety Vision

https://www.mol.co.jp/en/pr/2024/img/MOLGroup\_Safety\_Vision.pdf

### Human Capital Vision

https://www.mol.co.jp/en/sustainability/human/hc/pdf/human-capital-vision.pdf

### DX Vision

https://www.mol.co.jp/en/sustainability/innovation/dx/vision/pdf/MOL\_Group\_DX\_Vision.pdf

#### **Human Rights**

#### Initiatives for individual human rights issues

#### Prevention of child labor and forced labor

We do not engage in child labor or forced labor, and carry forward initiatives aimed at preventing such abuses. In particular, in terms of preventing child labor, we conduct recruitment activities in compliance with the Labor Standards Act and thoroughly implement the initiatives by confirming the age of employees by means of ID cards, etc., at the time of hiring. We also believe it is important to educate our employees and provide human rights training programs including education on child labor and forced labor.

In our value chain initiatives, when selecting a ship recycling yard to dismantle an endof-life ship, we actually conduct on-site interviews and inspections of recycling yards and confirm that they make sufficient efforts to ensure human rights such as eliminating child labor and forced labor.

#### Initiatives related to wages

The MOL Group ensures compliance with labor laws, including minimum wages in each country where we do business. We have also established a competitive wage structure that not only exceeds national and local minimum wage levels, but also guarantees a living wage allowing employees to work with peace of mind, and is necessary to secure highly qualified personnel.

Furthermore, we apply a unified compensation system for the same qualifications and the same job level.

#### Actions on LGBTQ issues

We strive to create a comfortable working environment for LGBTQ (sexual minorities). We provide training programs to prevent unintentional harassment due to discrimination or lack of understanding, and renovations are underway at the Head Office to build more LGBTQ friendly facilities.

#### **Reduction of Overtime Work**

The MOL Group strives to optimize working hours from the perspective of preventing physical and mental health problems among employees.

For more information on our measures, please see the section "Health and Productivity Management: Reduction of Overtime Working Hours." ( P.77) We have taken various measures to reduce overtime work.

#### Harassment Prevention

The MOL Group is undertaking initiatives to prevent any kind of workplace harassment, since this is detrimental to mutual respect. Besides training related to the prevention of harassment, we have formulated a Group declaration on harassment prevention that expresses our non-tolerance of such forms of behavior. We are redoubling our efforts to create harassment-free workplaces.

#### **MOL Group Declaration of Harassment Prevention**

The Mitsui O.S.K. Lines Group will take the following measures to promote the creation of healthy and dynamic workplaces free from harassment.

- We will foster an organizational culture in which each and every employee on land and at sea, will respect each other regardless of position and will be able to freely and energetically demonstrate diverse individuality, values, and viewpoints.
- Employees and the Company will work together to build an organizational culture that enhances knowledge and awareness of harassment prevention and deters or stops any form of harassment.
- We shall establish a system in which anyone can feel safe about reporting harassment issues, and in the event of harassment, we shall take fair and appropriate measures in a resolute manner and establish an organizational structure to prevent recurrence.

Established in December 2020

#### Access to Remedy

The MOL Group provides several advisory and reporting service desks to promptly address human rights-related concerns. The group is also a regular member of the Japan Center for Engagement and Remedy on Business and Human Rights (JaCER), which supports effective grievance handling in compliance with the UN Guiding Principles on Business and Human Rights. The "Dialogue Remedy Platform" provided by JaCER accepts a wide range of human

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### **Human Rights**

rights-related complaints and reports from all external stakeholders, including customers and business partners in the group value chain. In receiving reports, we will ensure the anonymity of whistleblowers and the confidentiality of the content of reports. We will ensure the legitimacy of complaint handling and respond appropriately with fairness and transparency by accepting complaints through a third party in a professional position. We will also analyze the factors and frequency of cases received and endeavor to prevent and mitigate future human rights risks by reflecting the results as necessary in our human rights due diligence, which is promoted under the supervision and direction of the Sustainability Committee.

Information on the progress of the case will be disclosed anonymously on the JaCER website regularly.

#### List of Advisory and Report Service Desks

Target	Advisory and Report Service Desks	Details of Consultations/Reports Received	
For group executives and employees (including temporary and contract employees)	Compliance Officer (internal)	• Overall compliance (violation of laws, company	
	Compliance advisory service desk (internal/external)	<ul> <li>rules/regulations, corporate ethics, etc.)</li> <li>Examples: Antitrust law related, corruption in general, information leaks, labor law related, etc.</li> <li>Human rights as a whole (incl. harassment)</li> </ul>	
	Harassment advisory service desk (internal/external)	• Harassment	
For external stakeholders such as customers and	Compliance advisory service desk (internal/external) * Inquiries can be made through the internal compliance advisory service desk*1	<ul> <li>Overall compliance (violation of laws, company rules/regulations, corporate ethics, etc.)</li> <li>Examples: Antitrust law related, corruption in general, information leaks, labor law related, etc.</li> <li>Harassment</li> </ul>	
business partners	Human rights advisory service desk (external) * Inquiries can be made through the report service desks* <sup>2</sup>	<ul> <li>Human rights as a whole Examples: Discrimination, long working hours, unpaid or delayed wages, safety in the workplace, seafarers' specific rights, etc.</li> </ul>	

\*1 🖵 https://www.mol.co.jp/en/contact/compliance/index.php

\*2 - https://jacer-bhr.org/en/index.html

#### Human rights Education

MOL holds human rights and harassment prevention training programs every year. These programs are designed to provide a deeper understanding of not only legal compliance

related to human rights and harassment of course, but also relevant systems and actual events including background issues, such as how people are affected by human rights abuses and harassment, with the aim of creating a foundation for responsible actions by all MOL Group employees. In addition, these programs are intended to help employees act as good citizens, not only in corporate activities, but also in their everyday lives.

#### Human rights training programs

Online training programs help all MOL Group executives and employees in Japan and overseas understand the importance of our initiatives to respect human rights. Besides giving staff a deeper understanding of the fundamental human rights risks that can arise in businesses within the MOL Group value chain, such as forced and child labor, the programs aim to underline the Group's commitment to enforcing our human rights policy. In addition, we provide rank-specific training programs for managers, general employees, and new employees to prevent various human rights violations.

#### Performance of e-learning participation rates P.133

#### Harassment prevention training programs

We conduct training programs for staff in both managerial and non-managerial roles that are designed to prevent harassment to ensure workplaces across the entire MOL Group are harassment-free and to cultivate a work culture that reassures and supports everybody. In particular, we have tried to make managerial training more effective by adding content relating to anti-harassment laws; distinguishing between guidance and power-based harassment; and the risks of not tackling workplace harassment. We also organize group training sessions to look at actual examples of harassment in the workplace and consider responses to it.

#### Dialogue with stakeholders

#### Participating in the 2023 Stakeholder Engagement Program

MOL participated in eight stakeholder engagement programs from June 1 to July 27, 2023, sponsored by the non-profit organization Japan Committee of the Caux Round Table.

### Human Rights

The program is designed to discuss a wide range of human rights issues with companies from various industries, NPOs and NGOs, academics, and experts, to provide opportunities for companies to understand and put into practice the UN Guiding Principles on Business and Human Rights.

The discussion in FY2023, which was not specific to certain industrial sectors, looked at suspicions of various state involvements in human rights violations during wars and military conflicts, and on trends affecting business and related responses, such as the evolution and adoption of AI.

With transportation and logistics companies participating in the program, we worked to identify "key human rights issues for each industry" using a tool developed by the United Nations Environment Programme Finance Initiative (UNEP FI) to deepen their understanding of human rights issues in transportation and logistics.

### Stakeholder Engagement Program Final Report

https://crt-japan.jp/files2023/2023%20Human%20Rights%20Due%20Diligence%20Workshop\_en.pdf

#### Support for International Initiatives

#### Participating in the UN Global Compact

With business activities spread across the globe, the MOL Group believes that building good relationships with various stakeholders worldwide and contributing to the realization of sustainable growth of society are vital as it seeks to realize the ideas set forth in the MOL Group Corporate Principles. In order to contribute to an international framework for realizing these goals, MOL became the first Japanese

shipping company to participate in the United Nations Global Compact in 2005.

Since then, MOL has worked to support and practice the 10 principles in 4 areas of the UN Global Compact, which shares the same values as MOL's Rules of Conduct, which were established as a set of guidelines for executives and employees.

#### **Modern Slavery Statement**

As part of our efforts to eliminate any form of forced labor, modern slavery or human trafficking within our business and the MOL Group value chain, we publish a "Modern Slavery Statement" on our website in line with the UK Modern Slavery Act 2015.

### Modern Slavery Statement

Modern Slavery Statement 2023

https://www.mol.co.jp/en/sustainability/governance/human/pdf/Modern\_Slavery\_Statement\_2023.pdf Modern Slavery Statement 2022

https://www.mol.co.jp/en/sustainability/governance/human/pdf/Modern\_Slavery\_Statement\_2022.pdf Modern Slavery Statement 2021

https://www.mol.co.jp/en/sustainability/governance/human/pdf/Modern\_Slavery\_Statement\_2021.pdf

Data



Environment Human & Community

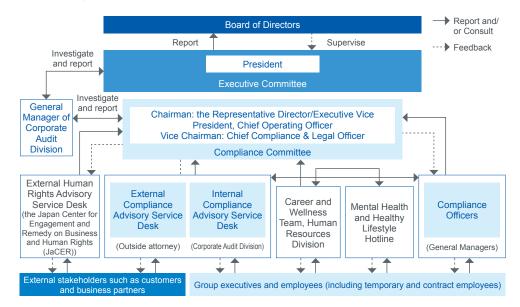
## Compliance

### Policy/System

The MOL Group has instituted compliance regulations to determine behavioral norms so that all our employees and executives are committed to making compliance a prerequisite of everyday business activities and to making the appropriate decisions. This thorough approach is supported by continuous compliance training.

Beyond complying with laws, regulations and Articles of Incorporation, our actions are guided by the Company's values and Code of Conduct (MOL CHARTS), which includes the rule: "Always be cognizant of compliance and act in accordance with social norms and corporate ethics."

We set up the Compliance Committee to manage the development and reinforcement of compliance systems in the MOL Group. Chaired by the Chief Operating Officer (who also serves as the Representative Director and Executive Vice President) and vice-chaired by the Chief Compliance & Legal Officer. This committee meets every two months (six times a year) to continuously monitor our group's compliance. Additionally, the Board of Directors receives regular reports from the Compliance Committee and assumes the supervisory responsibility for compliance-related initiatives.



#### **Compliance Committee**

The Compliance Committee exists as a subordinate under the Executive Committee to study and deliberate compliance-related matters and to develop and enhance the company-wide compliance system. The committee regularly analyzes trends in compliance cases and reports, while also paying attention to the enforcement and amendments of laws and changes in social conditions, to address the risk of new compliance issues arising.

#### **Chief Compliance & Legal Officer**

The Chief Compliance & Legal Officer manages compliance officers and takes responsibility for enhancing the compliance system, and is appointed by the Board of Directors.

#### **Compliance Officer**

The general manager, unit manager, branch manager, and corporate function manager, and for "group companies belonging to the head office organization," the general manager of the sales division in charge or the director in charge is appointed as the person in charge of compliance (compliance officer). The compliance officers shall ensure that their respective division, office, or group company complies in charge with all laws, regulations, and rules relating to its operations, and that it acts with the due care of a good manager in accordance with social norms and corporate ethics. When a violation or an act suspected to be a violation has been discovered or a compliance officer receives such report or consultation, he/she reports it to the Compliance Committee administrative office, and necessary corrective steps are taken without delay. The confidentiality of the reporter or consulter is strictly maintained.

#### **Compliance Advisory and Reporting Service Desk**

The MOL Group has established both internal and external compliance advisory service desks that MOL and MOL Group personnel (including full-time, contract and temporary staff) can consult for advice, or report any issues or violations, related to general compliance (such as monopolistic or corrupt practices, harassment and human rights issues). These desks are available 24 hours a day, 7 days a week, and accept reports and consultations in Japanese or English by means of email, letter, or telephone. Anonymous reporting is also possible, the confidentiality of those reporting or consulting is strictly maintained, and it is

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### Compliance

guaranteed that they will not be treated disadvantageously. The Group also guarantees that those who report or consult on violations and those who cooperate in investigations will not be treated disadvantageously or face retaliation.

We have established internal and external compliance advisory service desks for customers, business partners, and other external stakeholders as described above, and also an external advisory service desk (operated by the Japan Center for Engagement and Remedy on Business and Human Rights (JaCER)) to receive a wide range of complaints and reports related to human rights, in compliance with the UN Guiding Principles on Business and Human Rights.

# For more information on advisory service desks and initiatives on human rights, please find the link below https://www.mol.co.jp/en/sustainability/governance/human/

List of Advisory and Report Service Desks

Target	Advisory and Report Service Desks	Details of Consultations/Reports Received	
For group executives and employees (including temporary and contract employees)	Compliance Officer (internal)	• Overall compliance (violation of laws, company	
	Compliance advisory service desk (internal/external)	<ul> <li>rules/regulations, corporate ethics, etc.)</li> <li>Examples: Antitrust law related, corruption in general, information leaks, labor law related, etc.</li> <li>Human rights as a whole (incl. harassment)</li> </ul>	
	Harassment advisory service desk (internal/external)	Harassment	
For external stakeholders such as customers and business partners	Compliance advisory service desk (internal/external) * Inquiries can be made through the internal compliance advisory service desk*1	<ul> <li>Overall compliance (violation of laws, company rules/regulations, corporate ethics, etc.)</li> <li>Examples: Antitrust law related, corruption in general, information leaks, labor law related, etc.</li> <li>Harassment</li> </ul>	
	Human rights advisory service desk (external) * Inquiries can be made through the report service desks* <sup>2</sup>	<ul> <li>Human rights as a whole</li> <li>Examples: Discrimination, long working hours, unpaid or delayed wages, safety in the workplace, seafarers' specific rights, etc.</li> </ul>	

\*1 D https://www.mol.co.jp/en/contact/compliance/index.php

\*2 - https://jacer-bhr.org/en/index.html

#### Post-report follow-up process

In the case of a consultation or report, we will conduct an appropriate investigation after consulting with the parties concerned, and if a violation is found, the cause and its details, including measures to prevent recurrence, will be discussed at the Compliance Committee, and we will instruct the responsible person to make improvements as required.

Unless there are special circumstances, we will promptly interview the person who reported or consulted to confirm the details of the report. As a result, further investigations are carried out if deemed necessary. The Corporate Audit Division, which is independent of the corporate employment structure, is responsible for the internal compliance advisory service desk. The external lawyer representing the person who reports to or consults with the external consultation service will act as an intermediary between the company and the person in charge of the investigation.

#### Process for Reporting and Corrective Actions for Violations in MOL Group companies

Each MOL Group company has established processes and disciplinary standards for reporting the occurrence of compliance violations, giving remedial instructions and taking corrective actions for violations, and taking disciplinary action in accordance with its own internal compliance rules and regulations.

#### **Compliance Enhancement Month**

In an effort to further raise awareness of compliance, and to complement compliance advisory service desks, the Compliance Enhancement Month is held for executives and employees of our company and Group companies. In order to identify potential problems and signs of problems as early as possible, and to take preventive measures, it is conducted every year from 2017, and it receives a wide range of information that shows signs of non-compliance for about 1 month. To date, our company and its group companies have received 74 consultations and reports, and in some cases were able to cope with problems before they developed into major problems.

Anonymous reporting is also possible, the confidentiality of those reporting or consulting is strictly maintained, and it is guaranteed that they will not be treated disadvantageously.

#### Compliance

#### **Building Awareness among Executives and Employees**

MOL proactively builds awareness of the reporting system (compliance advisory service desk) among all MOL executives and employees and its group companies through regular training programs and the company intranet. In addition, the intranet discloses cases of compliance violations and the number of cases to ensure the reliability of the reporting system and prevent the occurrence of compliance incidents.

#### Initiatives

#### Initiatives on Compliance with the Antitrust Act

On March 18, 2014, the Japan Fair Trade Commission (JFTC) found that the MOL Group had violated Article 3 of the Japanese Antimonopoly Act in certain car carrier shipping trades. Having accepted this fact in good faith, the Group is pushing ahead with initiatives aimed at ensuring full anti-trust compliance all the time.

The group has established the "Antimonopoly Act Compliance Action Guidelines" to prevent violations of the Act by officers and employees and follows procedures such as prior notification, etc. to the Chief Compliance and Legal Officer or Compliance Officer in its contacts with competitors. In addition, we regularly conduct e-learning and training sessions to ensure compliance with the Antimonopoly Act. The group's annual engagement survey includes compliance-related questions, and the results are visualized and shared throughout the organization, while being used for organizational development, including the prevention of compliance violations. For more details on this survey, please visit "Engagement Survey." (<u>P.71</u>).

#### Initiatives on Anti-corruption

#### Anti-Corruption Policy

The MOL Group has established a policy on the prevention of corrupt practices in general, including bribery, conflict of interest, facilitation payments, and money laundering, to further promote management in accordance with our values and code of conduct regarding compliance. All Group executives and employees are striving to eliminate bribery and

corruption in our business operations through this policy, and we expect all our business partners to support the policy. In addition, we ask our business partners for their cooperation in implementing the "MOL Group Supplier Procurement Guidelines," which covers the prevention of corruption. For details, please visit "Responsible Procurement" ( $\square$  P.111).

Note also that the policy was approved at our Executive Committee in 2022. The Board of Directors is also responsible for overseeing this policy.

In addition, we established an internal rule called the "Anti-Corruption Policy" in October 2015 to eliminate bribery and excessive business entertaining of public servants as well as those outside the government. This policy ensures that we "build good relationships based on trust with customers and business partners," as stated in the Compliance Policy. This policy and rule are communicated to executives and employees through workshops and e-learning to encourage compliance.

#### MOL Group Anti-Corruption Policy

https://www.mol.co.jp/en/sustainability/governance/compliance/pdf/MOL\_Group\_Anti\_Corruption\_ Policy.pdf

#### **Political Contributions**

Political contributions are made in compliance with the Political Funds Control Act and in accordance with appropriate internal procedures. For actual results of political contributions, please refer to "Sustainability Data" (
P.137).

#### Compliance Risk Management

The MOL Group conducts a risk assessment of its group companies every year, and among them, we also check for the existence of risks related to overall compliance, such as "bribery," "Antitrust Act violations," "various business laws," "violations of internal rules," "embezzlement," and "various types of harassment." Based on the survey results, we conduct internal audits with priority on companies and divisions that are deemed to have high risk. The audit results are passed through the Executive Committee, which instructs Man

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### Compliance

the auditee to take corrective action to remedy the problem. In addition, improvements are monitored and reported quarterly to the Executive Committee.

#### **Compliance Education/Personnel Evaluation**

The MOL Group conducts education to foster and establish compliance awareness in executives and employees. Training programs on antitrust act and anti-corruption are held annually on an ongoing basis, as well as compliance-related e-learning. For actual e-learning participation rates, please refer to "Sustainability Data" (
P.137).

In addition, the MOL Group includes compliance-related items in personnel evaluations and compensation decisions for executives and employees. The MOL Group sets goals for strengthening and fostering the compliance awareness of each individual and for training and guiding subordinates to achieve these goals and conducts annual performance evaluations on the status of achievement of these goals. Through these personnel evaluations, we strive to raise the compliance awareness of each executive and employee.

#### **Code of Conduct**

Approaching the issue from the standpoint of varied stakeholders, MOL has instituted a code of conduct that all employees and executives must observe. Compliance with the code builds the business by improving the work environment, gains the sympathy of various stakeholders, and helps to raise corporate value over time.

### Code of Conduct

https://www.mol.co.jp/en/sustainability/governance/compliance/pdf/Rules\_of\_Conduct.pdf

#### **Tax Transparency**

As a company that operates globally, the MOL Group believes that tax transparency and payment of taxes are fundamental and important social responsibilities that a company should fulfill. We comply with the spirit of the applicable tax laws and regulations of all countries in which we do business and pay our fair share of taxes.

Furthermore, we understand that the use of tax havens without legitimate business purposes or actual conditions, for the purpose of enjoying excessive tax benefits, hinders the proper payment of taxes in each country and obstructs the development of those countries and regions. Therefore, we do not engage in the use of tax havens for tax evasion purposes.

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# **Environmental Data**

This report contains consolidated data (Mitsui O.S.K. Lines, Ltd. and MOL Group consolidated subsidiaries) and non-consolidated data (Mitsui O.S.K. Lines, Ltd. only) as of the end of each FY.

### **Energy Consumption**

		FY2019	FY2020	FY2021	FY2022	FY2023	Scope	
Fuel oil*1 (thousand tons)		3,273	2,865	2,925	2,874	2,904		
Marine Diesel oil*1 (thousand tons)		255	253	282	243	263		
Diesel oil (K litters)		6,572	6,040	6,944	6,621	12,347		
LNG (thousand tons)		37	27	19	47	22	Mitsui O.S.K. Lines, Ltd.,	
Bio-fuel (thousand tons)		_	_	-	9	14	MOL Group consolidated subsidiaries	
Electricity (MWh)		86,924	76,951	80,475	77,604	80,067	in Japan and overseas (cover rate based on	
	Total renewable energy used*3	237	248	3,532	39,983	44,685	consolidated sales: 97%)	
	Renewable energy used rate (%)	0.3	0.3	4.4	51.5	55.8		
Municipal gas (thousand m <sup>3</sup> )		1,648	1,627	1,618	1,663	1,456		
Total energy consumption*2 (thousand GJ)		158,105	142,492	146,748	143,150	146,277		

\*1 Used mainly for vessel fuel.

\*3 Mainly due to introduction of renewable energy to offices.

#### **Environmental Data**

### Greenhouse Gas Emissions

Organizational boundary for GHG data consolidation is operational control under the control approach.

			FY2019	FY2020	FY2021	FY2022	FY2023	Scope
Scope1 (tons)*1			11,136,501	9,831,022	10,112,053	10,086,254	10,055,247	
	Vessels		11,114,501	9,811,474	10,088,981	10,063,916	9,985,812	
	Others		22,000	19,548	23,072	22,338	69,435	
Scope2 (tons)*2	Location-base	ed	45,116	38,735	39,018	37,224	41,405	
	Market-based		_	_	35,887	19,483	18,104	
Scope3 (tons)*3			3,983,625	3,111,120	3,187,594	3,995,887	3,912,372	
	Category1 P	Purchased goods and services	51,067	40,138	43,292	50,420	57,882	Mitsui O.S.K. Lines, Ltd.,
	Category2 C	Capital goods	721,175	481,817	511,873	1,221,693	1,160,221	MOL Group consolidated subsidiaries in Japan and overseas
		uel- and energy related activities not included in scope 1 or scope 2)	2,402,901	2,126,190	2,186,927	2,168,636	2,187,031	(cover rate based on consolidated sales: 97%)
	Category5 W	Vaste generated in operations	477	638	907	653	628	
	Category6 B	Business travel	7,957	1,774	2,045	9,081	11,543	
	Category7 E	mployee commuting	283	282	71	210	357	
	Category11 U	Jse of sold products	799,765	460,281	442,479	545,194	494,710	
Scope1+2 (tons)			11,181,617	9,869,757	10,147,940	10,105,737	10,073,351	
Scope1+2+3 (tons)			15,165,242	12,980,877	13,335,534	14,101,624	13,985,723	

\*1 Scope1: CO<sub>2</sub> emissions originating mainly from the combustion of marine fuel.

\*2 Scope2: CO<sub>2</sub> emissions originating mainly from electricity consumption.

\*3 Scope3: GHG emissions originating mainly from when the capital goods and/or ship's stores are produced, fuels the vessels used are generated etc. Due to the change in the emission factor used to calculate Category3, results from FY 2019 to FY 2022 have been retroactively revised.

### GHG Emissions from Biofuel used by Ships

	FY2019	FY2020	FY2021	FY2022	FY2023	Scope
Biofuel "Well-to-Wake" (tons)	-	_	_	_	8,871	Mitsui O.S.K. Lines, Ltd., major ocean-going vessels MOL Group subsidiaries in Japan and overseas

#### Third-party Verification of GHG Emission Data

MOL acquired third-party verification by Class NK to ensure the fairness, accuracy, and transparency of FY2023 GHG emission data included in this report. The verification was conducted based on ISO14064-3:2006, ISO14064-1:2006 and GHG protocols.

Verification Target

Scope1 (Direct emissions), Scope2 (Energy indirect emissions), Scope3 (Other indirect emissions from Applicant's value chain), GHG Emissions from Biofuel used by Ships, and Energy Consumption.

Verification Statement

https://www.mol.co.jp/en/sustainability/data/pdf/environmental/verification-statement.pdf

### **Environmental Data**

### GHG Emissions Intensity

	FY2019	FY2020	FY2021	FY2022	FY2023	Scope
CO <sub>2</sub> emissions per ton-mile (g/ton-mile) Standard method	12.12	11.65	11.68	11.59	11.25	Mitsui O.S.K. Lines, Ltd., major ocean-going vessls MOL Group subsidiaries in Japan and overseas

Note: Due to the change in the emission factor, we have retroactively revised the results from fiscal 2019 to fiscal 2022.

Please refer P.45 of Environmental Vision 2.2 for definitions of the standard methods.

#### Third-party Verification of GHG Emissions Intensity Data

MOL acquired third-party verification by Class NK to ensure the fairness, accuracy, and transparency of FY2022 GHG emissions intensity data included in this report.

#### Independent Assurance Statement

https://www.mol.co.jp/en/sustainability/data/pdf/environmental/assurance-statement.pdf

### Appendix

https://www.mol.co.jp/en/sustainability/data/pdf/environmental/appendix.pdf

### NOx and SOx Emissions

	FY2019	FY2020	FY2021	FY2022	FY2023	Scope
NOx emissions (tons)	271,704	230,918	230,911	230,609	214,527	Mitsui O.S.K. Lines, Ltd., MOL Group vessel operating
SOx emissions (tons)	130,494	23,500	27,891	27,558	26,937	subsidiaries in Japan and overseas (cover rate based on consolidated sales: 81%)

#### Third-party Verification of SOx Emissions Data

MOL acquired third-party verification by Class NK to ensure the fairness, accuracy, and transparency of FY2022 SOx emissions data included in this report.

### Verification Statement

https://www.mol.co.jp/en/sustainability/data/pdf/environmental/SOx-verification-statement.pdf

### NOx and SOx Emissions Intensity

	FY2019	FY2020	FY2021	FY2022	FY2023	Scope
NOx emissions per ton-mile (g/ton-mile)	0.25	0.23	0.22	0.21	0.20	Mitsui O.S.K. Lines, Ltd.,
SOx emissions per ton-mile (g/ton-mile)	0.12	0.02	0.03	0.02	0.02	major ocean-going vessls MOL Group subsidiaries in Japan and overseas

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Data

#### **Environmental Data**

### Other Resources

		FY2019	FY2020	FY2021	FY2022	FY2023	Scope
Total waste (tons)*1		2,723	2,478	2,905	3,531	2,909	Mitsui O.S.K. Lines, Ltd.,
	Recyclable	1,637	1,323	1,340	1,825	1,526	MOL Group consolidated subsidiaries in Japan and overseas
	Non-recyclable	1,086	1,155	1,565	1,706	1,382	(cover rate based on
Recycling ratio (%)		60.1	53.4	46.1	51.7	52.5	consolidated sales: 97%)
Hazardous Waste Generation (tons)*2		1.84	15.01	8.86	0.57	0.00	Mitsui O.S.K. Lines, Ltd., MOL Group consolidated subsidiaries in Japan (cover rate based on consolidated sales: 53%)
Total ship recycling (tons	3)	37,327	75,007	0	0	7,996	Mitsui O.S.K. Lines, Ltd.
Total water intake (m <sup>3</sup> )* <sup>3</sup>		599,478	410,230	403,406	632,754	468,204	
	Tap water	599,478	410,230	403,406	632,754	468,204	Mitsui O.S.K. Lines, Ltd., MOL Group consolidated
	River water	_	_	_	_	-	subsidiaries in Japan and overseas
	Seawater (cyclic usage)	_	_	_	_	-	(cover rate based on consolidated sales: 97%)
Total wastewater (m <sup>3</sup> )		599,478	410,230	403,406	632,754	468,204	

\*1 The total of waste from offices etc.

\*2 Total amount of PCB-containing equipment disposed of.

\*3 The volume of water used in offices. Most of the water used in vessels is made from seawater and recycled. The increase in the number from previous year is due to coverage increase.

### Environment Investment Amount

	FY2020	FY2021	FY2022	FY2023	Scope
Environment Investment Amount (billion yen)	64.4	119.4	206.6	259.5	Mitsui O.S.K. Lines, Ltd., MOL Group consolidated
Reduction of our Group's GHG Emissions*1	5.6	22.4	38.0	73.9	subsidiaries in Japan and overseas (cover rate based on
Low/Decarbonization Energy Business*2	58.8	97.0	168.6	185.7	consolidated sales: 100%)

\*1 Investment in the development and ordering LNG-fueled bulkers, PCCs, etc.

Zero emission vessel to reduce emissions of GHG in its own operations.

This corresponds to the R&D cost and the business area costs in Environmental Accounting Guidelines, the Ministry of the Environment.

\*2 Investment in the development of LNG carriers, LPG/Ammonia carriers, Wind Power business and its associated business to contribute to reducing GHG emissions in society.

### Violations of Environmental Laws and Regulations

		FY2020	FY2021	FY2022	FY2023	Scope
Violations of	Number of cases	0	0	0	0	
environmental laws and regulations	Fine (million yen)	0	0	0	0	Mitsui O.S.K. Lines, Ltd.

Note: Violations resulting in fines exceeding US\$10,000.

# **Social Data**

• This report contains consolidated data (Mitsui O.S.K. Lines, Ltd. and MOL Group consolidated subsidiaries) and non-consolidated data (Mitsui O.S.K. Lines, Ltd. only) as of the end of each FY.

• Coverage in this report is the ratio of the number of employees in each item to the number of employees (consolidated).

In case "-" is indicated in "Coverage," it refers to data of Mitsui O.S.K. Lines, Ltd.

Third-party Verification

MOL acquired third-party verification by Class NK to ensure the fairness, accuracy, and transparency of FY2023 social data marked with "\*" included in this report.

### Assurance Statement

https://www.mol.co.jp/en/sustainability/data/pdf/social/assurance-statement.pdf

### Human Capital & Diversity

				FY2020	FY2021	FY2022	FY2023	Coverage
Number of	consolidated*			8,571	8,547	8,748	9,795	100%
all employees	non- consolidated**			1,465	1,493	1,577	1,670	_
		Male		1,174	1,193	1,255	1,334	-
		Female		291	300	322	336	_
Number of employees	non- consolidated**	Office Workers		940	958	1,029	1,107	_
by job type			Male	661	670	721	787	_
			Female	279	288	308	320	_
		Seafarers		525	535	548	563	_
			Male	513	523	534	547	_
			Female	12	12	14	16	_

				FY2020	FY2021	FY2022	FY2023	Coverage
Number of employees by	consolidated*	Dry Bulk Business		295 (47)	306 (48)	245 (41)	255 (52)	100%
department*1		Energy Transport Business		807 (87)	857 (82)	902 (75)	1,023 (94)	100%
		Product Transport Business		4,431 (691)	4,343 (850)	4,398 (814)	4,328 (1,109)	100%
			Containerships	3,391 (549)	3,353 (696)	52 (9)	60 (10)	100%
		Wellbeing & Lifestyle					2,396 (1,145)	100%
		Business Associated Businesses	Real Property Business	2,058	1,996	1,152 (1,044)	1,212 (1,038)	100%
				(1,462)	(1,322)	859 (261)	458 (137)	100%
		Others		642 (87)	681 (77)	699 (85)	849 (166)	100%
		Company-wide (common)		338 (89)	364 (115)	493 (165)	486 (160)	100%
		Total		8,571 (2,463)	8,547 (2,494)	8,748 (2,485)	9,795 (2,863)	100%
Number of temporary	consolidated*			-	-	2,485	2,863	100%
workforce	non- consolidated**			-	-	308	209	-
Ratio of temporary workforce	non- consolidated**			_	_	16.3%	11.1%	_

Data

### Social Data

#### Human Capital & Diversity

			FY2020	FY2021	FY2022	FY2023	Coverage
Ratio of	consolidated***	under 25 years old	-	-	4.6%	5.3%	99%
employees by age group		25-29 years old	_	_	12.6%	11.9%	99%
		30-34 years old	-	-	13.9%	14.9%	99%
		35-39 years old	-	-	14.5%	14.1%	99%
		40-44 years old	-	-	13.9%	13.9%	99%
		45-49 years old	-	-	13.8%	13.6%	99%
		50 years old & over	-	_	26.8%	26.3%	99%
	non-	under 25 years old	-	-	5.0%	4.7%	-
	consolidated***	25-29 years old	-	-	17.8%	15.8%	-
		30-34 years old	-	-	20.0%	20.2%	-
		35-39 years old	-	-	16.4%	16.4%	-
		40-44 years old	-	-	11.7%	11.7%	-
		45-49 years old	-	-	10.1%	9.9%	-
		50 years old & over	-	-	19.0%	21.3%	-
Ratio of	non-	under 30 years old	-	-	0.0%	0.0%	-
employees in managerial	consolidated***	30-34 years old	-	-	0.0%	0.0%	-
positions by age group		35-39 years old	-	-	7.5%	9.3%	-
age group		40-44 years old	-	-	27.5%	24.7%	-
		45-49 years old	-	-	27.0%	23.1%	-
		50 years old & over	_	_	38.0%	42.9%	_

				FY2020	FY2021	FY2022	FY2023	Coverage
Number of	consolidated***			-	-	16	31	100%
women in executive positions	non- consolidated***			-	-	3	4	-
Ratio of women in	consolidated***			_	_	13.3%	15.0%★	100%
managerial positions		general management positions		-	-	8.5%	13.5%	100%
		sectional management positions		-	-	15.0%	15.6%	100%
	non-consolidate (Excludes loaned Includes expatriat		OL.)	4.5%	4.9%	5.9%	6.3%	-
		Office Workers*2		6.9%	7.5%	9.2%	9.8%	-
		Seafarers		0.4%	0.4%	0.4%	0.4%	-
		general management positions		1.9%	3.1%	4.6%	2.6%	-
			Office Workers	2.3%	3.8%	5.8%	3.2%	-
			Seafarers	0.0%	0.0%	0.0%	0.0%	-
		senior management positions		1.5%	1.6%	1.6%	2.2%	-
			Office Workers	2.5%	2.6%	2.6%	3.9%	-
			Seafarers	0.0%	0.0%	0.0%	0.0%	-
		sectional management positions		9.3%	9.7%	11.0%	11.6%	-
			Office Workers	14.1%	15.0%	17.5%	17.7%	-
			Seafarers	1.1%	1.1%	0.9%	0.9%	_

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#### **Social Data**

#### Human Capital & Diversity

			FY2020	FY2021	FY2022	FY2023	Coverage
Ratio of women in workforce	consolidated***	indefinite contracts	-	-	30.0%	29.9%★	100%
		definite contracts	-	-	39.4%	37.9%	100%
	non- consolidated**		19.9%	20.1%	20.4%	20.1%	-
		Office Workers**	35.4%	36.7%	29.9%	28.9%	-
		Seafarers**	2.4%	2.1%	2.6%	2.8%	_
Ratio of employees with disabilities	consolidated***	indefinite contracts	-	-	0.3%	0.58%	100%
		definite contracts	_	-	_	2.52%	100%
	non- consolidated**		2.2%	3.3%	3.3%	3.2%	_
Ratio of employees in	consolidated***		_	_	0.5%	0.49%	97%
managerial positions with disabilities	non- consolidated***		-	_	0.2%	0.4%	_
Number of staff per management employee* <sup>3</sup>	non- consolidated***		_	_	2.8	2.4	_
Succession Effectiveness Rate (internal hire/all important positions)*4	non- consolidated***		_	_	89%	86%	_

\* Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group.

\*\* Excludes loaned employees. Includes expatriate employees outside MOL.

\*\*\* Scope of data has been changed in FY2023. Until FY2022: Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group. FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.
\*1 The approximate average number of temporary workforce is indicated in parentheses. The employees indicated as company-wide

\*1 The approximate average number of temporary workforce is indicated in parentheses. The employees indicated as company-wide (common) belong to administrative departments, which cannot be classified in any specific segment. The number of employees in the Port Logistics Division, which was included in the Containership Business until FY2021, has been

included in the Product Transport Business other than the Containership Business since FY2022. \*2 The data are as of the end of each FY. On the other hand, the "11.3%" Core KPIs achievement in the management plan "BLUE

ACTION 2035" includes decisions made at the end of FY 2023 (human resource allocation as of April 1, 2024).

\*3 Calculated by total number of employees/total number of employees in managerial positions.

\*4 Important positions are employees in managerial positions.

### Number of Hires & Retention Rate

				FY2020	FY2021	FY2022	FY2023	Coverage
Number of new hires	consolidated** (indefinite contra	cts)		-	_	709	883	100%
	non-			_	_	129	157	_
	consolidated*	Number of new		53	58	53	72	-
		graduates hires	Male	40	44	40	57	-
			Female	13	14	13	15	-
		Number of		15	24	76	85	-
		mid-carrier hires	Male	5	14	57	66	-
			Female	10	10	19	19	-
Number/		under 25 years old		-	-	176/24.8%	206/23.3%	100%
Rate of new hires by	(indefinite contracts)	25-29 years old		-	-	156/22.0%	168/19%	100%
age group		30-34 years old		-	-	129/18.2%	164/18.6%	100%
		35-39 years old		-	-	84/11.8%	131/14.8%	100%
		40-44 years old		-	-	57/8.0%	82/9.3%	100%
		45-49 years old		-	-	43/6.1%	59/6.7%	100%
		50 years old & over		-	-	64/9.0%	73/8.3%	100%
	non-	under 25 years old		-	-	41/33.3%	50/31.8%	-
	consolidated**	25-29 years old		-	-	26/21.1%	37/23.6%	-
		30-34 years old		-	-	40/32.5%	43/27.4%	-
		35-39 years old		_	_	15/12.2%	20/12.7%	-
		40-44 years old		-	-	1/0.8%	3/1.9%	-
		45-49 years old		-	-	0/0.0%	2/1.3%	-
		50 years old & over		_	-	0/0.0%	2/1.3%	-

### **Social Data**

#### Number of Hires & Retention Rate

				FY2020	FY2021	FY2022	FY2023	Coverage
Number/Rate of new hires	consolidated** (indefinite	Male		-	-	444/62.6%	571/64.7%	100%
of new nires by gender	contracts)	Female		-	_	265/37.4%	312/27.3%	100%
	non- consolidated**	Male		-	-	91/74.0%	123/78.3%	-
		Female		-	-	32/26.0%	34/21.7%	-
Number/Rate	consolidated**	Japan		-	-	441/62.2%	582/65.9%	100%
of new hires by region	(indefinite contracts)	Asia ⋅ Oceania ⋅ Middle East		-	-	213/30.0%	215/24.2%	100%
		Europe · Africa		_	_	41/5.8%	48/5.4%	100%
		North America · Central America The Caribbean		_	_	14/2.0%	38/4.3%	100%
Total employees	consolidated**			-	-	7.2%	6.6%	99%
turnover rate		Voluntary employee turnover rate		-	-	6.2%	5.6%	99%
	non- consolidated*			3.1%	3.3%	2.2%	2.6%	-
		Voluntary employee turnover rate		1.2%	1.7%	1.1%	2.6%	-
			Important voluntary employee turnover rate*1	_	_	3.7%	4.2%	_
Turnover rate of new graduates	non- consolidated	Office Workers		4.5%	5.3%	0.0%	1.0%	_
hires within three years of employment*2		Seafarers		7.4%	2.7%	4.9%	1.1%	_

Total Number/ Rate of (indefinite contra employees turnover by age group	under 25 years old	-	-	492/100.0%		
employees turnover by	under 25 years old			-52/100.0/0	570/100%	100%
turnover by		-	_	50/10.2%	41/7.2%	100%
	25-29 years old		_	87/17.7%	91/16.0%	100%
~3° 3. ° « P	30-34 years old	_	-	85/17.3%	94/16.5%	100%
	35-39 years old		_	76/15.4%	86/15.1%	100%
	40-44 years old	_	_	47/9.6%	67/11.8%	100%
	45-49 years old	_	_	34/6.9%	54/9.5%	100%
	50 years old & over	_	_	113/23.0%	137/24.0%	100%
non-		_	_	27/100.0%	44/100.0%	_
consolidated**	under 25 years old	_	_	1/3.7%	0/0.0%	_
	25-29 years old	_	-	11/40.7%	6/13.6%	-
	30-34 years old		_	0/0.0%	4/9.1%	_
	35-39 years old	_	_	2/7.4%	3/6.8%	_
	40-44 years old		_	0/0.0%	3/6.8%	_
	45-49 years old	_	_	1/3.7%	0/0.0%	_
	50 years old & over	-	-	12/44.4%	28/63.6%	-
Total Number/ consolidated**	Male	_	_	317/64.4%	381/66.8%	100%
Rate of (indefinite contra employees	Female	_	-	175/35.6%	187/32.8%	100%
turnover non-	Male	_	_	22/81.5%	37/84.1%	_
by gender consolidated**	Female		_	5/18.5%	7/15.9%	_
Total Number/ consolidated**	Japan	_	_	264/53.7%	293/51.4%	100%
Rate of (indefinite contra employees turnover	Asia · Oceania · Middle East	_	_	181/36.8%	221/38.8%	100%
by region	Europe · Africa	_	_	34/6.9%	21/3.7%	100%
	North America · Central America · The Caribbean	-	_	13/2.6%	35/6.1%	100%
Average years non-		15.6	15.6	15.1	14.2	_
of continuous consolidated* service	Male	15.7	15.9	15.4	14.6	_
	Female	15.3	14.7	13.9	12.5	_

\* Excludes loaned employees. Includes expatriate employees outside MOL.

\*\* Scope of data has been changed in FY2023. Until FY2022: Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group. FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.

 \*1 Important voluntary employee turnover is the retirement of employees in managerial positions for personal reasons.
 \*2 Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group, contract employees, and part-timers, etc. Calculated by the number of new graduates hires who have retired within three years of joining the company / the number of new graduates hires in the last three years.

Safety & Value

#### **Social Data**

### Payroll, Compensation & Productivity

			FY2020	FY2021	FY2022	FY2023	Coverage
Annual employee	consolidated*		-	-	59,142,848	86,423,180	100%
compensation (thousand yen)	non- consolidated**		-	-	18,471,200	26,607,369	-
Average annual	consolidated*		-	-	-	6,723	100%
employee compensation		indefinite contracts	_	_	7,980	8,457	100%
(thousand yen)	non- consolidated**		-	-	15,174	15,933	-
Annual CEO compensation (thousand yen)	non- consolidated		-	_	302,960	166,760	_
Ratio of average	consolidated*		-	-	-	2.15%	100%
annual employee compensation		indefinite contracts	-	-	2.6%	2.7%	100%
excluding CEO and annual CEO compensation	non- consolidated**		-	-	4.9%	9.6%	-
Ratio of	consolidated*		_	-	63.6%	62.0%★	100%
gender wage gap		indefinite contracts	-	-	68.9%	67.0%★	100%
		definite contracts	_	_	71.6%	62.5%★	100%
	non- consolidated**		_	_	56.3%	64.4%	-
		indefinite contracts	_	-	69.4%	73.1%	_
		definite contracts	-	-	38.9%	42.4%	-
Employee benefits (thousand yen)	consolidated*		-	-	12,337,833	10,620,836	100%
(indusand yen)	non- consolidated*		_	_	4,230,320	4,824,091	-
Turnover per	consolidated*		_	-	184,269	134,867	100%
employee (thousand yen)	non- consolidated*		_	-	520,847	502,759	-
Profit per	consolidated*		_	-	12,427	31,834	100%
employee (Operating Income) (thousand yen)	non- consolidated*		-	-	39,128	32,022	-
EBIT per employee	consolidated*		_	_	93,640	32,489	100%
(thousand yen)	non- consolidated*		_	_	295,144	195,355	_

\* Scope of data has been changed in FY2023. Until FY2022: Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group. FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.

\*\* Scope of data has been changed in FY2023. Until FY2022: Excludes loaned employees, expatriate employees outside MOL. FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.

Note: The salary system in our company adopts a qualification grade system, and there is no gender or regional pay gap within the same qualification grade.

### Human Capital Skill Development

Innovation

			FY2020	FY2021	FY2022	FY2023	Coverage
Average training days per employee	consolidated** (Total employees except temporary )		-	_	1.8	1.7	95%
	non-consolidated*	Office Workers	2.0	2.0	3.0	5.1	-
		Seafarers	4.0	7.0	10.0	6.9	-
Average training hours per employee	<b>consolidated**</b> (Total employees except temporary )		-	-	14	14	94%
		Male (indefinite contracts)	-	-	-	19	94%
		Female (indefinite contracts)	_	_	_	16	94%
	non-consolidated**		-	-	32	38	-
		Male	_	_	33	38	-
		Female	-	-	29	38	-
Training costs	non-consolidated*	Office Workers	98	91	155	249	-
per employee (thousand yen)		Seafarers	74	143	118	179	-
Total HR developing & training costs (thousand yen)	consolidated** (Total employees except temporary)		_	_	640,788	937,702	98%
	non-consolidated**		_	_	456,039	648,255	_
Investment in	consolidated**		_	_	0.8%	1.0%	99%
training as % of payroll	non-consolidated**		_	_	2.4%	1.5%	_
Time spent	consolidated**		_	_	87,515	138,501	94%
on employee development training	non-consolidated**		_	_	40,207	64,181	_

\* Excludes loaned employees. Includes expatriate employees outside MOL.

\*\* Scope of data has been changed in FY2023. until FY2022: Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group. FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.

Environment

Safety & Value

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Data

#### **Social Data**

### Human Rights and Occupational Health and Safety

			FY2020	FY2021	FY2022	FY2023	Coverage
Number of	non-	Office Workers	0	1	0	0	-
industrial accidents	consolidated*	Seafarers	1	2	1	0	_
Number of fatal	consolidated**	Office Workers	_	_	0	2	99%
industrial accidents		Seafarers	-	_	0	0	99%
	non-	Office Workers	0	0	0	0	_
	consolidated*	Seafarers	0	0	0	0	-
Number of	consolidated**	Office Workers	-	-	12	27	99%
work-related injuries*1		Seafarers	-	_	4	5	99%
	non-	Office Workers	-	-	0	0	-
	consolidated*	Seafarers	-	-	1	0	-
Number of employees	consolidated**	Office Workers	-	-	0	2	99%
work-related fatalities		Seafarers	-	-	0	0	99%
	non-	Office Workers	0	0	0	0	-
	consolidated*	Seafarers	0	0	0	0	-
Rate of employees work-related fatalities	consolidated**	Office Workers (indefinite contracts)	-	_	0%	0.11%	99%
		Office Workers (definite contracts)	-	-	0%	0.08%	99%
		Seafarers (indefinite contracts)	-	-	0%	0%	99%
		Seafarers (definite contracts)	_	_	0%	0%	99%
	non-	Office Workers	0%	0%	0%	0%	-
	consolidated*	Seafarers	0%	0%	0%	0%	_
LTIF (Lost Time	non- consolidated**	Office Workers	_	-	0	0	-
njury Frequency)*2	vessels includin	Seafarers of MOL Group-operated vessels including MOL-managed and chartered vessels* <sup>3</sup>		0.19	0.19	0.26	-
Number of passenger fatalities	consolidated		0	0	0	0	100%

				FY2020	FY2021	FY2022	FY2023	Coverage
Rate of OHSAS1800/	consolidated			-	-	0.8%	1.1%	99%
ISO45001 offices	non- consolidated**			_	_	0%	0%	_
Human rights e-learning	consolidated*		Rate of participants	-	-	-	94.2%	100%
Occupational health and	consolidated**		Number of participants	-	-	2,225	2,216	99%
safety training	non- consolidated*	Safety Culture e-learning*4	Number of participants	2,407	2,252	3,146	3,905	-
			Rate of participants	95.5%	90.3%	96.6%	93.5%	-
		Operational Safety Workshops*5	Number of participants	926	300	309	325	_
		Safety Campaign*6	Number of participants	576	693	635	30,554	-
		Safety Conference*7	Number of participants	872	1,019	787	753	_
Rate of	consolidated**	(indefinite contrac	ts)	_	-	55.6%	59.2%	99%
employees belonging to	non-	Office Workers		100%	100%	100%	100%	-
trade union	consolidated*	Seafarers		100%	100%	100%	100%	-

\* Excludes loaned employees. Includes expatriate employees outside MOL.

\*\* Scope of data has been changed in FY2023. Until FY2022: Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group. FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.

\*1 Injuries that leave after effects

\*2 Number of lost time injuries occurring in a workplace per 1 million hours worked.

\*3 MOL uses "on board time" as denominator. These figures include occupational injuries and illnesses that did not result in disembarkation but did not result in a return to work, including light work, on the day of the accident. The indicator also covers seafarers outside of the MOL Group.

\*4 Includes for permanent, temporary and contract employees.

\*5 Total number of participants in each session. Includes for permanent, temporary and contract employees.

\*6 Total number of participants in each session. Until FY2022, only office workers were counted. From FY2023, seafarer participants are counted. Includes for permanent, temporary and contract employees.

\*7 Total number of participants in each session. The target is seafarers on leave on ships managed by a ship management company in MOL group, including permanent employees in our group as well as employees of five partner companies.

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#### **Social Data**

### Wellbeing

				FY2020	FY2021	FY2022	FY2023	Coverage
Work hours (annual average)	consolidated** (indefinite contracts)			-	-	1,752	1,871	78%
	non- consolidated**			-	-	1,958	1,935	-
Overtime work hours (monthly average)	non-consolidated*				23.4	18.8	14.7	-
Paid leave*1	non-consolidated*	Days taken		12.8	14.0	15.2	15.7	_
(including summer vacation)		Usage rate		47.6%	52.9%	60.7%	59.3%	-
Rate of engagement survey	consolidated**			_	_	37.0%	44.4%	100%
Rate of engagement survey response	<ul> <li>(Total employees except temporary)</li> </ul>	Rate of parti	icipants	_	_	84.0%	90.9%	98%
Maternity leave*2	non-consolidated	Number of employees t	aken	10	21	23	17	-
		Usage rate		100.0%	100.0%	100.0%	100.0%	-
Special leave for spousal	non-consolidated	Number of employees t	aken	22	17	22	25	_
childbirth*3		Usage rate		100.0%	68.0%	69.0%	52.1%	-
Childcare leave	consolidated** (Total employees	Usage rate (Male)	indefinite contracts	_	_	7.4%	17.9%★	100%
	except temporary)		definite contracts	_	-	2.7%	2.0%★	100%
		Usage rate (Female)	indefinite contracts	-	-	19.2%	26.4%	100%
			definite contracts	_	-	54.3%	21.1%	100%
	non- consolidated*4	Number of e taken (Male)		17	17	34	47	-
		Number of e taken (Fema		20	25	41	38	_
		Usage rate (	(Male)	49.0%	46.0%	54.0%	55.9%	-
		Usage rate (	(Female)	100.0%	100.0%	100.0%	100.0%	-
		Return rate	(Male)	100.0%	92.0%	100.0%	100.0%	-
		Return rate	(Female)	100.0%	100.0%	100.0%	100.0%	-

		FY2020	FY2021	FY2022	FY2023	Coverage
Average days of men taking childcare leave*4	non-consolidated	64.8	63	43	58	-
Number of employees used short-time work shift for childcare	non-consolidated*	7	3	8	4	-
Number of working mothers*5	non-consolidated	54	51	63	78	_
Number of employees used rehiring system after spousal transfer	non-consolidated*	0	4	2	3	_
Number of employees used nursing care leave	non-consolidated*	1	0	1	1	_

\* Excludes loaned employees. Includes expatriate employees outside MOL.

\*\* Scope of data has been changed in FY2023. Until FY2022: Includes expatriate employees within MOL group. Excludes expatriate employees outside MOL group.

FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.

\*1 Excludes seafarers.

\*2 Excludes loaned employees, contract employees, part-timers, etc.

\*3 Excludes seafarers, loaned employees, contract employees, part-timers, etc.

\*4 Scope of data has been changed in FY2023. Until FY2022: Excludes expatriate employees. FY2023: Excludes loaned employees. Includes expatriate employees outside MOL.

\*5 Number of female employees raising children (15 years old or younger) who have not completed compulsory education (excludes seafarers, loaned employees, contract employees, part-timers, etc.)

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# **Governance Data**

This report contains consolidated data (Mitsui O.S.K. Lines, Ltd. and MOL Group consolidated subsidiaries) and non-consolidated data (Mitsui O.S.K. Lines, Ltd. only) as of the end of each FY.

### Number and Ratio of Officers (As of June 25, 2024)

		Ma	Male		ale	Total	
		Number of people	Ratio	Number of people	Ratio	Number of people	Ratio
Directors		6	66.7%	3	33.3%	9	-
	Outside directors	2	50.0%	2	50.0%	4	44.4%
Auditors		3	75.0%	1	25.0%	4	-
	Outside auditors	1	50.0%	1	50.0%	2	50.0%
Executive officers		31	93.9%	2	6.1%	33	_

Note: The term of office of Directors shall be one year from the conclusion of the Ordinary General Meeting of Shareholders held on June 25, 2024.

### Remuneration of Directors (FY2023) (Unit: ¥ million)

		Number of Eligible Officers	Total Amount of Remunerations Paid	Basic compensation (Monthly remuneration)	Performance linked compensation, etc. (Bonus)	Non-monetary compensation, etc. (Performance linked stock compensation)	Non-monetary compensation, etc. (Non Performance linked stock compensation)
Directors		11	523	293	131	66	33
	Outside directors	4	55	50	_	_	5
Auditors		6	98	98	_	_	-
	Outside auditors	3	26	26	_	_	_
Total		17	621	391	131	66	33
	Outside officers	7	81	76	0	0	5

### Number of shares held, and Attendance of Board of Directors / Audit and Supervisory Board, etc. (As of June 25, 2024)

		Term of office served	Number of shares held		of Directors		ommittee 1023)
Title	Name	as officer (years)	(100 shares) (As of March 31, 2024)	Attendance	Attendance rate	Attendance	Attendance rate
Chairman of the Board	Junichiro Ikeda	11	1,479	12/12	100%	-	_
Representative Director President, Chief Executive Officer	Takeshi Hashimoto	9	913	12/12	100%	_	_
Representative Director Executive Vice President, Executive Officer	Toshiaki Tanaka	4	520	12/12	100%	_	_
Director	Junko Moro	1	361	10/10	-	-	-
Director, Senior Managing Executive Officer	Kazuya Hamazaki	-	145	_	-	-	-
Outside Director	Etsuko Katsu	8	326	12/12	100%	-	-
Outside Director	Masaru Onishi	5	106	12/12	100%	_	_
Outside Director	Atsushi Toyonaga	_	_	_	_	_	_
Outside Director	Yumi Yamaguchi	_	_	_	_	_	_
Full-time Audit & Supervisory Board Member	Masanori Kato	3	390	12/12	100%	12/12	100%
Full-time Audit & Supervisory Board Member	Yutaka Hinooka	1	462	12/12	100%	10/10	100%
Outside Audit & Supervisory Board Member	Satoru Mitsumori	2	_	12/12	100%	12/12	100%
Outside Audit & Supervisory Board Member	Fumiko Takeda	1	_	10/10	100%	10/10	100%

Note: For Outside Auditor Fumiko Takeda, the number of meetings attended since their appointment on 20 June 2023. Director Hisashi Umemura, Hideto Fujii and Mitsunobu Koshiba resigned on 25 June 2024.

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### **Governance Data**

### Skills Matrix of Board Members (As of June 25, 2024)

		Experience, etc. considered important for corporations					Experience, etc. co	onsidered important for	corporations supporting s	ocial infrastruct
Title	Name	Corporate management	Finance/ Accounting	Legal affairs/ Risk management	ESG	Human resources/ Diversity	Safety	Technology	Marketing/ Business strategy	Global Business
Chairman of the Board	Junichiro Ikeda	•		•	•	٠	•		•	•
Representative Director President, Chief Executive Officer	Takeshi Hashimoto	٠	٠	٠	٠	٠	٠		٠	٠
Representative Director Executive Vice President, Executive Officer	Toshiaki Tanaka	٠			٠	٠	٠	٠	٠	٠
Director	Junko Moro				•	٠	٠		•	
Director, Senior Managing Executive Officer	Kazuya Hamazaki		•	٠			٠		•	٠
Outside Director	Etsuko Katsu		•		•	٠				•
Outside Director	Masaru Onishi	٠					٠	٠	•	
Outside Director	Atsushi Toyonaga	٠		٠					•	•
Outside Director	Yumi Yamaguchi	٠			٠			٠	•	
Full-time Audit & Supervisory Board Member	Masanori Kato			٠		٠	•	٠		
Full-time Audit & Supervisory Board Member	Yutaka Hinooka		•	٠			٠		•	٠
Outside Audit & Supervisory Board Member	Satoru Mitsumori	٠		٠	٠	٠				
Outside Audit & Supervisory Board Member	Fumiko Takeda		٠	٠	٠	٠				٠

Note: The above table does not represent all of the knowledge possessed by the Directors.

### Risk Management

### Information Security

	FY2020	FY2021	FY2022	FY2023	Scope*1
Number of Serious ICT Incidents	0	0	0	0	Mitsui O.S.K. Lines, Ltd.,
E-learning Participation Rate of Information Security	95.7%	92.8%	93.9%	96.2%	Major subsidiaries and affiliates in Japan and overseas*1

\*1 Includes temporary and contract staffs.

Environment

Human & Community Innovation Data

#### **Governance Data**

### Compliance

Number of Reports to Compliance Advisor Service Desks, Compliance Violations, and Amount of Fines, etc.

			FY2020	FY2021	FY2022	FY2023	Scope*1
Number of			46	43	81	111	
Reports to Compliance	Violations of laws and	regulations	15	16	34	37	
Advisory Service	Violations of human rig	20	11	26	39		
Desk, etc.*1	Violations of internal ru	Violations of internal rules and others		16	22	35	
Serious		Number of cases	1	0	1	0	
Violations of Laws <sup>*3</sup>		Fine (10,000 yen)	20	0	0	0	
	Antitrust act /	Number of cases	0	0	0	0	
	Competition law	Fine (10,000 yen)	0	0	0	0	
	Anti-bribery*4	Number of cases	0	0	0	0	
		Fine (10,000 yen)	0	0	0	0	
	Labor law	Number of cases	0	0	0	0	Mitsui O.S.K.
		Fine (10,000 yen)	0	0	0	0	Lines, Ltd., Subsidiaries
	Other violations of laws and regulations*5	Number of cases	1	0	1	0	and affiliates
		Fine (10,000 yen)	20	0	0	0	in Japan and overseas
Serious		Number of cases	0	1	0	0	
Violations of Business Ethics* <sup>3</sup>	Violations of human rights*2	Number of cases	0	0	0	0	
	Confidentiality Obligations, Leakage of Information*6	Number of cases	0	0	0	0	
	Others	Number of cases	0	1	0	0	
Within the above			1	1	1	0	
Serious Violations of Laws, Number of Employees	Antitrust act / Competition law		0	0	0	0	
Subject to Disciplinary	Anti-bribery*4		0	0	0	0	
Dismissal	Others		1	1	1	0	
Political Contributions (10,000 yen)*7			200	200	200	200	Mitsui O.S.K. Lines, Ltd.

\*1 Number of reports to internal and external compliance advisory service desks, compliance enhancement months, and management departments of Group companies.

\*4 Including conflict of interest, money laundering, etc. \*5 Including insider trading, etc.

\*2 Including harassment, discrimination, etc.\*3 Cases in which disciplinary dismissal was imposed.

\*6 Including leakage of customer privacy data, etc.

\*7 One donation each year, to The People's Political Association.

E-learning Participation Rate of Compliance

	FY2020	FY2021*1	FY2022	FY2023	Scope*2
Antitrust Act / Competition Law	95.5%	88.7%	95.1%	96.7%	Mitsui O.S.K. Lines, Ltd., Major subsidiaries and
Anti-bribery	96.4%	89.0%	94.8%	97.1%	affiliates in Japan and overseas
Insider Trading	95.8%	89.7%	94.2%	96.9%	Mitsui O.S.K. Lines, Ltd., Major subsidiaries and affiliates in Japan
Internal Control	90.9%	87.1%	91.1%	94.2%	Mitsui O.S.K. Lines, Ltd., Some subsidiaries in Japan.* <sup>3</sup>

\*1 The decrease in the participation rate is due to changes in the e-learning participation system.

\*2 Includes temporary and contract staffs.

\*3 From the fiscal year 2023, the scope of consolidation has been expanded to include some domestic subsidiaries.

# **Corporate Profile**

	(as of March 31, 2024)
Company Name	Mitsui O.S.K. Lines, Ltd.
Head Office	1-1, Toranomon 2-chome, Minato-ku, Tokyo 105-8688, Japan
Capital	¥66,001,697,121
Number of Shares Issued	362,386,058
Number of Shareholders	303,578
Shares Listed on	Tokyo Stock Exchange
Number of Employees (MOL only)	1,243 (903 on land, 340 at sea)
Total Number of MOL Group Companies	545 (Consolidated subsidiaries and equity-method affiliate companies)
Total Number of MOL Group Employees	9,795 (MOL and consolidated subsidiaries)
The Scale of MOL Group Operating Fleet	873 vessels
Communication materials	MOL Report https://ir.mol.co.jp/en/ir/library/integrated_report.html
	Sustainability Fact Book https://www.mol.co.jp/en/sustainability/library/
	Website (Sustainability) https://www.mol.co.jp/en/sustainability/
	Website (BLUE ACTION MOL) https://www.mol.co.jp/en/bam/
	Website (MOL for Mauritius) https://www.mol.co.jp/en/formauritius/
	Website (Service Site) https://www.mol-service.com/en/

YouTube Official Channel https://www.youtube.com/@molofficialchannelenglish9003



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